AGENCY DESCRIPTIONS

24-Hour Club
Agape Resource & Assistance Center
AIDS Services of Dallas
Austin Street Centre
Baptist Benevolent Ministries of Irving
The Bridge
Brighter Tomorrows
Brother Bill’s Helping Hands
Buckner Center for Humanitarian Aid Crisis Relief Center
Care Center Ministries
Catholic Charities – Financial Stability & Career Services
Catholic Charities – Immigration & Legal Services
Catholic Charities – Refugee Programs
Christian Community Action
City of Dallas Homeless Assistant Program
CitySquare
Community Breadbasket
Crossroads Community Services
Dallas Bethlehem Center
Dallas County Welfare (Dept of Health & Human Services)
Dallas Housing Authority
Dallas Legal Hospice
Dallas Life
Duncanville Outreach Ministry
Exodus Ministries
Family Gateway
The Family Place
First Baptist Carrollton Friendship House
Friends of the Family
Frisco Family Services
Genesis Women’s Shelter
Good Samaritans of Garland
Good Shepherd Lutheran Church Food Pantry
Grace Place Church of Christ Food Pantry
Grand Prairie Food and Clothing Assistance Co-Op
Grand Prairie United Charities
Healing Hands Ministries
Highland Oaks Church of Christ - Caring and Sharing
Holy Cross Catholic Church Special Fund
Holy Trinity Center
Homeward Bound
Hope’s Door New Beginning Centers
Housing Crisis Center
Human Rights Initiative of North Texas
Interfaith Family Services
Irving Cares
Jewish Family Services of Greater Dallas
Life Net
The Magdalen House
Martin Luther King, Jr. Community Center
Master Leasing
Meals on Wheels (Visiting Nurses Association)
Mesquite Church of Christ Food Pantry
Mesquite Social Services
Metrocare Services
Metrocrest Services
Metro Dallas Homeless Alliance
Mission Oak Cliff
Mosaic Family Services
Mt. Olive Lutheran Church Food Pantry
Mt. Tabor Baptist Church
Newman Park Christian Center Food Pantry
Network of Community Ministries (Richardson Network)
Nexus Recovery Center
North Dallas Shared Ministries
Our Daily Bread
Our Friends Place
Oxford House
Pathway of Life Church Metrobless Food Pantry
Pilgrim Rest Baptist Church Crisis Ministry
Powerhouse Transitional Center
Prince of Wales
Promise House
Reconciliation Outreach
Resource Center of Dallas
Richardson East Care Corps
Salvation Army Carr P. Collins Social Service Center
Salvation Army Garland
Salvation Army Irving
Salvation Army Lewisville
Salvation Army Plano Service Center
Salvation Army Oak Cliff
Samaritan House
The Samaritan Inn
Senior Source
Shared Housing Center
Sharing Life Community
Stewpot of First Presbyterian Church
The Turn Around Agenda Outreach Center (TTA)
Turtle Creek Recovery
Under 1 Roof
Union Gospel Mission (Men)
Union Gospel Mission Center of Hope (Women)
Urban Inter-Tribal Center of Texas
Victim Relief Ministries
Victory Meadow Neighborhood Alliance Food Pantry
Voice of Hope
West Dallas Multipurpose Center
White Rock Center of Hope
The Wilkinson Center
AGENCY DESCRIPTIONS

Legend: SS = Social Security; BC = Birth Certificate

24-Hour Club
4636 Ross Ave, Dallas, TX 75204
214-823-3200
dallas24hourclub.org
Aaron Smith
24hourclubaaron@gmail.com

Intake: 9:30 AM – 4:00 PM 7 days a week

This 18 month program provides a home for individuals dealing with substance abuse issues. The facility accommodates up to 53 men and 14 women in a roommate situation. Resident is required to maintain their sobriety while working to achieve permanent independent living. Food, clothing and toiletries are provided during the client’s first month in the program, with a cafeteria on site. Rent is $63/week during the first month, and increases to $98/week after that. Resident receiving SSI or Veteran Compensation are required to pay their entire monthly rent up front.

Requirements:
- Ability to pass a UA/Breathalyzer
- Ability to pay rent
- Attend weekly house meetings, as well as seven AA/NA meetings per week
- Actively look for work between 9 am and 2 pm or volunteer in the community (if disabled)

Exclusions:
- Individuals with sex offenses
- Individuals with arson convictions
- Individuals who have been charged with selling drugs in a school zone

Ross Avenue Meeting Schedule

12 Step - no agg. – background check

Temporary 24 Hour Club Office and Ross Avenue Group
Agape Clinic - Second Floor
4104 Junius, Dallas TX
(SE corner of Haskell and Junius)
Phone: 214-823-3200 Contact: Mike Topar for more information.
Agape Resource & Assistance Center, Inc  
1325 19th St  
Plano, TX 75074  
www.hope4agape.com  
469-814-0453  
info@hope4agape.com

Agape provides critical Housing and Life Skills that empower single women and their children to transform from Homelessness, Crisis and Poverty to Self-Sustaining, Fulfilling Lives.

Housing & Services Needs

- Transformational housing and services to women head of households
- Collin county
- Facilitate access to stable, safe, affordable and effective housing and childcare

AIDS SERVICES OF DALLAS

PO Box 4338, Dallas, TX 75208-0338  
T. 214.941.0523 F. 214.941.8144  
834 Marsalis Ave  
Dallas, TX 75203  
Louella Pointer  
louella@aidsdallas.org

Services Offered: Permanent supportive housing; breakfast & lunch 5 days/week; Supper Club evening meals program; housing program (including assisted living and medically supportive housing); transportation; case management; medical case management and home health care

Hours: Wed beginning promptly at 9:00 am; Fri beginning promptly at 9:00 am

Eligibility Requirements: Individuals and families are served. At least one member of the household must be HIV Positive or have diagnosis of AIDS. Services provided to residents of: Collin, Cooke, Dallas, Denton, Ellis, Fannin, Grayson, Henderson, Hunt, Kaufman, Navarro and Rockwall counties.

Clients Must Bring: Picture ID; SS card, if available and BC for self; proof of income; letter of diagnosis

Application Process: Walk-in  
Limits: No limits

Website: www.aidsdallas.org  
Email: dmaison@aidsdallas.org
ASD maintains 4 multi-family apartment complexes for clients living with HIV/AIDS. The mission of this organization is to create and strengthen healthy communities through the delivery of quality, affordable and service enriched housing.

- Intakes are completed at 9 am on Wednesdays at The Bridge, as well as at 9:00 am on Fridays at Hillcrest House. Must be at either place by 10 am or they will not be seen.
- There is a waiting process for this housing community, which is need based. Medical concerns are considered top priority. If client has completed the intake process, they are instructed to check in once per month for housing.
- Each client is assigned a case manager when they move into the facility, and an RN (on call after hours) or PCA (24/7) is available.
- Bus trips are available to transport clients to Walgreens, the Food Pantry and White Rock Church.
- Breakfast and lunch are served Monday through Friday to all residents.

**Hillcrest House**

Hillcrest House includes 64 efficiency apartments for individuals. This residence is specifically for individuals who are formerly homeless as defined by HUD. Please contact the front desk if there are questions about the intake process.

**Ewing House**

This facility includes 5 one-bedroom apartments, 15 efficiency apartments and 2 special needs rooms. This facility tends to have the longest waiting list. Please contact the front desk if there are questions about the intake process.

**Revlon Apartments**

These apartments are designed to accommodate low-income individuals and families, with 20 one-bedroom apartments and 7 two-bedroom apartments. Please contact the front desk if there are questions about the intake process.

**Spencer Gardens**

These facilities provide 12 apartments for low-income families affected by HIV/AIDS. Please contact the front desk if there are questions about the intake process.

**Requirements:**

- HIV/AIDS letter of diagnosis
- 30% of income as monthly rent
- Same amount also due for initial deposit
- Social security card
- Picture ID
- Birth certificate
- Verification of income
- Homeless letter from an agency (IF APPLIES)

**Exclusions:**

- Sex offenders
- Prior meth manufacturing
AUSTIN STREET CENTRE (SHELTER MINISTRIES OF DALLAS)
2929 Hickory St., Dallas, TX 75226  T. 214.428.4242  F. 214.428.8158

Services Offered: Emergency overnight shelter; evening meals; showers; clean clothes; psychiatric and medical care; Work Readiness Program; Pathway House; Veterans Program; Substance Abuse Support; Women’s Program

Hours: 7 days a week, 2PM-6AM (women), 4PM-6AM (men)
Eligibility Requirements:
- Clients: men - 45 and up; women - 18 and up, children - with parent or legal guardian
- Clients must be drug and alcohol free and must present legal documentation

Clients Must Bring: Picture ID (MUST have clear photo)
Application Process: Walk-in / First Come - First Serve from beginning of intake until 6PM. Women’s intake: 2PM Monday-Saturday, 11AM Sunday; Men’s intake: 4PM daily.
Limits:
- Up to 425, but can adjust within fire code compliance during an emergency
- No set time limit for clients to stay at the shelter
- Maximum of 2 bags per client, each weighing a maximum of 25 pounds.

Website: www.austinstreet.org
Email: shelterspk@aol.com

BAPTIST BENEVOLENT MINISTRIES OF IRVING
114 E. 2nd St., Irving, Texas 75060  T. 972.254.0973  F. 972.254.2333

Services Offered: Food Bank

Hours: Mon, Tue, Wed, Fri 10:00 am – 1:15 pm; Sat 10:00-11:30
Eligibility Requirements: Client must be an Irving resident
Clients Must Bring: Picture ID for self and all in household, proof of Irving residency (any legal mail: utility bill, car registration, etc.)
Application Process: Walk-in
Other Programs: Counseling available Website: bbmoi.org
Email: information@bbmoi.org
THE BRIDGE
Kevelyn Jenkins
kjenkins@BridgeNorthTexas.org
1818 Corsicana St, Dallas, TX 75201

Services Offered: Emergency and transitional shelters for both day and night, meals, health care, job assistance, legal services, benefits assistance, storage, kennel, barbershop

Hours: 7 days per week, 24 hours; First time clients go to Welcome Building for intake process – Mon – Fri 11AM-2PM.

Eligibility Requirements: Homeless
Website: bridgenorthtexas.org

The Bridge provides transitional housing to adults who have lived in the emergency shelter at the facility for 25 – 30 days. Clients must be enrolled in the Homeless Recovery Program and prove their ability to obtain independent housing and income. This program is generally 3-6 months long, and rarely exceeds 9 months.

Requirements for Transitional Housing:

- TX ID,
- Housing Exit Plan with referral submitted.
- Negative TB Test
- No Active Warrants

BRIGHTER TOMORROWS

Services Offered: Full service emergency shelter for victims of domestic violence; crisis counseling; support groups; court and hospital accompaniment; community education; licensed therapy for sexual assault; protective orders; child care; assistance with employment; transitional housing

Hours: Shelter is open 24 hours a day, 7 days a week; Resource and counseling center is open M-F, 8 a – 5 p

Eligibility Requirements: Client must be a victim of domestic violence or sexual assault
Application Process: Client must call first to discuss needs. Client should call the resource and counseling center at 972.263.0506 unless experiencing a crisis, in which case the client should call the hotline 972.262.8383 (preferred)
Website: www.brightertomorrows.net
Email: sanora@brightertomorrows.net

Brighter Tomorrows provides transitional housing in a two-year program to help survivors of domestic violence and sexual violence by establishing financial stability. Life skill training, budget planning, parenting classes, support groups and individual counseling advance the goal of moving
residents into permanent safe housing. Clients may apply online at http://www.brightertomorrows.net or call the contact number above.

**Requirements:**
- Individuals must be alcohol and drug free
- Individuals must be working or able to work
- Must have minor children under the age of 18 years old
- Must be fleeing domestic violence (with documentation to support these claims)
- Clients must abide by facility rules

**Exclusions:**
- Those who earn more than 30% of the average median income
- 972-262-8383 Sexual Assault & Domestic abuse hotline

**BROTHER BILL’S HELPING HAND**
3906 N Westmoreland, Dallas, TX 75212
Mailing: PO Box 565846, Dallas, TX 75356

Services Offered: Food; ESL classes; computer lab; women’s job training program; Bible study in English; School Supply Day for grades 1 - 5; Christmas party; Community Clinic (adult, eye, women’s, and dental); Health Education Programs; Community Grocery Store – Appointment only

- **Hours:** Mon – Fri 8:30 am – 4:30 pm
- **Eligibility Requirements:** Client must live in 75212
- **Clients Must Bring:** Picture ID and documentation showing residence in 75212
- **Application Process:** Call for appointments
- **Limits:** Client may receive food 2 times per month
- **Website:** bbhh.com
- **Email:** helpinghand@bbhh.org

**BUCKNER CENTER FOR HUMANITARIAN AID**
Domestic Aid and Assistance
5405 Shoe Dr., Mesquite, TX 75149

Services Offered: Food pantry; Clothing assistance; Furniture assistance; Empowerment Classes

- **Hours:** Call for appointment. Monday, Tuesday, Thursday for Food and Clothing Wednesday: Empowerment Classes for ESL, Life Skills and Job Readiness
- **Closed Friday for donation pick-ups. Closed weekends.**
- **Eligibility Requirements:** 75149, 75150, 75180, 75217, 75227
- **Clients Must Bring:** Picture ID; proof of income; proof of address
- **Application Process:** Call for appointment
- **Limits:** Clients issued ID card for quarterly visits. Situation evaluated after 4th visit. **Website:** buckner.org
- **Email:** missions@buckner.org
CARE CENTER MINISTRIES
7912 Antoinette St., Dallas, TX 75217 T. 214.824.9852 F. 214.824.3499

Services Offered: Food; clothes; one-year residential programs for men and women suffering from substance abuse, domestic violence or criminal history; after-school programs

Hours: Mon – Fri 9 am – 5 pm

Eligibility Requirements: 75217, 75227 for food pantry

Clients Must Bring: Picture ID for all adults, proof of income, expenses, address

Application Process:

Limitations:

☐ Clients may receive food every other week, open every Wednesday

Website: carecenterministries.org
Email: jcrane@carecenterministries.org

Catholic charities of Dallas
Updated 03/16/2017

1421 W. Mockingbird Lane
Dallas, Texas 75247
Phone: 214.520.6590
Fax: 214.520.6595
www.ccdallas.org
HUD Counselor: 972-246-6043

Before Catholic Charities of Dallas was ever formally established, the agencies that formed the heart of our organization were focused on the most vulnerable members of our community. From the Diocesan Orphanage started in 1891 and the Marillac Clinic and Social Center in 1921, to the Brady Center in 1982 and the San Felipe Food Distribution Center in 2013, the stories are remarkably similar. We saw a need in the community and passionately pursued a solution to meet that need. We recognized a marginalized group and worked to empower them. We acknowledged another's pain and did everything in their power to soot.

This is who we are. From homelessness to hunger, from victims of abuse to refugees of war and oppression, from the hurting to the lost, Catholic Charities of Dallas meets the needs of our community. It’s why we exist. It’s what motivates us. It’s who we are.

Financial Coaching & Education | Our Financial Coaches work directly with clients to improve their financial situations, create realistic spending plans, reduce debt, and improve their credit. Our coaches offer classes and sessions regarding budgeting and savings, credit repair, interviewing skills, and purchasing a home.

Employment Services | Our Employment Services offer assistance by providing job market counseling and helping people define their career goals.

Food Assistance | Our Food Program is one of the first steps our agency takes to fight poverty by alleviating hunger.
For financial coaching, employment assistance, housing counseling, or food assistance, please contact Financial Stability & Career Services at 214-389-1340

Financial Stability & Career Services
Children, Family, & Senior Services
Immigration & Legal Services
Refugee Services

CATHOLIC CHARITIES—FINANCIAL STABILITY & CAREER SERVICES
1421 W. Mockingbird Lane, Dallas, TX 75247  T. 214.526.2772  F. 214.520.6595

Services Offered: Career services (by appointment only); food pantry (no appointment necessary)
   Website: www.catholiccharitiesdallas.org

CATHOLIC CHARITIES—IMMIGRATION & LEGAL SERVICES
1421 W. Mockingbird Lane, Dallas, TX 75247  T. 214.634.7182

Services Offered: Citizenship Programs; Immigration Seminars; Deportation Hearings; VAWA Program
   Application Process: Clients MUST visit in person to meet with a caseworker; unable to provide immigration services over email or phone.
   Website: www.catholiccharitiesdallas.org

CATHOLIC CHARITIES—REFUGEE PROGRAMS
1421 W. Mockingbird Lane, Dallas, TX 75247  T. 214.553.9909x126

Services Offered: ESL Classes; GED / Job Placement; Literacy & Vocational Training
   Eligibility Requirements: 75203, 75208, 75211, 75216, 75224, 75233
   Website: www.catholiccharitiesdallas.org
   Email: mfarah@ccdallas.org
CHRISTIAN COMMUNITY ACTION  
200 S. Mill St., Lewisville, TX 75057  
T. 972.221.1224  
After-Hours Crisis Line: 972.436.4357

Services Offered: Food pantry; financial assistance (rent/mortgage, utilities, clothing, prescriptions, etc.); case management services; housing; training; career placement services and job search support group; special programs (summer lunches, back to school, holiday meal, Christmas toy and senior Christmas gift programs).

Hours: Mon – Fri 9:00 am – 5:00 pm (appointments available after 5:00 pm)

Eligibility Requirements:

□ Christian Community Action serves the following school districts: Lewisville ISD, Lake Dallas ISD, Argyle ISD, Northwest ISD, Coppell ISD, Frisco ISD, Little Elm ISD and the Denton County portion only of Carrollton/Farmers Branch ISD

□ Must be 19 years of age or older; prove financial need

Clients Must Bring: Picture ID and SS cards for self and all adults in household as well as birth certificates for children; proof of address; proof of income; proof of bills (lease or mortgage); proof of 90-day residency if requesting financial assistance

Application Process: Appointments
necessary Limits: No set limits

Website: www.ccahelps.org

City of Dallas Homeless Assistance Program

Candi Chamber, Program Manager – Project Reconnect/Ex-Offender Re-Entry
Candi.chamber@dallascityhall.com

Dallas City Hall
1500 Marilla Street, 1AN
Dallas, Texas 75201
214-670-6383

Provides housing placement and tenant-based rental assistance to low-income persons who are homeless, homeless ex-offenders on parole, and ex-offenders living with HIV/ AIDS (don’t have to be homeless) on parole for a non-violent offense, and residing in Dallas County. The goal of the program is to assist participants in obtaining and remaining in stable housing, increase skills and / or income, and achieve greater self-determination.

Eligibility Criteria

• 18 yrs. Older
• 80% and below AMFI
• Ex-Offender on parole ( Non- Violent offense)
• Homeless with verification
  Medical diagnosed with HIV/AIDS (HOWPA TBRA only)
CITYSQUARE
2835 Al Lipscomb Way, Dallas, TX 75215
T. 214.823.8710

Administrative Office: 511 N. Akard St., Ste. 302, Dallas, TX 75201
F. 214.824.5355

Food Pantry, Opportunity Center: 1610 S Malcolm X Blvd, Dallas, TX, 75226 (Building 100 for Housing)

Legal Clinic: 511 N. Akard St., Ste. 302, Dallas, TX 75201

Services Offered: Food; thrift store; technology training; medical and dental care; legal services; children’s programs; employment circle; affordable housing; transition services for foster care youth

Hours: Food pantry: Tue – Fri 9:00 am – 4:00 pm, closed 12:00 pm – 1:00 pm; Legal Clinic: Mon – Fri 9:00 am – 5:00 pm; Medical Clinic: Mon – Fri, 8:00 am – 5:00 pm

Eligibility Requirements: No set requirements, no citizenship status necessary

Clients Must Bring: Current picture ID; SS cards if possible

Application Process: By appointment for medical and legal assistance; walk-ins for food pantry.

Website: www.citysquare.org

COMMUNITY BREADBASKET
106 Malloy Bridge Rd, Seagoville, TX 75159
T. 972.287.2459

Services Offered: Food

Hours: Wed. and Fri. 10:00-11:30 am and 12:30-2:00 pm

Eligibility Requirements: 75159, 75114, 75253, 75172

Application Process: Walk-in
CROSSROADS COMMUNITY SERVICES (An outreach of First United Methodist Church)
1822 Young St., 2nd Floor, Dallas, TX 75201 T. 214.560.2511 F. 214.560.2512

Services Offered: Food; clothing; Life Skills & Nutrition
  Workshop Hours: Mon – Thu 8:30 am – 12:00 pm
  Eligibility Requirements: Must be resident of City of Dallas (752__ zip code)
  Clients Must Bring: Current original picture ID for all adults in household; original birth certificates for all under 18 (or current letter from school or Medicaid); current lease (naming ALL household residents you will be registering) or tax/mortgage statement; current proof of residence (utility bill or rent receipt with apartment stamp). Bring reusable bags to take groceries home. If homeless, must bring referral slip from The Stewpot and a photo ID or Stewpot ID to receive clothing.
  Application Process: Walk-ins for food, clothing
  Limits: Clients may receive food and clothes once a month
  Bus Lines:
   DART buses 207, 278, and 283 stop at CCS, between St. Paul Street and Park Avenue. Buses 2, 184, 8, 206, and 278 stop on St. Paul Street at Young Street, half a block from CCS.
  Website: www.ccsdallas.org
  Email: vsalinas@fumcdallas.org

DALLAS BETHLEHEM CENTER
4410 Leland Ave., Dallas, TX 75215 T. 214.428.5717

Services Offered: Food
  Hours: Mon-Wed 10:00-2:00 so sign-up; Thurs. 1:00-3:00 food distribution
  Eligibility Requirements: 75210 & 75215
  Website: dallasbethlehemcenter.org
  Email: admin@dallasbethlehemcenter.org
DALLAS COUNTY DEPARTMENT OF HEALTH AND HUMAN SERVICES
2377 N. Stemmons Fwy. Suite 201, Dallas, TX 75207-2710 T. 214.819.1800 F. 214.819.1810

Services Offered:

- HOPWA (Housing Opportunities for People With AIDS): mortgage, rent, utility assistance
- CEAP (Comprehensive Energy Assistance Program): utility assistance for elderly, disabled, and working poor (214.819.1848)
- Financial Welfare Assistance: financial assistance (rent, mortgage, utilities, and some food assistance) for disabled persons without income
- Food assistance

**Hours:** Mon – Fri 7:45 am – 5:00 pm

**Eligibility Requirements:** Clients seeking Financial Welfare Assistance must be disabled, unable to work, and under a doctor’s care; all clients must reside in Dallas County (excluding 75287). For CEAP, households with elderly/disabled residents and children 5 years of age and younger are prioritized, although others may qualify based on availability. CEAP eligibility is determined by income in the 30 days prior to application, and household must be at or below 150% of the federal poverty guideline limit.

**Clients Must Bring:** Picture ID and SS cards for self and all in household; resident alien card if applicable; current doctor’s statement from M.D. or D.O. (must be within last 30 days and include name and phone number of doctor, diagnosis, how long disability will last and prognosis); proof of income; utilities bill (electric, gas and water); receipts for out of pocket expenses; proof of residence

**Application Process:** By appointment or walk-in
Dallas Housing Authority  
www.dhadal.com  
3939 N. Hampton Rd.  
Dallas, TX 75212  
214-951-8300  
Or  
Housing Voucher Program  
2575 Lone Star Drive  
Dallas, TX 75212

The Dallas Housing Authority (DHA) has a simple mission - to provide qualified families with safe, decent and affordable housing of the highest quality consistent with available funding. The uncertain economic times we are experiencing have made the way the mission is carried out more critical than ever. We have to ensure that we rein in administrative spending to maximize the funding available to improve the properties we own, explore new development opportunities in a wider range of neighborhoods and expand our partnerships with others who share our vision. That said, I expect nothing less than excellence from DHA staff, and responsibility from our residents and clients.

**Housing Operations**  
The Housing Operations department is responsible for the overall administration and management of DHA’s public housing developments which include: collection of rent and other charges, yearly annual reexaminations, yearly annual unit inspections, yearly housekeeping inspections, lease enforcement, development occupancy, resident relations and tax credit property management.  
**Contact:** Shannon Bramlet – 214-951-8489 – how@dhadal.com

**Intake and Placement**  
The Intake and Placement group is responsible for processing applications, scheduling appointments and determining the eligibility of applicants for all housing programs. Intake and Placement works cooperatively with the Housing Operations department to assign eligible applicants to low rent conventional housing. It works closely with the Leased Housing department to ensure lease-up of the Housing Choice Voucher (HCV) formerly Section 8 program by referring eligible applicants for the HCV and certificate programs, moderate rehabilitation and rental rehabilitation programs.  
**Contact:** Rachel Pollaro – 214-224-3601 – ipw@dhadal.com

**Voucher Programs**  
The Housing Choice Voucher (formerly Section 8) department is responsible for administering the HCV rent-subsidy program, which is designed to assist low-income families in obtaining rental housing in the private marketplace.  
**Contact:** Brooke Etie – 214-640-6810 – vpw@dhadal.com
Dallas Legal Hospice

Pete Flores
1825 Market Center Blvd, Suite 550
Dallas, TX 75207
214-521-6622
info@legalhospice.org
Contact Crisis Center
972-233-2233

Since 1989, Legal Hospice of Texas has been providing timely and compassionate legal services, at no cost, to low income individuals with terminal illnesses or HIV disease.

- **Estate Planning**
  Will, Financial/Medical Power of Attorney, Living Will, Guardianship Declaration

- **Insurance**
  Health, life, Disability, Credit, COBRA, Public Benefits
  Social Security Counseling/Appeals Health Insurance Portability

- **Employment**
  Benefits, HIV Discrimination, Americans with Disabilities Act, Family Medical Leave Act,
  Return to Work Issues, Disability Issues

- **Housing**
  HIV Discrimination Credit
  Debt Counseling, Creditor Harassment, Eviction

- **Public Benefits**
  Social Security Counseling/Appeals
John Koesema, Director of OPS
jkoesema@dallaslife.org

Services Offered: Shelter for homeless men, women and children (dorms for singles, private rooms for married couples and families); meals; Recovery Program; Job Placement Program; Dental and Medical clinic; clothing

**Hours:** 7 days a week, check-in 4:30 pm – 8:30 pm

**Clients Must Bring:** Two forms of ID (picture ID & SS card); limit 2 pieces of luggage weighing 25 pounds or less; children must have birth certificate, SS card and immunization records; married couples must have a valid marriage license to stay together

**Application Process:** Walk-in

**Limits:**
- Shelter is free for the first 5 nights and then U10 for each subsequent night
- A limited number of clients may stay free up to 30 days if they work at the center or join a faith-based drug/alcohol program requiring a 10-month commitment and desire to change.

**Website:** www.dallaslife.org
**Email:** info@dallaslife.org
**Men’s Contact:** Hurel Booker, hbooker@dallaslife.org
**Women’s Contact:** Estella Johnson, ejohnson@dallaslife.org

Dallas Life is the largest homeless shelter in the Dallas area. It has three transitional living programs, which are designed to tech individual how to succeed in an independent living situation.

**Requirements:**
- Individual must be able to take care of their daily activities
- Actively participate in case management
- Individual 18+
- Drugs and alcohol are not allowed

**Exclusions:**
- Individuals with violent offenses
- Individuals with sexual offenses
NEW LIFE
This program offers classes in Anger Management, Resume Preparation, Money Management and Men’s and Women’s Issues. Program Director sees to it that individual counseling is offered and accountability is maintained.

OVERCOMERS
The Overcomers program was developed to assist homeless residents who have slight mental or physical disabilities. The program is designed to provide each participant with basic needs and at the same time, afford them the opportunity to apply for disability. The ultimate goal of the Overcomer Program is to stabilize one’s life, prepare and retrain, so as to move a person toward and establish independent living in permanent housing, while living on a fixed income therefore becoming a more productive member of society. This faith-based program meets daily for twelve months with a variety of classes.

Requirements:

- Documentation of disability/ in the process of obtaining disability
- Unable to work
- Establish and remain on medication

SENIOR CITIZEN PROGRAM:

This program was developed to meet the needs of the increasing population of homeless senior resident. Dallas Life is able to provide a program to meet the basic needs of senior living as well as provide them with the opportunity to obtain permanent housing and training them for the challenges of living on a fixed income. Each resident is given the opportunity to file for social security and assistance in searching for housing. Caseworker’s partner with other agencies to assist finding senior’s permanent housing towards the end of the program. This faith-based program meets daily alongside of the Overcomer Program for twelve months and with a variety of classes and the same goals. Dallas Life is the only long-term program developed specifically for homeless seniors living in shelter in Dallas area.

VETERANS PROGRAM

This program is done with partnership with the VA. The homeless veterans have a customized program just for them to meet their unique needs. Housing, daily needs, classes, clothing, laundry, counseling, etc. is all provided for the homeless veteran.

DRESS FOR SUCCESS DALLAS
5580 Peterson Ln Suite 155 Dallas, TX 75240
972-392-9770

- Dress for Success Dallas. The mission of Dress for Success is to empower women to achieve economic independence by providing a network of support, professional attire and the development tools to help women thrive in work and in life.
DUNCANVILLE OUTREACH MINISTRY
202 E. Cherry St., Duncanville, TX 75116 T. 972.296.4986 F. 972.296.4997

Services Offered: Food; clothes; rent; utilities (electric and water); one-time prescription medicine
Hours: Mon – Fri 9:30 am – 3:00 pm
Eligibility Requirements: 75116 and 75137
Clients Must Bring: Picture ID (driver’s license, immigration card, or ID card); proof of residence (in the form of a utility bill or a letter from the apartment manager – do not accept lease agreements)
Application Process: Walk-in
Limits:
- Clients may receive food once a month
- Clients may receive utility assistance once a year
- Clients may receive clothing once a month during first 3 months
- Clients may receive rent/mortgage assistance once a year
Website: www.duncanvilleoutreachministry.com
Email: dom202@prodigy.net

EXODUS MINISTRIES
4630 Munger Ave, Ste. 110, Dallas, TX 75204 T. 214.827.3772

Services Offered: Half-way house for female ex-convicts and their families; job assessment and job counseling; classroom instruction in parenting, homemaking and budget management.
Eligibility Requirements: All services limited to female ex-convicts and their families
**FAMILY GATEWAY**
711 South St Paul St, Dallas, TX 75201  **T.** 214.823.4500  **x201**  **F.** 214.884.3110

**Services Offered:** Short term and transitional housing for homeless families with children; counseling; referrals; training programs in parenting, budgeting, nutrition, and special children’s programs; job search assistance

**Hours:** Mon – Fri 8:00 am – 4:30 pm

**Eligibility Requirements:** Must be a legal resident with valid current Texas ID; must be currently living in a shelter or evicted from house or apartment with at least one child under the age of 18  **Clients Must Bring:** Texas ID and SS cards or BCs for all in family, shot records, current referral or eviction letters

**Application Process:** By appointment only

**Limits:**
- Limit for short term housing program is 10 weeks
- Limit for transitional housing program is 1 year after completing 10-week program

**Referral:** Refer client by calling to make appointment or by sending a referral letter

**Website:** www.familygateway.org
**Email:** intake@familygateway.org
FAMILY GATEWAY TRANSITIONAL HOUSING - PHASE I
(Center Based)
Updated 07/19/2017
Rosie Garcia, Outreach Specialist
rgarcia@familygateway.org
4712 Gaston Ave.
Dallas, TX 75246
214-823-4500 ext. 203

This program has thirty private rooms for homeless families. It is open to families in which all adults are able to work. This is not a Housing First program, therefore the families who enter Phase I of the transitional housing program are required to participate in casework services, follow up on referrals and participate in intense job search Parenting, budgeting, healthy relationship and other classes are help which clients must attend.

Requirements

- Families that include children (does not have to be “traditional” mom/dad and kids)
- Adults must be able to work

Exclusions

- Meth manufacturing charges are automatic exclusions from admission to any Family Gateway program. All other criminal charges (aside from sex offenses) are considered on a case-by-case basis
- Sex offenders
- Pregnant women – This facility is unable to extend their temporary shelter services to women who are expecting. They are able to provide permanent supportive housing services to women who are pregnant as long as the already have at least 1 other minor child with them in the home and they meet the other requirements of the program.

Transitional program contact is Sabrina Nash 214-823-4500 ext. 202
Email: snash@familygateway.org
FAMILY GATEWAY TRANSITIONAL HOUSING - PHASE II (Apartment Housing)
Updated 07/19/2017
Dallas, TX 75202
214-823-4500

This program has 20 two bedroom apartments for families. This program is generally only open to those families who have completed the 16 week Phase I Transitional Housing Program. In very special specific cases, families may transition directly to phase II through other referral agencies without having to have completed the 16 week Center based program. Phase II is a 12 months program. While living in the apartments, the families will maintain casework services, counseling, referrals and job placements assistance. Parenting and budgeting classes are available for clients. Home inspections are mandatory.

**Requirements**

- Families that include children (does not have to be “traditional” mom/dad and kids)
- Parents must be able to work
- Major disabilities (physical or mental) – this is reviewed on a case-by-case basis. The facility will house those who have disabilities as long as they are able to work. It is important that the individual with the disability is seeking the appropriate medical care and, if they have been prescribed, is stable on their medications. Family Gateway can assist families with this if they have not been able to maintain treatment. If a family member is unstable to the point that intense medical care is required, the family will be referred to the appropriate agency/hospital/housing program so they can obtain that before coming into the program.

**Exclusions**

- Meth manufacturing charges are automatic exclusions from admission to any Family Gateway program. All other criminal charges (aside from sex offenses) are considered on a case-by-case basis
- Sex offenders
- Pregnant women – This facility is unable to extend their temporary shelter services to women who are expecting. They are able to provide permanent supportive housing services to women who are pregnant as long as the already have at least 1 other minor child with them in the home and they meet the other requirements of the program.
FAMILY GATEWAY – PERMANENT SUPPORTIVE HOUSING
Lucy Washington, lwashington@familygateway.org
4712 Gaston Ave., Dallas, TX 75246, 214-823-4500

The program offers qualified families an appropriate sized subsidized apartment with all bills paid and no deposit or application fee. They are encouraged to attend on-site groups and participate in receiving case management services. We are currently actively placing qualified families in apartment units in the Dallas area and have recently acquired a limited amount of larger units for larger families. If you would like to refer a family or are a family and want to be placed on the waiting list, please e-mail Lucy Washington at lwashington@familygateway.org.

Requirements:

Major disabilities (physical or mental) – this is reviewed on a case-by-case basis. It is important that the individual with the disability is seeking the appropriate medical care and, if they have been prescribed, is stable on their medications. We can assist families with this if they have not been able to maintain treatment. If a family member is unstable to the point that intense medical care is required, the family will be referred to

- the appropriate agency/hospital/housing program so they can obtain that before coming into the program.
- Must be a homeless family that includes children (does not have to be “traditional” mom/dad and kids)
- Be facing significant barriers that are making it difficult for the family to become self-sufficient without intense support
- Examples of barriers: physical disabilities, mental health disabilities or diagnosis, has recently completed a substance abuse treatment program and is working to maintain sobriety
- 1 year commitment, minimum

Exclusions

- Meth manufacturing charges are automatic exclusions from admission to any Family Gateway program. All other criminal charges (aside from sex offenses) are considered on a case-by-case basis
- Pregnant women – UNLESS they already have at least one other minor child with them in the home and as long as they meet the other requirements of the program.
THE FAMILY PLACE
7424 Greenville Ave #202 Dallas, TX 75231
Mailing: PO Box 7999, Dallas, TX 75209

Emergency Shelter Hotline 214.941.1991
Outreach Services: 214.559.2170
Batterer’s Intervention (Crisis Hotline): 214.692.8295
F. 214.443.7797
(Men Only) T. 214-367-7760

Services Offered: Emergency shelter for female victims of family violence, abuse, or incest; outreach counseling to victims & perpetrators of family violence, abuse, or incest; 24-hour hotline; children’s counseling; legal services; medical and dental care; day care; job and life skills training

Hours: Shelter intake and hotline: 24 hours a day/7 days a week; outreach services: Mon – Fri 9:00 am – 5:00 pm (some evening and Saturday times available)

Eligibility Requirements:
- Clients seeking shelter must be victims of family violence, abuse, or incest
- Clients seeking outreach counseling services must be either victims or perpetrators of family abuse, violence, or incest

Clients Must Bring: Picture ID preferred

Application Process: Appointment necessary for outreach services; walk-ins are taken at the emergency shelter accessed by hotline

Limits: Clients may stay at shelter for up to 45 days

Website: www.familyplace.org

FIRST BAPTIST CARROLLTON FRIENDSHIP HOUSE
2400 N. Josey Ln., Carrollton, TX 75006 T. 972.512.3838 F. 1.855.512.3700

Services Offered: Food, clothing, small household items

Hours: Tues 1-4PM, Wed 9AM -12PM and 1-4PM, Thurs 9AM-12PM and 1-4PM

Eligibility Requirements: 75001, 75006, 75007, 75008, 75010, 75019, 75244, 75287; 75234 (food and clothes only)

Clients Must Bring: Valid driver’s license with valid address; rent receipt or utility receipt for proof of residence

Application Process: Call for appointment

Limits:
- Clients may receive food 3 times every 6 months
- Clients may receive clothing 2 times a year

Website: fbcc.org
Email: friendshiphouse@fbcc.org
Services Offered: Shelter for adults and children victimized by relationship violence and sexual assault; 24-hour crisis line; counseling services at outreach centers in Denton and Lewisville; services to victims are free. Outreach services: Denton 940.387.5131; Lewisville 940.387.5131

Hours: Denton Outreach Office: Mon – Thu 9:00 am – 8:00 pm, Fri 9:00 am – 5:00 pm; Saturday 10:00 am – 2:00 pm

Eligibility Requirements:
- Clients seeking shelter must be victims of relationship violence and/or sexual assault
- Clients seeking counseling must be victims or perpetrators of relationship violence and/or sexual assault

Clients Must Bring: No documentation required

Application Process: Appointments necessary, but walk-ins with emergencies will be helped

Limits: Based on client’s needs

Website: dcfof.org   Email: info@dcfof.org

FRISCO FAMILY SERVICES
8780 Third St., Frisco, TX 75034   T. 972.335.9495
Mailing: PO Box 1387, Frisco, TX 75034   F. 972.335.9487
Food Pantry: 9085 Dogwood St, Frisco, TX 75033

Services Offered: Emergency Financial Assistance (rent/mortgage, utilities, educational/tuition, books, employment support/uniforms, professional licenses, gas vouchers). Other assistance: Food Pantry, Angel Tree, Thanksgiving programs, clothing vouchers, school supplies

Hours: Mon, Tue, Thu, Fri 9:00 am – 5:00 pm; Wed 9:00 am – 6:00 pm

Eligibility Requirements: Clients must be residents of either Frisco or FISD

Clients Must Bring: Picture ID for self and all adults in household; SS cards for self and all in household; BCs for all children; proof of residence; current lease agreement or mortgage statement; copies of all household bills; proof of all income (check stubs, unemployment notice, bank statements, child support statement, Social Security/SSDI benefits statement, Food Stamps and TANF letter with benefit amount); documentation of crisis situation (doctor’s letter, medical bills, police/fire report, paid receipts for unusual/unexpected expenses)

Application Process: Appointments only, must come in to apply

Limits: Limits set on an individual basis

Website: www.friscocenter.org
GENESIS WOMEN’S SHELTER
Mailing: 4411 Lemmon Ave, Ste. 201, Dallas, TX 75219 T. 214.946.4357 F. 214.559.2361
Rosy Kintzinger, Director of Residential Services
rkintzinger@genesisshelter.org

Services Offered: Emergency shelter; food; clothes; crisis intervention; parenting training; play therapy; shelter aftercare support services: counseling, transitional housing, Community House

Hours: 24 hours a day/7 days a week

Eligibility Requirements: Clients seeking services must be women (with or without children) coping with intimate partner violence, which can include physical, emotional, verbal, and/or sexual abuse. To qualify for rent-free transitional housing for up to 12 months, a mother must work and save a portion of her income

Clients Must Bring: Valid state-issued ID; SS cards and BCs for children

Application Process: Call to determine if shelter can help; intake procedures performed by phone and typically take 30 minutes

Limits: Clients may stay at the shelter up to 6 weeks; transitional housing up to 18 months

Website: www.genesisshelter.org

Women’s Shelter
Genesis offers an Emergency Shelter, as well as a Transitional Housing Program (Annie’s House) for women and children who are victims of domestic violence. The shelter is free and provides food, clothing, shelter and counseling. Clients are required to attend weekly individual and group therapy for the duration of their stay. Children are able to attend the on-site alternative Genesis School while their mothers become better equipped to live on their own. The maximum time the residents may stay in the emergency shelter is six weeks.

Annie’s House
Once families have completed the Shelter Program, they are eligible to move on to Annie’s House. This transitional home allows up to 18 families to live rent free for up to one year to maintain a stable living environment. Genesis offers a variety of counseling programs, as well as legal services and parenting classes in hopes of preparing their clients for a positive and steady future.
GOOD SAMARITANS OF GARLAND
214 N. 12th St., Garland, TX 75040
T. 972.276.2263
F. 972.487.8253

Services Offered: Food only

Hours: Mon – Fri 9:00 am – 3:30 pm (closed noon-1:00 pm).

Eligibility Requirements: Residents of Garland, Rowlett, Sachse

Clients Must Bring: Picture ID for self and all in household above 18; BCs for all in household below 18; current bills; proof of income; green card (if resident alien)

Application Process: For food, call Friday morning for appointment the following week. For utilities, call Monday morning for appointment that week.

Limits: All clients can receive food once every 90 days; Senior citizens can receive utility assistance every 90 days; all others once a year

Website: www.goodsamofgarland.org

Email: info@goodsamofgarland.org

GOOD SHEPHERD LUTHERAN CHURCH FOOD PANTRY
2620 W. Grauwyler Rd., Irving, TX 75061 T. 972.790.2121 F. 972.790.2121

Services Offered: Food only

Hours: Saturday mornings 9:30 am – 12:30 pm

Eligibility Requirements: Clients must be Irving residents

Clients Must Bring: Proof of Irving address; ID for all household members

Application Process: Walk-in

Limits: Clients may receive food up to three times with at least a month between each visit

Website: www.gslcirving.com

Email: mail@gslcirving.com
GRACE PLACE CHURCH OF CHRIST – FOOD PANTRY
402 W. Danieldale, Duncanville, TX 75137  T. 972.298.4656  F. 972.298.4829

Services Offered: Food
   Hours: Office Hours: Mon 10:00 am – 12:00 pm, Tue 3:00 pm – 5:00 pm
   Eligibility Requirements: Clients must reside in 75116, 75137, 75138, 75236, 75237, 75249
   Clients Must Bring: Picture ID
   Application Process: Walk-in
   Limits: Once in 30 days (drop in or long term)
   Website: www.ourgraceplace.org

GRAND PRAIRIE FOOD AND CLOTHING ASSISTANCE CO-OP
118 N.E. 4th St., Grand Prairie, TX 75050  T. 972.264.8540  F. 972.264.6920

Services Offered: Food; clothes; prescriptions; gasoline vouchers
   Hours: Tue – Fri 9:00 am –11:30 am
   Eligibility Requirements: 75050, 75051, 75052, 75053, 75054
   Clients Must Bring: Picture ID for self; BCs or school IDs for children; proof of address
   Application Process: Walk-in
   Limits:
      □ Clients may receive food and clothing 3 times per year. Emergency exceptions possible
      □ Clients may receive financial assistance once in 12 months
   Website: sites.google.com/site/gpfcco/home
   Email: gpfood-clothing@sbcglobal.net

GRAND PRAIRIE UNITED CHARITIES
1417 Densman St., Grand Prairie, TX 75051  T. 972.262.2014  F. 972.262.4994

Services Offered: Food Pantry, Rent/Mortgage/Shelter, Utility Assistance (electric, gas, water), Prescription, Info & Referrals
   Hours: Mon – Thurs 9:00 am – 1:00 pm (Last sign-in at 1:00 p.m., closed Fridays)
   Eligibility Requirements: Grand Prairie resident
   Clients Must Bring: Picture ID for all adult household members, Social Security Cards for all members of the household, proof of Income for the past 30 days, proof of residency (lease or mortgage statement)
   Application Process: Walk-ins taken for food or medicine; appointments necessary for rent/mortgage/utility assistance
   Limits:
      □ Clients may receive food once every 30 days
      □ Clients may receive financial assistance once every 12 months
   Referrals: Refer client by making a phone call and with information about client’s situation
   Website: www.gpuc.org
   Email: unitedcharities@sbcglobal.net
Services Offered: Comprehensive Medical and Dental services including pediatric care, well-woman care, diabetes education, laboratory services, asthma education and rheumatology. See website for complete list of up-to-date services. Medicare and Medicaid accepted. Transportation is offered for any appointment made through the Healing Hands office.

**Hours:** Mon – Fri 9:00am – 4:00pm

**Eligibility Requirements:** medically disadvantaged residents of Dallas County

**Clients Must Bring:** Proof of residency, valid photo ID, most recent pay stub of everyone in household plus any other income such as food stamps or child support, certified disability letter or section 8 housing documentation, or food stamp letter, completed enrollment forms (available on website or at the clinic)

**Application Process:** Must go through enrollment process and make an appointment to be seen.

**Limits:**
- Clients must live in Dallas County
- Clients must have certified disability letter, section 8 housing documentation, and food stamp letter

**Website:** www.healinghandsdallas.org

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**HIGHLAND OAKS CHURCH OF CHRIST—CARING AND SHARING**
10805 Walnut Hill Lane, Dallas, TX 75238 T. 214.342.6040 F. 214.342.6043

Services Offered: Food; clothes

**Hours:** Mon-Thurs 12-4PM (by appointment only)

**Eligibility Requirements:** 75238, 75243

**Clients Must Bring:** Picture ID for self; proof of address (lease) listing all in household; proof of income for household

**Application Process:** Walk-ins taken during the day for clients who want help with food; appointments required for clothes on Wed afternoon and for food and clothing during evening hours

**Limits:**
- Clients may receive help with food once every 3 months
- Clients may receive help with clothing once every 6 months

**Website:** www.hocc.org/care-and-concern/caring-and-sharing Email: mhmorris@hocc.org

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**HOLY CROSS CATHOLIC CHURCH SPECIAL FUND**
4906 Bonnie View, Dallas, TX 75241 T. 214.375.3715 F. 214.375.2511

Services Offered: Food

**Hours:** Mon, Wed, Fri 10:00 am – 1:00 pm

**Eligibility Requirements:** 75216, 75241; homeless clients served

**Clients Must Bring:** Picture ID with zip code, proof of income (including benefits); proof of address (utility bill, lease agreement, etc.), social security cards for all in household

**Application Process:** Walk-ins for homeless clients; clients in zip codes must make appointment

**Limits:** Clients may receive food 6 times a year
HOLY TRINITY CENTER
3826 Gilbert Ave., Dallas, TX 75219 T. 214.521.3719 F. 214.521.3724

Services Offered: Food; referrals

**Hours:** Tue and Thu 9:00 am – 12:00 pm; Sat 10:00 am – 1:00 pm

**Eligibility Requirements:** 75201, 75204, 75205, 75209, 75219, 75226, 75235

**Clients Must Bring:** Photo ID; BCs for all children; proof of income; original utility bills; current lease

**Limits:**
- Clients may receive food assistance once a month
- Seniors or disabled persons may receive food assistance every 2 weeks
Homeward Bound
Douglas Denton
ddenton@homewardboundinc.org
233 West 10th St., Dallas, Texas 75208

Homeward Bound is a residential treatment facility for clients with substance abuse and mental health issues. Licensed counselors provide intensive residential treatment on a 24-hour/7-day per week basis. The current HIV/AIDS facility is a 60-day rehabilitation center that houses 8 women and 16 men. Clients must be willing to participate in daily group sessions.

Homeward Bound, Inc. offers many treatment options. Since our founding in 1980, Homeward Bound, Inc. has helped more than 100,000 people overcome drug and alcohol addiction. We offer complete substance abuse treatment, comprehensive residential, and outpatient programs. Homeward Bound, Inc. is the largest provider of counseling and residential treatment for indigent adults with mental health and substance abuse problems in North Texas and one of the largest in Texas.

Services

- Medically Supervised Detox
- Men’s Residential Program
- Women’s Residential Program
- Crisis Residential Unit
- Statewide HIV Program
- Specialized female Intensive Residential
- Outpatient Services
- Recovery Support Services
- Trinity Center of El Paso
- Recovery Housing
- Drug Offender Education

Requirements for Statewide HIV Program:

- HIV/AIDS diagnosis
- Recent labs (within the past 60 days)
- A copy of last physical exam, if available
- Current psychological evaluation
- Annual income at or below 200% of poverty
- Current substance abuser
- 2-month (60-day) supply of psychotropic and HIV medicines (or ability to get refills)
- Complete list of medications
- Negative TB test
- Legible photo ID (Texas resident) and Social Security card if available
HOPE’S DOOR NEW BEGINNING CENTER
860 Ave F. St. 100, Plano, TX 75074
218 N. 10th St., Garland, TX 75040

Plano T. 972.422.2911
Garland T. 972.276.0423

24-hr 972.422.7233
24-hr 972.276.0057
F. 972.423.4154

Services Offered: Shelter for abused women and their children; counseling for victims and batterers

Hours: Hotline and shelter: 24 hours every day of the week; Counseling for victims: Mon – Thu 8:00 am – 5:00 pm; Counseling for batterers: Mon – Sat 8:00 am – 5:00 pm;

Eligibility Requirements: Client must be an abused woman

Application Process: Client should call hotline

Limits: Clients may stay at the shelter for up to 30 days; rental assistance for transitional housing available for up to 24 months

Website: www.hopesdoorinc.org
Email: info@hopesdoorinc.org
Plano Contact: Nalia Rivera, nrivera@hdnbc.org
Garland Contact: Jackie Reindl
24/7 Crisis Line: 972-276-0057

HOUSING CRISIS CENTER
4210 Junius St., Dallas, TX 75246-1429 T. 214.828.4244 F. 214.466.7209

Services Offered: Limited short/long term transitional housing programs for individuals with mental health or substance abuse issues or for homeless families with children; permanent housing programs for veterans and their families; landlord/tenant law workshops; telephone counseling for tenant/landlord issues.

Hours: Mon – Fri 9:00 am – 5:00 pm; Landlord/tenant law workshops on 2nd and 4th Wednesdays 5:00-8:00 pm

Application Process: Rental (no mortgages) and utility assistance by appointment only. Walk-ins for housing programs will be given an application and contacted later.

Language Options: Spanish translator available on Mondays and Wednesdays as shown above.

Limits:
- One month’s rent or utility payment decided on an individual basis
- Limit for short term transitional housing is 120 days
- Limit for long term transitional housing is 2 years
- No limits for telephone counseling or legal workshop.

Requirements: For financial assistance for rent and utilities: Clients must have a proven financial emergency in the last 30-60 days; have income to pay their bills in the month following; Current Picture ID and Social Security cards for all family members; Proof of income from employment or award letter; apartment/housing lease; utility bill and disconnect notice for utility assistance. Clients can also receive short term case management.

Website: www.hccdallas.org
Email: hccdallas@hccdallas.org
HUMAN RIGHTS INITIATIVE OF NORTH TEXAS
2801 Swiss Ave, Dallas, TX 75204 T. 214.855.0520

Services Offered: Free legal services for immigrants who have been victims of violence in US or abroad; assistance in asylum cases; help for immigrant children who have been abused or neglected

Hours: Mon – Fri 9:00 am – 12:00 pm, 1:00 pm – 5:00 pm

Application Process: Call to make appointment

Website: www.hrionline.org

INTERFAITH FAMILY SERVICES
Kimberly Williams, CEO
(469) 828-1829
kwilliams@intefaithdallas.org
5600 Ross Ave, Dallas, TX 75206 T. (Primary) 214.827.7220 Ext. 100 F. 214.451.3198

Services Offered: Home & Hope Transitional Living Program: A transitional housing program for working poor families who are homeless and willing to work toward long-term self-sufficiency. Services include: housing, job search and career planning, vocational training and GED assistance, financial literacy training and budget mentoring; after school and summer camp that provide tutoring for children grades K-6; teen program for grades 7-12; counseling for all ages.

1. Family Empowerment program
   a. 12 week program aimed at employment for parents
   b. Obtain higher paying jobs
   c. Educate children
2. Housing for Families
3. Children’s Services
   a. Grades K-6 attend onsite “Hope + Horizons Program”
   b. Stabilize homeless children, address emotional and social issues
   c. Summer work program for teens

Hours: Mon – Fri 9:00 am – 5:00 pm

Home & Hope Eligibility Requirements:

- Clients must be 18 years of age or older
- Must be homeless or have an eviction notice
- Parents must have remained employed on one job 9 mos or longer in past 3 years
- Clients must have legal custody of all children
- No infants younger than 8 weeks
- May not have a criminal history of a sexual or violent nature
- All clients must have been drug free for at least 1 year

Home and Hope Clients Must Bring: Adults will need their picture ID, SS card and BC; children’s SS cards, BC and shot records.

Application Process: Applicants complete initial screening for eligibility. Eligible applicants only are scheduled for application completion and in-office interview. Program Length: Program duration varies. Average length of stay is 7-12 months.
INTERFAITH HOUSING COALITION

Updated 07/20/2017
Debra Sheppard
dsheppard@interfaithdallas.org
5600 Ross Ave
Dallas, TX 75206
214-827-7720

Home and Hope transitional Housing Program
This 7 to 15 month program is available to help families who are at imminent risk of homelessness or literally homeless. Resident pay 30% of their income for rent and are offered individualized case management, job search assistance, budget mentoring and employment coaching. Families interested in this program may call the number above and schedule an interview with the Screening Coordinator.

Requirements
- You must be homeless with children (18 years of age and under) living in one of the following situations: Hotel/motel (paid by another person, church, etc.), Emergency or transitional shelter, Living with friends or family or have an evictions notice.
- At least 9 months consecutive employment in the 3 last years
- All adults must be able and willing to work at least 40 hours per week.
- Lived independently for at least two years
- No violent or sexual assault record
  MUST be drug free for a minimum of one year

IRVING CARES
440 South Nursery Rd. Suite 101, Irving, TX 75060
Mailing: PO Box 177425, Irving, TX 75017-7425
T. 972.721.9181  F. 972.438.7345

Services Offered: Food pantry; limited rent and utilities assistance; employment services
Hours: Mon – Fri 9:00 am – 3:30 pm, Job Search Seminar every Wed 10:00 am - 12:00 pm
Eligibility Requirements: Client must be Irving resident; for financial assistance, client must have lived in Irving for 6 months and in specific location for 3 months; client needs to have earned income (can be Social Security, worker’s comp etc)
Clients Must Bring: Picture ID for all in household; proof of Irving residency; SS card not required
Application Process: Walk-in for food; telephone screening required financial assistance Limits: Clients may receive food 6 times per year
Website: irvingcares.org
Email: jcares@irvingcares.org
Services Offered: Food; job counseling services including: Job Resource Center, Networking Group, Employment Resource Group, career workshops

Hours: Mon, Tue, Wed 8:30 am – 8:00 pm; Thu 8:30 am -6:00 pm; Fri 8:30 am – 5:00 pm; food pantry: Tue, Thu, Fri 9:00 am-1:00 pm by appointment; Job Resource Center: Mon – Fri 9:00 am – 3:00 pm, Tue 6:00 pm – 8:00 pm; Job Resource Center: Mon – Fri 12:00 pm – 3 pm

Eligibility Requirements: Food is provided for qualified residents of the following North Dallas and Carrollton zip codes: 75209, 75220, 75225, 75229, 75230, 75231, 75234, 75238, 75240, 75243, 75244, 75248, 75252, 75254, 75287, 75001, 75006, 75007, 75010, 75011

Clients Must Bring: Picture ID and SS cards for self and all in household; lease agreement; utility bill; proof of income

Application Process: Appointments required

Language Options: Spanish speakers available

Limits: Clients may receive food once a month

Website: www.jfsdallas.org Email: info@JFSDallas.org
LifeNet is a mental health clinic, which also provides chemical dependency counseling, supportive employment and a range of permanent supportive housing options. All of the housing units are permanent supportive (fully furnished) housing, with no requirement that the client move out at any specified time. These units are single room occupancies and shelter plus units. There is some Section 8 Housing that is connected through The Bridge, which may be fully furnished if outside assistance is secured. Families with children are welcome, as well as individuals. At least twice a month, the client is required to meet with their case manager as well as attend at least 1 group session. All units are substance free and are fully furnished.

Case managers track doctor's appointments, meetings with the case managers and medication compliance. A monthly drug screening is conducted and the cleanliness of the home is inspected. Clients pay 30% of their income, or nothing if they have no income. If the clients are not working, LifeNet has an incentive to work program.

Requirements:

- Homeless (as defined by HUD) – Feeling Domestic Violence or Literally Homeless.
- Suffering from a severe mental disability, such as major depressive disorder, bipolar disorder, and/or paranoid schizophrenia

*LifeNet has housing opportunities for all criminal backgrounds including sex offenders, arsonists, and violent offenders. Please keep in mind that the more problematic the criminal history, the less options available.*
THE MAGDALEN HOUSE
1302 Redwood Circle, Dallas, TX 75218 T. 214.324.9261 F. 214.324.5299
Magdalenhouse.org
page@magdalenhouse.org

Services Offered: A 14-day non-medical detox program that provides women addicted to alcohol a safe place to withdraw and introduces them to a 12-step recovery program.

- **Hours:** Mon - Sun 9:00 am – 9:00 pm for admissions, Mon – Sun 9:00 am – 5:00 pm for screenings
- **Eligibility Requirements:** Client must be a woman who desires to be sober; client must have consumed alcohol within past 72 hours; Magdalen House serves all women from all states. **Clients Must Bring:** Picture ID; 3-4 outfits; no alcohol products
- **Application Process:** Client must call first for intake screening process; no walk-ins taken
- **Website:** www.magdalenhouse.org **Email:** info@magdalenhouse.org

- Non med detox
- 12-step based

MARTIN LUTHER KING, JR. COMMUNITY CENTER
2922 MLK Jr. Blvd., Room 135, Dallas, TX 75215
For Appts. 214.670.8416 T. 214.670.8442 F. 214.670.8522

Services Offered: Food; rent and utilities assistance; counseling and referral services; educational programs (computer technology program, GED); Thanksgiving baskets; Christmas toys

- **Hours:** For appointments, call Mon or Wed 9:00 am
- **Eligibility Requirements:** Clients must live in the City of Dallas for rent assistance
- **Clients Must Bring:** Current Texas ID for self and all adults in household; SS cards for all in household; proof of income; bill for which assistance is needed; proof of emergency need (eviction or termination notice); lease agreement; receipts for other expenses
- **Application Process:** Client to call in advance to make appointment; the appointment line opens at 9:00 am on Mon and Wed. Appointments are scheduled 2 days out.
- **Limits:** Utility assistance available for TXU only
Master Leasing Program
Kimberly Smith – Director, Master Leasing
kimberly@legacycounseling.org

4054 McKinney Ave. Suite 102, Dallas, TX 75204, T. 214-520-6308 ext. 339

Master Leasing Program is for HIV + and AIDS diagnosis individuals and families that are literally homeless by HUD’s definition. Must be “Literally Homeless” at the time of intake. Must have income at or below 50% of AMI at the time of intake. Must be capable of living independently with little or no intervention and with assistance from others. This program provides independent living, not assisted living. If a client is not in a shelter but is homeless, we require a third party verification of this; the letter should include details about your living situation.

Requirements:

• Meet with housing case manager at least twice a month
• Attend monthly educational meeting
• Create a housing plan with the assistance of case manager and complete goals accordingly
• Gain income by employment or benefits
• Volunteer if not working
• Maintain sobriety and take random drug screens as requested
• Maintain household in a clean manner
• Attend all medical appointments and remain medically adherent
• Attend weekly mental health and or substance abuse counseling as needed
• STAY DRUG FREE

Benefits:

• Live in a 1 or 2 bedroom, furnished all bills paid apartment independently or with a roommate
• Subsidized rent, the client is responsible for 30% of their income toward rent
• Access to case management and housing supervision
• Referrals to various agencies
• Access to donated household goods, clothing and food
• Bus passes for necessary appointment
• Housing even if the client has a criminal background

Exclusion:

• Sex Offense
• Violent criminal history within the last 3 years
MEALS ON WHEELS (VISITING NURSES ASSOCIATION)
1600 Viceroy Drive, Suite 400, Dallas, TX 75235 T: 214.689.0000 F: 214.631.7554

Services Offered: provides hot, nutritious, freshly prepared meals five days a week delivered to Dallas County residents who can’t provide for themselves due to illness, advanced age or disability

Hours:
Eligibility Requirements: be over the age of 60 or disabled; be unable to drive or leave your home without assistance; limited financial resources; live in Dallas County

Clients Must Bring:
Email: mow@vnatexas.org

MESQUITE CHURCH OF CHRIST FOOD PANTRY
217 S. Locust, Mesquite, TX 75149 T. 972.329.6866

Services Offered: Food

Hours: Tue, Wed, Thu 10:00 am -2:00 pm
Eligibility Requirements: 75040, 75041, 75042, 75043, 75087, 75088, 75089, 75098, 75114, 75126, 75142, 75149, 75150, 75159, 75160, 75161, 75180, 75181, 75182
Clients Must Bring: Picture ID; proof of address (utility bill or lease)
Application Process: Walk-in
Limits: Clients may return for food once a month

MESQUITE SOCIAL SERVICES
1035 Military Pkwy., Mesquite, TX 75149 T. 972.285.3000 F. 972.216.1470

Services Offered: Individuals in short-term crisis. Food, rent, utility assistance, GED assistance, and budget counseling

Hours: Pantry Hours: Tues & Fri: 9:00 am; Thrift Store: Mon – Fri 10:00 am – 5:00 pm, Sat 10:00 am – 2:00 pm, Financial Aid: Wednesday appointments
Eligibility Requirements: Mesquite, (TXU & Atmos only)
Application Process: Financial assistance calls Fri from 8:30 – until booked; walk-ins for food
Limits: Financial Aid is only available on Wednesdays. Must have picture ID, SS card, and utility bill or mortgage/lease statement.
Website: www.mesquitesocialservices.org
Services Offered: Metrocare provides services and support for children and adults dealing with mental illness and/or developmental disabilities. Early childhood intervention; transitional and permanent housing; hospital transition services; service coordination; vocational training; supported employment; psychiatric evaluation; behavioral interventions; treatment for foster care, family preservation, autism services, medication monitoring; onsite pharmacy services; PTSD Veteran services & support for veteran families, rehabilitation services; housing services and assistance; intensive outpatient services

Hours: Mon – Fri 8:00 am – 5:00 pm

Eligibility Requirements: Services Dallas, Collin, Ellis, Hunt, Kaufman, Navarro, & Rockwall Counties

Clients Must Bring: Photo ID; proof of residence, proof of income, SS card, insurance if applicable

Application Process: Walk-ins 8:00 am – 3:00 pm Mon - Fri

Limits: Clients may stay in the transitional housing program for up to 4 months

Shelter Plus Care (S+C)

We provide case management to chronically homeless (HUD definition), disabled persons for 3 S+C housing programs with the City of Irving, City of Dallas, and the Dallas Housing Authority. Homeless families may also be eligible.

Efficiency Apartment Supportive Housing Program (EASH)

This program targets chronically homeless (HUD definition), disabled singles and some US military veterans

Path Outreach Supportive Housing Program (POSH)

This program targets chronically homeless (HUD definition), disabled singles as well as homeless families with at least 1 disabled child who receives mental health services from Metrocare.

Emergency Solutions Grant (ESG)

This is a temporary housing program that is operated in conjunction with the State of Texas and the Family Place, Dallas’ largest domestic violence shelter.
- Serves ten individuals who are chronically homeless and disabled
- Operated out of one apartment complex in Oak Cliff
- Referrals come directly from the Veteran’s Administration Hospital
- Metrocare provides case management services in conjunction with the VA Hospital.

**Opportunity First Veterans**

**Requirements**
- Must be compliant with treatment and program regulations
- Must be able to secure furniture, food and transportation with staff support
- Pays 30% of their income toward rent

**METROCREST SERVICES**
13801 Hutton Dr., Suite 150, Farmers Branch, TX 75234 T. 972.446.2100 F. 214.694.2171

**Services Offered:** Short term emergency assistance includes: rent, utilities, some medical assistance; employment program, thrift store, food pantry, and food stamp sign-up

**Hours:** Mon – Fri 8:00am – 5:00pm; Sat 9:00am – 1:00pm
Metro Dallas Homeless Alliance  
www.mdhadallas.org  
2816 Swiss Ave  
Dallas, TX 75204  
972-638-5600  
Cynthia.scaife@mdhadallas.org  
Direct Phone Number: 214-470-9075

**Responsibility:**

The Metro Dallas Homeless Alliance is a non-profit organization leading the development of an effective homeless response system that will make the experience of homelessness in Dallas and Collin Counties rare, brief, and non-recurring.

**Commitment:**

The Metro Dallas Homeless Alliance serves as the lead agency for the local Continuum of Care, through which Department of Housing and Urban Development funded service providers are funded, and it administers the local Homeless Management Information System, that under federal mandate, tracks performance and drives improvement of service providers.

**Action:**

Under the national strategic plan to end homelessness, commissioned by Congress and the President, Opening Doors, the Metro Dallas Homeless Alliance is charged with transforming homeless services into a crisis response system that prevents homelessness and rapidly returns people who experience homelessness to stable housing.

**Eligibility Requirements:** Residents of Carrollton, Farmers Branch, Addison, Coppell, 75287 in Denton County  
**Clients Must Bring:** Picture ID or Birth Certificate for all in household, proof of address (lease or mortgage), and proof of income  
**Application Process:** Appointments preferred; walk-ins taken (call to confirm priority and need)  
**Website:** www.metrocrestservices.org
MISSION OAK CLIFF
111 S. Beckley, Dallas, TX 75208 T. 214.942.6407 F. 214.942.8606

Services Offered: Client-choice food pantry; clothing; classes (current offerings: ESL, job skills, nutrition, exercise, citizenship; planned for fall 2016: GED, computer literacy); community garden; assistance with Medicaid and SNAP

Hours: Pantry: Monday- Friday, 12:00- 3:00 pm; clothing: Tuesday and Friday, 12:00- 2:30 pm; classes: Monday- Friday, 9:00 - 11:00 am, Wednesday, 6:00-7:30 pm

Eligibility Requirements: Must be resident of one of the following zip codes: 75203, 75208, 75211, 75216, 75224

Clients Must Bring: ID for adults (picture ID preferred), documentation for children (SS, BC, school ID, shot record, Medicaid card, report card, baptismal certificate all acceptable), proof of address

Application Process: Walk-in

Limits: once per month for a total of 6 times in a calendar year. Extra service times can be earned by completing classes

Website: clifftemple.org Email: marsha@clifftemple.org

MOSAIC FAMILY SERVICES
4144 N. Central Expy Suite 530, Dallas, TX 75204

Services Offered: Shelter, legal representation, counseling, education & support services in more than 25 languages; 24-hour hotlines for domestic violence & human trafficking victims

Hours: Shelter: 24/7; Office: Mon – Fri 9:00 am – 5:00 pm; Weekends as needed

Eligibility Requirements: Youth substance abuse prevention program clients must live in Dallas County; All others must be victim of domestic violence or human trafficking

Application Process: Call for appointment

Website: www.mosaicservices.org
Email: sumayyahe@mosaicservices.org
MT. OLIVE LUTHERAN CHURCH FOOD PANTRY
3100 MLK Boulevard, Dallas, TX 75215 T. 214.428.2892 F. 214.428.2892

Services Offered: Food; snack packs for homeless
Hours: Wednesdays, 11:00 am – 2:00 pm
Eligibility Requirements: 75210, 75215
Clients Must Bring: Valid ID; proof of address; proof of income; (no credentials are needed for the homeless); SS cards for everyone in the household needing assistance
Application Process: Must call for appointment
Limits: Clients may receive food once a month for 3 months and then must stop services for 3 months before being eligible for 3 more months of service.

MT. TABOR BAPTIST CHURCH
3700 Simpson Stuart Rd, Dallas, TX 75241 T. 972.225.1704 F. 972.225.4811

Services Offered: Food; clothes
Hours: Food Pantry Wed 10:00 am – 12:00 pm; Clothes Closet: 3rd Saturday of each month, 10:00 am – 2:00 pm
Eligibility Requirements: 75241, 75141
Clients Must Bring: Proof of address; proof of dependents
Application Process: Walk-in for food and clothes
Limits:
- Clients may receive food 6 times per year (once a month for 1 year)
- There are no set limitations for receiving clothes
Website: www.mttaborbc.org

NEWMAN PARK CHRISTIAN CENTER FOOD PANTRY
7922 Fairport Rd., Dallas, TX 75217 T. 214.398.1591

Services Offered: Food
Hours: Mon and Thurs 11:30-1:30
Eligibility Requirements: 75217, 75180
Clients Must Bring: Appointment phone call will clarify necessary documentation; usually picture ID and SS cards for self and for all in household; proof of address
Application Process: Appointment required
NETWORK OF COMMUNITY MINISTRIES (RICHARDSON NETWORK)
741 S. Sherman St., Richardson, TX 75081 T. 972.234.8880 F. 972.234.8892

Services Offered: Food; clothes; utilities assistance; adolescents’/children’s clinic; prescriptions; dental referrals; senior citizen aid; job resource center; apply for health & human services onsite

Hours: General Hours: Mon – Thu 9:00 am – 6:00 pm, Fri 9:00 am – 12:00 pm; Adolescents’ and Children’s Clinic: Wed 6:00 pm – 8:00 pm during the school year (must make appt. through school counselor)

Eligibility Requirements: 75042, 75044, 75080, 75081, 75082, 75083, 75231, 75238, 75240, 75243, 75248, 75251, 75252, 75254

Clients Must Bring: Appointment phone call will clarify necessary documentation; usually picture ID and SS cards for self and for all in household; proof of address

Application Process: Appointment required

Limits: No set limits for assistance; each case taken on an individual basis; Utility assistance primarily for TXU

Website: www.thenetwork.org

NEXUS RECOVERY CENTER
Gina Ahn, Outpatient & Programs
Main Campus: 8733 La Prada Drive, Dallas, TX 75228 T. 214.321.0156, ext. 3118 F. 214.321.3096
Nexus Generations: 3302 Buckner Blvd., Dallas, TX 75228, #122
www.nexusrecovery.org
Admissions Department
214-321-0156
help@nexusrecovery.org

Services Offered: Nexus serves low income women age 13 and older who are addicted to drugs and alcohol, along with their accompanying children. Clients served come from Dallas, Collin, Ellis, Kaufman, Rockwall, Ellis, Hunt, and Navarro counties. Please call for more information on their programs.

Hours: Admissions hours are Mon – Fri 8:00 am – 6:00 pm

Eligibility Requirements: Most insurance plans are accepted and many clients are eligible for government support such as NorthSTAR and Medicaid; will accept pregnant women and women with children outside of areas serviced

Clients Must Bring: Clients should call for appointment and be told what to bring; items usually consist of: picture ID (if available); proof of residency (required by NorthSTAR and DSHS); SS card (if available); proof of income (required by NorthSTAR and DSHS if client is employed) Application Process: Clients should call 214.321.0156, ext. 3118 to make an appointment Language Options: Spanish speakers available

Limits: Clients may return to Nexus after initial treatment; eligibility is on a case-by-case basis Website: www.nexusrecovery.org

Email: info@nexusrecovery.org
If you seek recovery, Nexus will remain by your side every step of the way. We provide a continuum of care from detox through aftercare. You can rely on our dedicated personnel for relief. Intervention Services Called nexus Generations (PPI), our newest program offers expectant mothers or mothers with young children the support they need to create healthy family relationships. Services include case management, infant care and safety classes, drug education, parenting classes, and more:

Nexus serves women and children only.

Adolescent Residential
This program is based on the 12 Steps and addresses anger management, decision-making, healthy relationships and socialization, relapse prevention, physical fitness, and life skills training. Residents live in a dormitory and are responsible for maintaining their own living environments. Residents attend an on-campus school 5 days per week, 6 hours per day. A weekly multi-family group is required for all residents and their families. Individual family therapy is available. For more information, contact the Admissions Department at 214-321-0156, extension 3118 or help@nexusrecovery.org.

Requirements:
• Adolescent women ages 13-17 years
• Stay between 30-90 days
• Have substance abuse

Adult Women Residential
Audrey Crouch
acrouch@nexusrecovery.org
- Regarding residential and outpatient services morning and afternoon. Also for Medicaid, but not Medicare.
214-321-0156 x2105

This program is designed for women ages 18 or older. While living in a dormitory setting, women participate in individual and group counseling on drug/alcohol addiction using the latest treatment modalities. Residents receive positive peer support and are assigned a primary counselor who remains with them during their stay. Counselors assess clients’ factors that contribute to addiction (trauma, family dysfunction, mental health) and design and implement an individualized treatment plan to address the identified issues. Women are expected to maintain their living environment and to attend parenting classes. For more information, contact the Admissions Department at 214-321-0156, extension 3118 or help@nexusrecovery.org.

Requirements:
• Women 18 years or older
• Stay between 14-45 days
• Have substance abuse

**Pregnant or Parenting Women with Children**
This program focuses on chemical dependency and parenting by allowing women (ages 18 years or older) to bring as many as 3 children with them to residential treatment. Structured family routines and parenting skills are established. On-campus childcare staff care for infants, toddlers, and preschoolers on weekdays. Older children attend a nearby elementary school. For more information, contact the Admissions Department at 214-321-0156, extension 3118 or help@nexusrecovery.org.

**Requirements:**
- Women ages 18 years or older
- Stay between 30-90 days
- Women who are parents or pregnant – can have up to 3 children

**Transitions Housing Program**
Nexus was awarded 15 housing vouchers from Dallas Housing Authority. Residents work with a case manager on treatment goals and attend group and individual counseling. For more information, contact the Admissions Department at 214-321-0156, extension 3118 or help@nexusrecovery.org.

**Exclusions FOR ALL PROGRAMS:**
- Violent crimes; domestic violence counts as a violent crime (must have been 10-15 years ago)
- Sexual assault/registered sex offender
- Meth manufacturing on a case-by-case basis (up to the landlord’s discretion)

**Additional Requirements FOR ALL PROGRAMS:**
- Referral sheet from caseworker
- Consent from the client and attend meetings with Nexus on Wednesdays or Saturdays (aftercare or be in recovery)
- Maintain case management while living in the apartments 2.5 times per week (on site)
- If on disability, do not have to work but need to be involved with other classes or activities
- If able to work, need to be seeking employment

Documentation of homelessness
NORTH DALLAS SHARED MINISTRIES
2875 Merrell Rd., Dallas, TX 75229 T. 214.358.8700 F. 214.358.8797

Services Offered: Food; clothes; rent and utilities (electric, gas, water) assistance; IDs and BCs; gas vouchers; bus tokens; eye exams and glasses; school supplies and school uniforms; job counseling; English as Second Language classes; Friday Food Basket Program for seniors 60+; People and Nutrition (PAN) site; assistance with CEAP applications for seniors and disabled; medical clinic for adults and children without insurance; women’s clinic for breast exams and pap smears; emergency dental care for adults (see p. 33 for medical clinic info); income tax preparation

Hours:

Emergency Aid Center: Mon – Fri 9:00 am – 3:00 pm, Sat 9:00 am – 11:30 am
Clothes Closet: Mon–Fri 9:30 am – 2:00 pm, Sat 9 am – 11:30 am

Eligibility Requirements: 75001, 75115, 75204, 75205, 75209, 75219, 75220, 75225, 75229, 75230, 75231, 75234, 75240, 75243, 75244, 75247, 75248, 75251, 75252, 75254, 75287; job counseling services are open to all in the city of Dallas; all seniors are eligible for Friday Food Basket program

Clients Must Bring: Picture ID and SS cards for all in household; BCs for children not born in US; proof of address; proof of income; phone number of employer; receipts of recent expenses; utility bills; late notice from landlord

Application Process: Walk-in

Limits:

☐ Clients may receive food 8 times in a six-month period
☐ Clients may receive clothing 3 times in a 12-month period
☐ Clients may receive financial assistance once in a 12-month period

Website: www.ndsm.org
Email: admin@ndsm.org
OUR DAILY BREAD (Community Outreach Connection, Inc.)

6960 S. Polk St. Dallas, TX 75232  T. 214.371.2633  F. 214.372.2454

Services Offered: Food; clothes

   Hours: Mon 10:00 am – 2:00 pm, Wed 5:00 pm – 7:00 pm, Fri 8:00 am – 12:00 pm, Sat 9:00 am – 1:00 pm (clients must arrive 15 minutes before closing to receive service)

   Eligibility Requirements: 75216, 75224, 75232, 75237, 75241

   Clients Must Bring: TX ID or driver’s license for adults; Green Card (if necessary); proof of address, proof of income, for children BC, Medicaid, and/or school records

   Application Process: Walk-in

   Language Options: No Spanish speakers available; translation assistance can be provided

   Limits:

   □ Seniors and disabled clients may receive food and clothing once a month

   □ Other clients may receive food and clothing once a month for three months, then services are provided once a quarter

OUR FRIENDS PLACE

6500 Greenville Ave Suite 620, Dallas, TX 75206  T. 214.520.6268  F. 214.526.6219

Services Offered: Transitional Living Center (TLC) for young women ages 18-24 who are not yet pregnant or parenting; must be willing to obtain a job and continue education; each have their own bedroom in a shared apt. living situation; receive ongoing case management: life & job skills training, employment assistance, assistance in enrolling in education or vocational program; each young woman pays affordable rent based on working part-time or full-time and 10% for a deposit/savings account; young women are responsible for their own food, clothing, and personal care items; may remain as long as they are meeting program expectations, progressing in education, and are employed.

   Hours: Office: Mon – Fri 9:00 am – 4:30 pm

   Eligibility Requirements: Young women ages 18-24; must be able to be legally employable in US and willing and able to enroll in an education or vocational program; must be able to pass a drug test and not be pregnant or parenting.

   Clients Must Bring: Must bring or obtain shortly after entering - picture ID, SS card, birth certificate

   Application Process: No walk-ins; call in to complete phone application, followed by face-to-face assessment scheduled at office

   Website: www.OurFriendsPlace.org

   Email: info@OurFriendsPlace.org
Oxford House
De Wosocki, De.wallace@oxfordhouse.org, 214-448-6269
Oxfordhouse.org

Self-Run, Self-Supporting Addiction Recovery Homes
A new way of living for people in recovery
www.oxfordhouse.org

The Oxford House offers a supportive way of living and opportunities to learn life skills in a clean and sober environment:
A. **24 hour support** from peers in recovery
B. Learn alcohol and drug-free living skills
C. Shared responsibilities for maintaining the house
D. Equal vote on all house decisions
E. Election on house officers
F. Social interaction and activities

**Eligibility for Membership**
Individual can only apply in an Oxford House after meeting at least one of the following criteria:
- Completion of in-patient alcohol or drug treatment
- Completion of a medical detoxification program
- Sobriety that is free from dangerous withdrawals

**Other Guidelines**
- Agree to follow individual house guidelines
- Stay current on his/her share of expenses
- Demonstrate a desire to grow in recovery

**Cost of Living**
- Equally sharing expenses keeps individual cost low
- Application fee due upon acceptance into house
- Weekly cost range from $75 to $125 per person

**What does your cost cover?**
- Rent in a fully-furnished home
- All utilities for the house
- Cable, Phone, Internet service
- House supplies (coffee, laundry, cleaning supplies, etc.)

**The Oxford House Model**
- The house must be run democratically
- The house must be financially self-supporting
  - The house must expel any member who relapse

**Need additional assistance?**
Please contact an Outreach Representative in your area.

Chris McGuire  214-448-6929  Dallas
Deann Linton  817-721-0367 Ft. Worth
PATHWAY OF LIFE CHURCH METROBLESS FOOD PANTRY
8201 Scyene Rd., Dallas, TX 75227  T. 214.275.7284  F. 214.275.8835

Services Offered: Food
  Hours: Saturdays 8:00 am – 12:00 pm
  Eligibility Requirements: 75149, 75217, 75227, 75228
  Clients Must Bring: Picture ID; proof of address; BCs, school ID, or SS for children; proof of income (includes section 8, food stamps, unemployment etc.)
  Application Process: Walk-in or call ahead to reserve appointment time
  Limits:
    ☐ Clients are allowed food once a month

PILGRIM REST BAPTIST CHURCH CRISIS MINISTRY
3516 Munger Ave., Dallas, TX 75204  T. 214.821.4443  F. 214.821.4474

Services Offered: Rent and Utility assistance
  Hours: Mon – Thu: 11:00 am – 3:00 pm
  Eligibility Requirements: Income Crisis
  Clients Must Bring: Picture ID; Income Verification, Late Payment Notice
  Application Process: Appointment only; call 214.821.4443
POWERHOUSE TRANSITIONAL CENTER

Joe Pritchard
Owner/Program Director
Address: 2654 Hudspeth Ave Dallas, TX 75216
4110 Robertson Dr. Dallas, TX 75241
Phone: (214)-478-5903

Powerhouse is a full service Transitional home for Males that provides & promotes quality day-to-day supportive services for the residents we serve. We at Powerhouse are dedicated to the success of all of our residents. We are committed to meeting care & needs of each and every one of our residents and their families, offering a family like atmosphere located within the local DFW communities, while meeting all of the Texas and City of Dallas boarding/transitional guidelines for each of our homes.

Powerhouse is devoted to executing service that are tailored to the support needs in the areas of (mental illness, homelessness, history of substance abuse, criminal history, transportation as needed,) all to assist with guiding the individual to a state of independence. The structure of Powerhouse enrollment and services provided are:

*Reasonable rates
*Safe and quiet location in Dallas community located across from the campus of Paul Quinn College
*Clean environment
*3 meals per day
*Structured daily living skills-training and activities
*Transportation as needed
*Hygiene packs offered, as needed
* Group and individual counseling on-site and off-site
* Psycho-social skills training on-site
* Character building skills taught on site through (Thinking for a Change model)
* Medication monitoring
PRINCE OF WALES
Ricky Fox
RFox@lifenettexas.org
4515 Live Oak Street
Dallas, TX 75204
214-826-9100

Prince of Wales is a permanent housing program (single room occupancy) for men and women. The building is owned by LifeNet, which provides residents with social services. Intakes are done on Mondays at 1:00 pm. Referrals from other agencies are preferred. Limited housing for homeless, most units require a mental health diagnosis as well.

Requirements:
• 1 year contract
• $50/30% income as rent
• Literally homeless

Exclusions:
• Children
• Any criminal background (including parole/probation over the past 7 years)
PROMISE HOUSE

224 W. Page, Dallas, TX 75208 T. 214.941.8578 F. 214.941.8670
Tasha Johnson, Director of Residential Services
tasha.johnson@promisehouse.org
Website: promisehouse.org

Services Offered (youth shelter): 24-hour emergency/crisis intervention; on site DISD school for youth; therapeutic groups; psychiatric services; recreational programs, case management and positive incentive’ transitional living; Wesley Inn maternity shelter

Hours: Shelter Hours: 24 hours a day/7 days a week, intake between the hours of 8:00 am and 5:30 pm; Office Hours: Mon – Fri 8:30 am – 5:30 pm

Eligibility Requirements: For youth shelter, need to be 10 – 17 years old; runaway/homeless/serious family conflict; voluntary entrance with parental consent; unless in CPS custody, legal guardian must participate

Application Process: Walk-in basis for shelter

Limits: Clients may stay in shelter for up to 30 days; if suicide attempt in last 30 days and serious violence problems, client will be referred for psychiatric evaluation; Transitional Living for single males and females ages 18 – 21 with no probation. Transitional Living for parents with children also available.

Website: www.promisehouse.org

Promise House embraces homeless, runaway and at-risk teens, giving them needed support, encouragement and hope to live a better life. Nine programs cover the vital needs of teens, including emergency shelter, transitional living, pregnant and parenting teen services, individual, group and family counseling, substance abuse prevention and education, street outreach and educational intervention. Promise House is dedicated to providing the strength, stability and hope that teens need today to fulfill their promise for a healthy, productive and self-sufficient tomorrow. Since 1984, Promise House has had an open door 24 hours a day, 365 days per year to youth and families in crisis and has served over 50,000 teens and families in North Texas.

Emergency Youth Shelter Program

This program provides a temporary sanctuary for homeless, runaway and abandoned youth. Its goals include stabilizing crisis situations, promoting family reunification, encouraging stable living conditions for youth and enabling youth to make personal decisions that lead to constructive courses of action in life. Case management services, short-term family therapy, psychiatric evaluation and treatment, and individual/group counseling are all part of the systematic approach to calm a crisis situation. Once this is accomplished, strengthening family relationships and encouraging stability is focused on via family therapy to resolve conflicts and to play for successful family reunification. It also hoped that teens’ self-confidence will be boosted and they will be given the skills and knowledge to make better decisions. To enroll in the program, call the Intake Coordinator at 214-941-8578 or email shelter@promisehouse.org or Regina Levine, the Shelter Manager at Regina.Levine@promisehouse.org.
**Requirements:**
- Must be 10-17 years old
- Must be a homeless, runaway, or abandoned adolescent

**Transitional Living Program**
This program equips homeless teens with the skills and education to become independent and productive adults. This provides shelter, medical and dental services, psychological evaluation and mental health services, drug and alcohol evaluation/treatment, job aptitude evaluation and career planning services, parenting education, and independent living life skills training. Please contact Regina Levine (Program Manager) at 214-941-8578 or Regina.Levine@promisehouse.org.

**Requirements:**
- Must be 16-24 years old
- Must be a homeless, runaway, or abandoned adolescent

**Wesley Inn Program**
This program guides homeless, pregnant, and parenting teen mothers to become healthy, independent and nurturing parents. As a group residence for homeless teen mothers and their children, this program provides a safe residence for up to 12 mothers and children. Residents may stay in the program for up to 2 years and are encouraged to stay at least 90 days. During this time, each resident and her child benefit from a wide range of services and training opportunities. This program is also able to provide food, clothing, personal care items, enrollment in Medicaid and WIC, counseling, life skills training, transportation, high school or post-secondary education, job preparation assistance, childcare assistance, parent education, community service opportunities and recreational activities. Psychiatric evaluation and assessment is also available. For more information, please contact Sherlyn McKinzie (Program Manager), at 214-941-8578 or Sherlyn.McKinzie@promisehouse.org.

**Requirements:**
- Must be 14-20 years old
  - Must be a homeless, pregnant, and parenting teen mothers
RECONCILIATION OUTREACH PROGRAM
1421 N. Peak St., Dallas, TX 75204 T. 214.545.6500 F. 214.545.6525
www.rodallas.org
Frank Lott
franklott@rodallas.org

Services Offered: Must be enrolled in the program to receive food; clothes; employment opportunities; after-school tutoring; summer programs; day camps; housing for homeless/needy men and women enrolled in program

Hours: Mon – Thu 9:00 am – 5:00 pm, closed Friday
Eligibility Requirements: No violent crimes, no sex offenders
Clients Must Bring: Texas ID; SS cards for self and all in household Application Process: Appointments required
Limitations: Men & women 18 & older
Website: www.rodallas.org

Alpha & Oasis Residential Rehabilitation Programs

Reconciliation Outreach has a one year residential program for men and women who have life controlling problems such as addiction, homelessness, criminal history, abuse, and behavioral dysfunctions. The programs provide intensive rehabilitation within a supportive therapeutic faith-based environment and allows each resident time to overcome their problems as they begin a new life. Our heart is fixed with grace upon grace, and we trust the Holy Spirit for wisdom and discernment. Our objective is to train residents to develop a biblical worldview so they can be reconciled in their relationships with God and others. Discipleship classes, computer classes, opportunities to gain a GED, accountable community and regular events are part of the program in order to instill our residents with the Word of God, give those practical ways to achieve new goals.

To inquire about Men’s (Alpha Program) contact:
Josh Brown
Alpha Program Director
Phone: 214-545-6500, ext. 112
jbrown@rodallas.org

To inquire about the Initiative 23 (Children’s Program) contact:
Dawn Cohen
Initiative 23 Director
Phone: 214-545-6510
Fax: 214-545-6525
dcohen@rodallas.org

To inquire about Women's(Oasis Program) contact:
Baillie Barton
Oasis Interim Coordinator
Phone: 214-545-6500, ext. 122
To inquire about Project 5:10 (Youth Program) contact: Travis Hill
Project 5:10 Director
Phone: 214-545-6500
thill@rodallas.org

To inquire about R|O Industries contact:
Glenn Haughton
Director of Operations
Phone: 214.545.6507
ghaughton@rodallas.org

Transitional housing is one of the greatest needs for people that are not financially stable. R/O provides transitional housing for the “working poor,” this gives them time to rebuild their finances in a safe environment. Graduates of our adult residential program are also provided the opportunity to be part of our transitional housing once they begin working. The purpose of The Refuge is to provide transitional housing to facilitate self-sufficiency in Men, Women and Families that are coming out of a program, have recently lost their home or are having a hard time covering their current rent. The Refuge is not a shelter, nor is it a solution for long term housing. The Refuge is a place where people can come and get a respectable place to live while saving money, to get a better place to live. Reconciliation Outreach hopes that in this purpose The Refuge will improve the chances of its tenants to become independent, strong members of their community.

ELIGIBILITY REQUIREMENTS

Determination of acceptance into The Refuge will be made on a case by case basis, based on the following minimum criteria and guidelines.

Applicant must:

- Be at least eighteen years old.
- Hold current employment for no less than two months.
- Have a gross income of no more than $28,410.00 per year.
- Have a gross income of no less than $20,090.00 per year.

RENTAL REQUIREMENTS

In order to rent an apartment at The Refuge, the applicant must:

- Pay the first month’s rent.
- Pay at least 25% of the security deposit. (the remaining balance will be paid out within the first eight months of the lease).
- Have a valid state issued photo identification card.
- Have a Social Security Card.
1 Bedroom (Approx. 450 sq. ft): $500/month
2 Bedroom (Approx 520 sq. ft): $550/month

To inquire about The Refuge contact:

Brad Slimp
Phone: 214-545-6511
bslimp@rodallas.org

RESOURCE CENTER OF DALLAS
2701 Reagan St., Dallas, TX 75219-0869 T. 214.528.0144 F. 214.522.4604

Services Offered: Hot meals; food pantry; insurance assistance; dental; blood work; drug trials; education; Bohneett Cyber Center, computer access (open to public)

Hours: Mon – Fri 9:00 am – 6:00 pm

Eligibility Requirements: Clients must be HIV positive to qualify for assistance.

Clients Must Bring: Proof that HIV positive; proof of address; proof of income; referral documents from caseworker.

Renewing Clients Must Bring: Photo ID; current proof of address; current proof of income. Application Process: Appointment Only: Mon – Fri 9:00 am – 4:00 pm.

Website: www.myresourcecenter.org

RICHARDSON EAST CARE CORPS
1504 East Campbell Rd., Richardson, TX 75081 T. 972.231.8231 F. 972.231.5660

Services Offered: Food; rent and utilities assistance; Christmas toys children 16 and younger

Hours: Financial: call for appointment (see below) ; Food (Walk-ins): Tue & Thu 12:00 pm – 2:30p, Wed 6:00 pm

Eligibility Requirements: 75042, 75044, 75080, 75081, 75082, 75231, 75238, 75240, 75243, 75248, 75252, 75254

Clients Must Bring: Picture ID for self; SS cards for all in household; proof of address; copy of lease for rental assistance; copy of utility bill for utility assistance; last pay stub

Application Process: Financial appointments required – call Thurs 10:00 am – 11:00 am

Limits:
- □ Clients may receive food every 30 days
- □ Clients may receive financial assistance every 12 months or twice in 5 years

Website: www.carechurch.org
Email: carecorps@carechurch.org
Services Offered: Food; clothes; summer heat relief; men’s and women’s shelter; substance abuse programs; life-skills classes; veteran’s programs

- **Hours:** Shelter: open 24 hours a day, 7 days a week; Shelter Intake hours: Daily 4:00 pm – 7:00 pm; Social Service office hours: Mon – Fri 8:00 am – 4:00 pm; Food Pantry hours: Mon – Fri 1:00 pm – 3:30 pm (or until all slots are filled)
- **Clients Must Bring:** Picture ID for all household members; proof of all household income; proof of address (mortgage or lease agreement only)
- **Eligibility Requirements:** Clothing is only given to victims of domestic violence, fire, flood, or individuals who have been released from incarceration within the last 30 days. Services all of Dallas County excluding Garland and Irving residents (see Garland Salvation Army and Irving Salvation Army for assistance). Substance Abuse Program accepts court ordered referrals only
- **Application Process:** Walk-in
- **Limits:**
  - Clients may receive food once every month
  - Clients may receive financial assistance once every 12 months
  - Call for information regarding shelter limitations

**Requirements:**
- Must be approved for the program by a Salvation Army Specialist
- Must be 18+
- Attend all case management required
- Pay a lodging fee (If individuals are unable to, case workers may help them to achieve some type of income (work or disability payments)
- Documentation of disability
- Documentation of homelessness for the past 30 days
- Ability to take care of their daily activities

**Exclusions:**
Individual with sexual offenses in their background

**STEP UP**
This is a nine month transitional program available for single individuals who are completely disabled. There are 8 beds available in this program. After this program is completed, individuals will be referred into Permanent Supportive Housing or Independent housing.
THRIVE

This is a six month program for individuals who are able to work and/or go to school full time. (12 beds)

MOTHER’S AND CHILDREN TRANSITIONAL HOUSING

This program provides transitional housing for three sets of mothers and their children. The housing is available for up to a year.

SALVATION ARMY—GARLAND


Services Offered: Food; rent and utilities assistance; legal clinic; after school program; Angel Tree at Christmas

Hours: Mon, Tue, Wed, Fri 9:00 am – 4:00 pm (closed for lunch; no interviews on Tuesday)

Eligibility Requirements:

☐ Garland resident to receive food or be in zip codes 75040, 75041, 75042, 75043, 75044, 75046, 75047, 75048, 75049, 75088, 75089

☐ Client must be a resident of the City of Garland for rent. Some services are available to zip codes listed above.

Clients Must Bring: Picture ID and SS cards for self and all in household; proof of income; copy of electric bill; lease

Application Process: Walk-ins

Limits:

☐ Clients may receive food once every 3 months

☐ Clients may receive financial assistance every 12 months

☐ Utility assistance for TXU & Garland Power & Light only

☐ Cooling shelter available during triple digit temperatures
SALVATION ARMY—IRVING
250 E. Grauwyler Rd., Irving, TX 75061
T. 972.438.6553
F. 972.554.8123

Mailing: PO Box 154426, Irving, TX 75015-4426

Services Offered: Food; rent and utility assistance; child development center; community center; ESL classes, summer heat relief; after-school programs

Hours: General Hours: Mon – Fri 9:00 am – 12:00 pm, 1:00 pm – 4:00 pm; Emergency financial by appointment

Eligibility Requirements: Must reside in Irving

Clients Must Bring: Picture ID for adults; BCs or SS cards for minors; lease agreement

Application Process: Appointment necessary

Limits:

- Clients may receive food once every 30 days
- Clients may receive financial assistance once a year

SALVATION ARMY- LEWISVILLE
207 Elm St., Lewisville, TX 75057
T. 972.353.9400
F. 972.353.2386

Services Offered: Food; assistance with SNAP/Medicaid/TANF Applications; clothing by appointment; employment services; shower facility for homeless

Hours: Food: Mon – Thurs 9:00 am – 4:00 pm and Fri 9:00 am – 12:00 pm; FREE lunch is served Mon – Fri 12:00 pm – 1:00 pm

Eligibility Requirements: Call for information

Clients Must Bring: Driver’s license; SS card; Matricula card; proof of age; proof of residence

Application Process: Appointment needed for utilities assistance, rent and first time for food

Limits:

- Clients may receive food every 30 days

SALVATION ARMY—PLANO SERVICE CENTER
3528 E. 14th St., Plano, TX 75074
T. 972.423.8254
F. 972.509.5319

Services Offered: Food; limited rent and utilities assistance on an emergency basis; counseling services

Hours: General Hours: Mon – Fri 9:00 am – 4:00 pm; Food Pantry: Mon, Wed, Thur 10:00 am – 2:00 pm; Rent assistance: 1st Tues of every month

Eligibility Requirements: Client must live in Southern Collin County

Clients Must Bring: Clients seeking help with food: ID for self, SS cards and/or BCs for all in household; clients seeking financial assistance: ID for self, SS cards and/or BCs for all in household, proof of income, lease agreement, late notice, documentation of emergency situation

Application Process: Walk-ins taken for food pantry; appointments needed for financial assistance

Limits:

- Clients may receive food assistance once every 30 days
- Clients may receive financial assistance once a year
SALVATION ARMY OAK CLIFF
1617 West Jefferson Blvd, Dallas, TX 75208  T. 214.941.5911  F. 214.941.9146

Services Offered: Food; senior program; after school program; summer day camp
Hours: Mon-Fri 9:00 am – 6:00 pm (12:00 pm – 1:00 pm closed for lunch)
Eligibility Requirements: Call for appointment
Clients Must Bring: Valid picture
ID Application Process: Appointment only
Limits: Clients may receive food every 3 months

SAMARITAN HOUSE SERVICES
Pilar Ruiz
817-509-4328
pruiz@samaritanhouse.org
929 Hemphill Street
Fort Worth, TX 76104

Samaritan House Services and The Village at Samaritan House offer permanent, supportive housing for homeless, low income individuals and families affected by HIV/ AIDS and other special needs.

MISSION
To create a supportive community providing housing and resources for positive change in the lives of persons living with HIV/ AIDS and other special needs.

SERVICES
• Affordable Housing
  Nutrition/meals
• Social Services
• Counseling
• Transportation (to and from medical appointments)
• Substance Abuse Recovery
• Medical Case Management
• 24 Hours Resident Care
• Life Skills – Employment, G.E.D.
• Follow-up care

Website: www.samaritanhouse.org
THE SAMARITAN INN
1710 N. McDonald, McKinney, TX 75071

Heather Molsbee
hmolsbee@thesamaritaninn.org
972.542.5302, ext 234

Services Offered: Short term program of self-sufficiency (helps clients move out of the shelter once securing both income and housing when enrolled in program) for men, women, and families; thrift store

- **Hours:** Intake hours: Sun – Sat 11:00 am – 2:00 pm; Office hours: Mon – Fri 8:00 am – 5:00 pm
- **Eligibility Requirements:** No active drug use; client cannot have a violent criminal history; client must be able to search for and maintain employment

- **Clients Must Bring:** Government-issued picture ID card, SS card
- **Application Process:** Walk-in or referral; clients may also call ahead
- **Language Options:** Spanish speakers available

- **Limits:** Maximum time in shelter is determined on an individual basis but the average is 90 days
- **Website:** www.thesamaritaninn.org

The Samaritan Inn provides a free of charge homeless program that helps willing people regain their dignity and independence. Our goal is that individuals will regain their independence. The Samaritan Inn has separate living areas for men, women and families. There is even a playground and playroom for children. Meals and personal hygiene products are provided, as well as clothing if necessary. Referrals are made for support programs like legal and financial counseling, as well as mental and physical health services. Life skills classes are also offered. Graduates of the program receive all necessary items to set up their own households and ongoing support is provided to ensure long-term independence. Our Gateway Apartments are a 20-unit apartment complex, which require residents to pay for their own food and utilities. Residents are required to pay a portion of their income towards rent. Residents may stay between 3 and 18 months.

SENIOR SOURCE
3910 Harry Hines Blvd., Dallas, TX 75219 T. 214.823.5700 F. 214.826.2441

Services Offered: Utility financial assistance (TXU and Atmos only) 
- **Hours:** Mon-Fri 8:00-5:00
- **Eligibility Requirements:** Must be over 60 years of age.
- **Application Process:** Contact the Elder Support Program Director to complete an intake.
- **Clients Must Bring:** Photo ID and proof of income
- **Website:** www.theseniorsource.org
SHARED HOUSING CENTER
ReShaunda Marrow, Case Manager
Email: rmorrow@sharedhousing.org
402 N. Good Latimer, Dallas, TX 75204 T. 214.821.8510 F. 214.828.1499
Phone: 214-821-8510
Fax: 214-828-1499

Services Offered: Transitional housing for older adults and homeless single parent families; Homeshare program; counseling

Hours: Office Hours: Mon – Thu 9:00 am – 5:00 pm; Applications: Mon – Thu 9:00 am – 4:00 pm

Eligibility Requirements: Homeshare program for those over 21; for transitional housing: women must be at least 21, no felonies, no pregnant women, single parent families can have no more than 3 children, and children cannot be older than 10; serves all of Dallas County

Clients Must Bring: Clients should call to be told what to bring (generally bring photo ID and social security number)

Application Process: Clients should call for an interview

Limits: Individuals/families can stay in transitional housing program for one year

Website: www.sharedhousing.org

The Transitional Housing Program seeks to offer housing options and supportive services that foster independence, empowerment and self-worth while serving a multi-cultural, intergenerational population. This group residence offers up to 12 months of housing to homeless, single mothers, as well as other adults. Staff provides supportive services including case management, budgeting and financial management classes. Some groceries, clothing and temporary transportation assistance is also offered. Day care services are offered through Vogel Alcove and mental health counseling is available through UT Southwestern.

Requirements:
- Individuals
- Bi-weekly group meetings
- Monthly check in with staff
- Children may not exceed age 10 for boys and age 12 for girls when accepted into the program
- Must be self-sufficient
- Can pay 30% of their income or $100 monthly (whichever is less)

Exclusions:
- ANY criminal background
- Substance abuse issues
SHARING LIFE COMMUNITY
3544 E. Emporium Circle, Mesquite, TX 75150 T. 972.285.5819 F. 972.285.0329

Services Offered: Food; clothes; utilities (TXU only), medical aid supplies; financial literacy programs; computer training; job skills readiness; Outreach programs: school supplies, education and health fairs, Thanksgiving Basket Distribution, Holiday Fair; senior commodity distribution

Hours: Walk-in: Tue – Thu 9:00 am – 3:00 pm, Thu 6:00 pm – 8:00 pm; Friday senior citizens only 9:00 am – 3:00 pm, food assistance by appointment Mon 9:00 am – 11:00 am; Sat 9:00 am – 12:00 pm

Eligibility Requirements: 75043, 75126, 75149, 75150, 75159, 75180, 75181, 75182, 75217, 75218, 75227, 75228, 75253

Clients Must Bring: Picture ID; proof of address; proof of income

Application Process: Walk-in on Tue – Thu during designated hours; appointments Mon; Fri – Senior citizens only 9:00 am – 3:00 pm

Limits:
□ Clients may receive food once a month
□ Other services are usually determined on case by case basis

Website: www.sharinglifeoutreach.org

Email: sharinglife@aol.org
Sonya's House
7008 Sorcey Rd
Dallas, TX 75249
682-777-5943

Is a 501c (3) transitional house founded in 2016, celebrates the life and spirit of Sonya Thompson. After 11 years of fighting, Sonya lost her battle with AIDS in 2003. Along her journey, she had difficulty in accepting her diagnosis and compliance with her daunting medication regimen. From her experience while caring for Sonya, the founder recognized the need for support within the Dallas community and has heeded its call. No one should endure this battle alone and we are here to help.

Opening this Boarding house facility specializes in working with people affected by the virus that causes HIV and AIDS. We recognize the difficulty in adjusting to this life altering change; which can be mental, spiritual, physical, and financial. Our goal is to provide low income housing and holistic care during this time.

- Up to 6 months
- Intensive case manager, educational, career and finance goals
- 3 bedroom home with 2 to a room
- Completely furnished
THE STEWPOT OF FIRST PRESBYTERIAN CHURCH
1822 Young St., Dallas, TX 75201  T. 214.746.2785  F. 214.746.2791
(Entrance on Park Avenue)

Services Offered: Casework assistance; peer monitoring; clothing; mail services; identification cards; assistance with state identification, birth certificates and other vital records; dental clinic; AA/NA

Meetings weekdays 10:30 am; personal grooming needs; eye and medical clinics: Representative Payee Services; children, youth & family programs

**Hours:** Appointments are made at the front desk Mon- Fri at 8:00 am and 1:00 pm for same day appointments; Closed each day 12:00 pm – 1:00 pm

**Application Process:** Appointments for assistance are made in person on a first come basis

**Website:** www.thestewpot.org

An urban pioneer, responding to the unmet and emerging needs of the homeless and at-risk of Dallas for more than 40 years.

The Stewpot offers a safe haven for homeless and at-risk individuals of Dallas, providing resources for basic survival needs, as well as opportunities to start a new life.

At its main location on the corner of Park Avenue and Young Street in downtown Dallas, The Stewpot provides casework assistance and enrichment programs to individuals and families experiencing homelessness, as well as Children & Youth and Family Stabilization programs to at-risk children and their families.
Since May 2008, The Stewpot has been the sole meal provider at The Bridge Homeless Recovery Center, serving 1,000 meals per day, 7 days per week
THE TURN•AROUND AGENDA (TTA)
Outreach Center: 7125 S Polk Street Ste 1 Dallas, TX 75232
Family Services: 7140 Library Lane Dallas, TX 75232
T. 972-228-0872
F. 972-228-1110
T. 469-567-1793
F. 972-224-0090

Services Offered: Must be enrolled in program to receive food; clothes; rent and utilities (electric, gas, water) assistance; Housing referral and Transitional Housing; Pregnancy Test, Sonograms, STD/STI Screening Treatment, HIV screening, Medical/Parenting/Budgeting/Life Skill Classes (men, women, couples); job

assistance, counseling; ESL/Adult Literacy/Microsoft Certification/Computer classes; GED prep and testing, authorized Certiport Center offering certifications in Microsoft®, Adobe®, Internet and Computing Core Certification® (IC3), Intuit QuickBooks and CompTia Strata.

Approved testing site for Pearson VUE, School based mentoring and programs in Dallas (Carter & Kimball), Duncanville, Lancaster school clusters, Athletic and summer program -

Basketball League, and Summer Program, and Volunteer Intern Program (VIP)

**Hours:** Outreach Center: Mon-Fri 9AM -7PM; Family Services: Mon & Wed 10AM -6PM Tues & Thurs 10AM -8PM Fri 10AM – 1PM

**Eligibility Requirements:** Most programs are not zip code specific, but have different criteria (call or go online for specific details);

Financial Assistance is limited to parents of kids in our partnering schools Food pantry limited to 75134, 75216, 75224, 75232, 75241

Our pregnancy services, Resale store, Technology and Career Services are open to the public. **Clients Must Bring:** Picture ID and SS cards for all in household; BCs for children not born in US; proof of address; proof of income; phone number of employer; receipts of recent expenses; utility bills; late notice from landlord

**Application Process:** Walk-in and

Appointments Limits:

Limits vary based on the service. Please call or visit our website

Clients may receive food 3 times in a three-month period and recertify to extend

Clients may receive clothing once in a 12-month period

Clients may receive financial assistance once in a 12-month period **Website:**

http://www.turnaroundagenda.org

**Email:** See website for appropriate point of contact
Turtle Creek Recovery Center ("TCRC"), a 501 (c)(3) agency founded in 1968, is the only residential and outpatient program in North Texas that is wholly dedicated to serving both men and women who have co-occurring disorders of severe mental illness and alcohol or drug addiction. This combination of illnesses often has a devastating effect, as most of our clients are unemployed and about 80 percent are homeless at the time of admission. TCRC is dedicated to providing clients with sufficient care so that they may return to the community with psychiatric stability, sobriety, employment, and permanent housing. Since 1988, TCRC has been a proud member agency of United Way - Dallas. Screenings for admission are available Monday through Friday from 8:00 a.m.-3:00 p.m., on a first come, first served basis. Please feel free to call us at 214.871.2483 for more information.

Our Programs

**Routh Street Intensive Residential Treatment Program**
Our 32-bed residential program provides a safe therapeutic environment with room and board, dual diagnosis classes, recovery and relapse prevention components, counseling and case management services. The focus is on assisting clients in managing themselves in the community. The average client residential stay is about 14 days.

**Outpatient Program**
Turtle Creek Recovery Center’s Intensive Outpatient Program (IOP) is designed to help individuals struggling with addiction who would benefit from a structured day program. We offer an evidence-based curriculum that incorporates best practices in substance abuse treatment, including counseling, education, and skills training. IOP offers individualized care for persons struggling with addiction, as well as continuity for clients following completion of residential treatment. Outpatient groups meet Monday through Friday from 9 am to 12 pm or 1 pm to 4 pm, with coffee and snack breaks. A light breakfast and lunch are also provided. Successful completion of IOP usually takes between four to six weeks. After IOP graduation, we offer continued care in our Supportive Outpatient Program (SOP), which helps bridge the transition out of treatment. Bus passes are offered to clients who have transportation challenges. Outpatient clients have access to our counseling and support services.

**Vocational Assistance**
Clients receive information and referrals to various job search and employment resources in the community.

**Housing Referrals**
Clients receive information and referrals to various housing resources in the community, with the aim of identifying available transitional, supportive, or permanent housing options.

Service Coordination
We provide information and referral to persons needing services, conduct clinical assessments, and aim to assist our clients to make a seamless transition from one program to another.

**UNDER 1 ROOF**

Verna Jones, Executive Director  
Delorean Wilkinson-McGee, Lead Case Manager  
5787 S. Hampton Road 270, *Dallas, TX 75232*  
214-343-4000  
[www.under1roofdallas.org](http://www.under1roofdallas.org)

Under 1 Roof’s agency programs are available for homeless families and chronically homeless individuals. Under 1 Roof offers permanent supportive housing, transitional housing and case management services to help clients achieve self-sufficiency. Clients meet with case managers once a month to discuss needs and barriers they may facing. Residents are required to attend monthly in-service meetings to expand their life skills set.

**Requirements**

- Birth Certificate  
- TX ID  
- Social Security Card  
- Proof of income  
- Homelessness documentation

**Exclusions**

- Violent offenders  
- Must be at local shelter then referred  
- Homeless on agency lettered  
- Career, education (adults & children), legal, finance  
- Became homeless due to divorce, domestic violence, loss of employment, or health issues
Services Offered: Shelter for homeless men which provides food; clothes; medical care; discipleship/rehabilitation; education and computer training; GED preparation; work experience; Bible studies; chapel services; transitional housing

Hours: Shelter: 24/7; Intake: Mon-Sun 4:30 pm – 6:45 pm; Clothes: Tue, Thu, Sat 5:00 am & 6:00 pm

Eligibility Requirements: Homeless men

Clients Must Bring: SS card or some form of picture ID

Application Process: Clients should walk-in to intake office at 1818 Corsicana (The Bridge)

Website: www.ugmdallas.org

UGM has several programs that include long term, transitional housing, as well as day-to-day shelter. Intakes for the shelter are done at the Bridge seven days a week from 4-6pm. A social security card and ID are required.

Men's Program: day-to-day or "night" shelter is available to all men regardless of their spiritual views or beliefs. We currently feed, clothe and house over 200 men each night.

- The Parkland Homeless Medical Van makes health care available on site through weekly visits.
- We offer a work program for clients who do not wish to enter the Discipleship program but who are employed and yet need nightly shelter.
- Men must complete several phases in the Discipleship Program before they can begin looking for work. All 4 phases must be completed before graduating from the Discipleship Program and moving from Transitional into Long Term Housing. This normally takes approximately 15-18 months.
- Although our Discipleship Program is not specifically a substance abuse or work program, our emphasis upon the application of Biblical principles leads to the development of personal discipline and character qualities which enable each man to become an honest, hardworking and reliable employee. Also, an important part of our Discipleship program is the Learning Center. Each man in the program is required to complete classes, which cover reading, writing, arithmetic, typing and computer skills. Help with GED preparation is also available.

Requirements:
- All individuals must be men
- Must be self-sufficient and in no need for hospital or nursing care (ex: will take HIV+ men as long as they can care for themselves)

Exclusions:
Sex offenders who do not fulfill their legal requirements. Those who are able to fulfill legal requirements will be considered.
UNION GOSPEL MISSION CENTER OF HOPE (Women)
4815 Cass St., Dallas, TX 75235 T. 214.638.2988 F. 214.637.2790
Contact: Hazel Mays, hmays@ugmdallas.org

Services Offered: Shelter for homeless women and their children providing food, clothes, access to primary medical care and tuberculosis screening; chapel services; Bible study; Discipleship Program, includes: parenting skills, job skills, Christian living, Bible study, literacy and GED training, computer education, academic training, counseling, mentoring; Child Development Center

Hours: Mon – Fri 9:30 am – 12:00 pm, 1:00 pm – 4:00 pm; Sat & Sun 10:00 am – 2:00 pm
Eligibility Requirements: Homeless women or homeless women and their children

Clients Must Bring: All individuals must have a valid, government-issued photo ID and a social security card; women bringing children must provide proof of legal guardianship of their children. They must have a birth certificate and social security card for each child.

Application Process: Walk-in

Language Options: Currently do not have Spanish speakers available

Limits: Clients may stay in the shelter for a maximum of 90 days; no one under the influence of drugs and/or alcohol; no women who have been involved with domestic violence; individuals must bring prescribed medication for mental health that they have been taking for at least two weeks consecutively; no boys over the age of 14.

Website: www.ugmdallas.org

Women’s River Pointe Transitional Housing Program
• Program currently has 50 units, set up to accommodate 4 women.
• Women are allowed to stay for up to 90 days, unless they are involved in the discipleship program
• Intakes are done at The Center of Hope, M-F from 9:30-12 pm and 7 days a week from 1:00-4:00 pm.
• Daily chapel service and life skill classes are offered,
• UGM provides transportation between Center of Hope and River Pointe twice a week. There, participants may attend shared meetings; access the library and learning center and take advantage of medical services.

Requirements:
• Single women
• Valid government ID

Exclusions:
• Children
Center of Hope
This is a women and children’s shelter and the location of the women’s program. Participants using the shelter are not allowed to remain onsite during the day, as they are encouraged to seek employment during this time. Three meals per day are provided.

Requirements:
• Woman or child
• Government ID for women
• Birth certificate for each child

UNION GOSPEL MISSION – DISCIPLESHIP PROGRAM
1321 E. Lancaster Ave., Fort Worth, 76102
Main Telephone: 817-339-2553
Resident Intake: 817-338-8475
Men assigned to a Case Manager: 817-332-3019

The purpose of this program is to “assist saved disciples in rebuilding their lives under the leadership of the Lordship of Jesus Christ.” It is available to both men and women, although they are housed at separate facilities.

• This is a “residential, full time Christian program” lasting between 15 and 18 months.
• Several phases must be completed before the prospective disciple is able to study for their Final Graduate Diploma of Completion or look for a job. In any of the phases, various classes and counseling sessions are required
• In Phases III and IV, it is mandatory that disciples pay weekly tithes to their various churches.
• Once the disciple has completed Phase III, he or she is able to move into transitional housing through the program.
• The disciple must complete a 60-day work program with UGM and begin seeking a permanent job. Plans for moving into permanent housing are then addressed.
• This program is not a substance abuse program, or a job skill program that leads to employment.

Requirements:
• A valid SS card and ID

- $182 per month, if working
  □ If not working, work on grounds
URBAN INTER-TRIBAL CENTER OF TEXAS
1283 Record Crossing Rd., Dallas, TX 75235  T. 214.941.1050  F. 214.941.6537

Services Offered: Job counseling services; medical clinic; dental clinic; mental health and substance abuse counselor

  Hours: Medical Clinic: Mon - Thu 8:00 am – 5:00 pm; Fri 8:00 am – 12:00 pm; Dental Clinic: Wed – Fri 8:00 am – 5:00 pm; Mental Health counselor—appointments only

  Eligibility Requirements: Clients must be Native American and must provide a Certificate of Degree of Indian Blood to receive assistance

  Clients Must Bring: Picture ID for self; SS cards for all members of household

  Application Process: Same-day appointments

  Website: www.uitct.com  Email: Celina.ludlow@uitct.com

VA SUPPORTIVE HOUSING (VASH)
Cheryl Stringer, 4500 S. Lancaster Rd., Building 71-A, Dallas, TX 75216  T - 214-467-1814

This program is funded through by HUD and the Dallas Housing Authority. Veterans receive Section 8 vouchers and may stay in the program as long as they are receiving case management through the VA.

Requirement:  
  • Chronically homeless Veterans
  • Current DD214 verifying the veteran was honorably discharged
  • ID
  • Social Security Card
  • Birth certificate for ALL family members living in the house
  • 3-6 months of bank statements
  • Proof of income
  • Food stamp verification (if applicable)
  • Ability to live independently
  • Up to 30% of income paid as rent

Exclusions:  
  • Registered sex offenders
  • Individual with meth manufacturing charges
VICTIM RELIEF MINISTRIES
P.O. Box 251086 Plano, TX 75025
T. 972.400.1163

Services Offered: Limited to those enrolled in the program: emotional and spiritual care; crisis intervention/crisis counseling to victims of crime; financial assistance with rent, utilities; minor emergency home repairs for senior citizen crime victims (caused by crime, must own home and not have insurance); furniture distribution; limited moving services for domestic crime victims; grief support group for survivors of homicide victims.

   Hours: Mon – Fri 9:00 a.m. – 4:00 p.m. (by appointment)
   
   Eligibility Requirements:
   □ Client must be referred by police or another agency
   □ Client must attend an in-person interview
   □ Client must be victim of violent crime
   
   Client Must Bring: Valid identification; police report number (if necessary)
   
   Application Process: Clients must make an appointment
   
   Limits: Clients are reviewed on a case by case basis
   
   Email: info@victimrelief.org
   
   Website: www.victimrelief.org

VICTORY MEADOW NEIGHBORHOOD ALLIANCE FOOD PANTRY
8448 Walnut Hill Ln., Dallas, TX 75231 T. 214.821.5775 F. 214.821.5713

Services Offered: Food; clothes

   Hours: Wed: 1:00pm-4:00pm, Thu: 9:00am-12:00pm, Sat: 9:00am-12:00pm
   
   Eligibility Requirements: Food is provided for qualified residents of the following North Dallas and Carrollton zip codes: 75209, 75220, 75225, 75229, 75230, 75231, 75234, 75238, 75240, 75243, 75244, 75248, 75252, 75254, 75287, 75001, 75006, 75007, 75010, 75011
   
   Clients Must Bring: Picture ID for self and ID for everyone in household (can be birth certificate); proof of income; proof of residency
   
   Application Process: Walk-in
   
   Limits:
   □ Clients may receive help with clothing every 6 months
   □ Help with food will vary for each client

VOICE OF HOPE
4120 Gentry Dr., Dallas, TX 75212 T. 214.631.7027 F. 214.631.7877

Services Offered: Food; clothes; after school program; summer children’s program; senior Bible study Thursday mornings with lunch provided

   Hours: Appointments given from Mon through Fri for food and clothes
   
   Eligibility Requirements: 75212
   
   Clients Must Bring: Call for appointment

   Application Process: Appointments required for food pantry 92
   
   Website: www.voiceofhope.org
WEST DALLAS MULTIPURPOSE CENTER
2828 Fish Trap Rd., Dallas, TX 75212
T. 214.670.6341
F. 214.670.6358
Social Services Program: T. 214-670-6530

Services Offered: Food; rent and utilities assistance; counseling and referral services; educational programs (computer technology program, GED); Thanksgiving baskets; Christmas toys

Hours: For appointments, call Mon or Wed 9:00 am

Eligibility Requirements: Clients must live in the City of Dallas for rent & utility assistance

Clients Must Bring: Govt. issued ID; SS cards for all in household; proof of income; bill for which assistance is needed; proof of emergency need (eviction or termination notice); lease agreement; receipts for other expenses

Application Process: Client must call in advance to make appointment; the appointment line opens at 9:00 am; appointments take place on Mon and Wed. Appointments are scheduled 2 days out.

Limits: Utility assistance available for TXU only

Limits: Clients may receive food once every month

□ Clients may receive financial assistance once a year; Senior citizens may receive financial assistance every 6 months

Website: www.dallascityhall.com

WHITE ROCK CENTER OF HOPE
10021 Garland Rd., Suite A, Dallas, TX 75218
T. 214.324.8996
Mailing: PO Box 180358, Dallas, TX 75218
F. 214.328.2948

Services Offered: Food; clothes; rent and utilities assistance; transportation assistance

Hours: Mon – Fri 9:00 am – 2:00 pm (last appointment at 1:00 pm); Sat 9:00 am – 12:00 pm; 2nd & 3rd Thu 6:30 pm – 8:30 pm

Eligibility Requirements: 75218, 75223, 75228, 75238, 75214; Sec 8 or subsidized housing may only receive food and/or clothing

Clients Must Bring: For food and clothing: Picture ID, SS cards for self and all in household; For rental assistance: all the above plus apartment eviction notice

Application Process: Appointments preferred; walk-ins taken

Limits:

□ Clients may receive financial assistance once every 12 months

□ Clients may receive clothes 4 times per year

□ Clients may receive food once a month

Website: www.whiterockcenterofhope.org
Email: ted.beechler@whiterockcenterofhope.org
WILKINSON CENTER
3402 N. Buckner Blvd., Ste. 302, Dallas, TX 75228 T. 214.821.6380 x200 F. 214.827.1972

Services Offered: Food assistance; Rapid-Rehousing; Adult Ed services (career development and job search, ESL classes, GED prep classes); Financial Coaching

Hours: Food Pantry: Mon, Wed, Thur 9:00 am - 12:00 pm, Tue 1:00 pm - 4:00 pm; Family Education Center: Mon - Thurs 9:00 am - 1:30 pm

Eligibility Requirements: 75204, 75206, 75214, 75217, 75223, 75226, 75227, 75228, 75246 for food pantry; no zip code requirements for adult education classes; must live in Dallas County and be enrolled in Rapid-Rehousing program for financial assistance

Clients Must Bring: 2 forms of ID for self (picture ID and SS card); SS and/or picture ID for all in household; current proof of address

Application Process: Walk-in

Limits: Clients may receive food once a month
Information: info@wilkinsoncenter.org
Website: www.thewilkinsoncenter.org