



RESOURCE GUIDE – January 2019

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### **AGENCY DESCRIPTIONS**

Legend: T = Telephone Number; E = Email; F = Fax

## **ABOUNDING PROSPERITY**

**2311 Dr. Martin Luther King, Jr. Boulevard**

**Dallas, Texas 75215**

**T: 214-421-4800**

**E: [info@aboundingprosperity.org](mailto:info@aboundingprosperity.org)**

**Mission:** To provide services that address health, social and economic disparities among Black men with a particular emphasis on gay, bisexual and male to female transgender individuals

### **Programs/Services**

- Comprehensive Risk Counseling and Services
- Many Men, Many Voices
- D-up: Defend Yourself
- Anti-Retroviral Treatment and Access to Services (ARTAS)
- Let's Talk About (Safer) Sex"
- Substance Abuse
- Temporary Housing
- FREE HIV Counseling and Testing & Sexually Transmitted Infection Services with
- Personalized Cognitive Counseling.
- Ball/House and Pageant (B/HAP) Communities' Leadership and Health Disparities C

### **Eligibility Requirements**

- Referrals by Ryan White case managers, community based partners, mental health providers or register online for services at [www.aboundingprosperity.org](http://www.aboundingprosperity.org)
- Clients must be residents of Dallas County

## **ACCESS AND INFORMATION NETWORK- AIN**

2707 N. Stemmons Freeway, Suite 120

Dallas, TX 75207

T. 214-943-4444

**Website:** [www.AIDDallas.org](http://www.AIDDallas.org)

**Mission:** AIN is an AIDS services organizations committed to the preventing the spread of HIV, serving persons living with the HIV and other vulnerable populations through access and delivery of support services.

**Services Offered:**

- Health Education and HIV Testing
- Case Management
- Mobile Healthcare Unit
- Transportation Program (Free bus passes and Ride Share for eligible clients)
- Daire Center (stabilization and socialization classes; caregiver respite)
- Nutrition and Meals Program
- Linguistics Services

**How To Apply/Eligibility:**

- You must obtain a referral from your Ryan White Case Manager
- You will need a Letter of Diagnosis
- You must call 214-943-4444 to schedule an intake

**AGAPE RESOURCE AND ASSISTANCE CENTER**

1325 19<sup>th</sup> St  
Plano, TX 75074  
**T:** 469-814-0453  
**E:** info@hope4agape.com

Agape provides transitional housing and support services to women and women with children who are homeless due to domestic violence or sex trafficking. The agency seeks to empower single women, mothers and their children living in Collin County in overcoming crisis and achieving self-sufficiency.

Call directly for assistance or visit [www.hope4agape.com](http://www.hope4agape.com)

## **AIDS SERVICES OF DALLAS**

PO Box 4338, Dallas, TX 75208-0338

**T.** 214-941-0523

**F.** 214-941-8144

834 Marsalis Ave

Dallas, TX 75203

**Website:** [www.aidsdallas.org](http://www.aidsdallas.org)

**Email:** [dmaison@aidsdallas.org](mailto:dmaison@aidsdallas.org)

**Contact:** Louella Pointer or Alexis Sanchez

**E:** [louella@aidsdallas.org](mailto:louella@aidsdallas.org)

**Application Process:** No Referral/Appointment Necessary-Walk-in during scheduled intakes

**Intake Hours:** Begin Promptly at 9AM

**Intake locations:**

The Bridge, 1818 Corsicana Street, Dallas, TX 75201 (1<sup>st</sup>, 3<sup>rd</sup> and 4<sup>th</sup> Wednesdays)

AIN – Access and Information Network, 2707 N. Stemmons Fwy, Dallas, TX 75207 (2<sup>nd</sup> Wednesdays)

Hillcrest- 834 N. Marsalis Ave., Dallas, TX 75203

**Clients Served:** AIDS Services of Dallas provides housing and support services for low-income and homeless individuals and families living with HIV/AIDS

**Services Offered:** Income based permanent supportive housing; housing based case management; meals program; transportation; medical case management and home health care

**Eligibility& Required Documents for Intake:**

- HIV/AIDS letter of diagnosis (signed by a doctor)
- 3<sup>rd</sup> party homeless verification letter (if homeless)
- Verification of Income (if applicable for all household members)
- Valid Texas I.D. (for all adult household members)
- Social Security Card (for all household members)
- Birth Certificate (for all household members)
- Proof of Dallas County residency

**Exclusions:**

- Sex offenders
- Prior meth manufacturing

### Hillcrest House

Hillcrest House includes 64 efficiency apartments for individuals. This residence is specifically for individuals who are formerly homeless as defined by HUD. Please contact the front desk if there are questions about the intake process.

### Ewing House

This facility includes 5 one-bedroom apartments, 15 efficiency apartments and 2 special needs rooms. This facility tends to have the longest waiting list. Please contact the front desk if there are questions about the intake process.

### Revlon Apartments

These apartments are designed to accommodate low-income individuals and families, with 20 one-bedroom apartments and 7 two-bedroom apartments. Please contact the front desk if there are questions about the intake process.

### Spencer Gardens

These facilities provide 12 apartments for low-income families affected by HIV/AIDS. Please contact the front desk if there are questions about the intake process.

## **ANGELS RECOVERY HOUSE**

**Quick Contact:** Call **214-498-8510** for availability and residency information.

### **Additional Contact:**

Larry Burton

**T :** 214-498-8510

**Website :** [www.angelsrecoveryhouse.org](http://www.angelsrecoveryhouse.org)

**Mission:** The mission of Angels Recovery House is to pull men and women out of less than fortunate situations by assisting them to turn their lives around. Our mission is accomplished by pointing them to Jesus Christ while providing them a safe place to live with guidance and hope, so they can become productive members of our society and communities.

Angels Recovery House operates seven sober living transitional group homes for men and women 18 years of age and older. These homes charge rent of \$95 per week.



**Services:**

- Safe, sober living homes (\$95 per week)
- Peer to peer support
- In-house bible study
- Men's & women's support groups
- Drug & Alcohol Treatment Program
- Life Skills
- Transportation

**Criteria for referral:**

- Must have verifiable income; however, there is a Work For Stay program, for those who are homeless and/or looking for work
- Must have valid State ID
- Must have social security card
- Must consent to/pass a drug screen
- Call directly to inquire about vacancies at 214-497-1540

**Exclusions:**

- No sex offenders; no drug manufacturing or violent criminal convictions
- Will not accept persons with social security or disability income- must be able to work

**ANTHEM STRONG FAMILIES**

12800 Hillcrest Road, Suite #A101  
Dallas, TX 75230  
TYRO Champion Center  
8500 North Stemmons Freeway, Suite 1050  
Dallas, TX 75247  
T: 214-426-0900  
E: [info@anthemstrongfamilies.com](mailto:info@anthemstrongfamilies.com)

This is a nonprofit agency that strives to strengthen and empower families through advocacy, peer mentoring and group facilitated workshops. They offer bilingual (English and Spanish) services for adults ages 18 and older.

**Eligibility:**

- Must be at least 18 years of age
- Resident of Dallas County
- Looking for Employment
- Parenting mothers and fathers of minor children
- No referral necessary

**Online registration required for workshops:**

- Strength Training for Dads
- TYRO Dads
- Workforce readiness training
- Healthy relationships/couples communications
- Anger Management/conflict resolutions
- Bootcamp for new dads
- Navigating the child Support System
- Mental health awareness

**AUSTIN STREET CENTER (SHELTER MINISTRIES OF DALLAS)**

2929 Hickory St., Dallas, TX 7522

**T.** 214-428-4242

**F.** 214-428-8158

**E:** shelterspk@aol.com

**Website:** www.austinstreet.org

**Services Offered:** Emergency overnight shelter; evening meals; showers; clean clothes; psychiatric and medical care; Work Readiness Program; Pathway House; Veterans Program; Substance Abuse Support; Women's Program

**Eligibility Requirements:**

- Men age 45 and older; women age 18 and older; children must be accompanied by parent/legal guardian
- Clients must be drug and alcohol free
- Adults must have a photo ID

**Application Process:** Walk-in / First Come - First Serve from beginning of intake until 6PM.  
Women's intake: 2PM Monday-Saturday, 11AM Sunday; Men's intake: 4PM daily.

**Intake Criteria:**

- Capacity up to 425 but can adjust within fire code compliance during an emergency
- No set time limit for clients to stay at the shelter
- Maximum of 2 bags per client, each weighing a maximum of 25 pounds

## **BENEVOLENT CRISIS MINISTRIES OF IRVING**

114 E. 2nd St., Irving, Texas 75060

**T:** 972-254-0973

**F:** 972-254-2333

**E:** [info@bbmoi.org](mailto:info@bbmoi.org)

**Website:** [www.crisis-ministries.org](http://www.crisis-ministries.org)

**Services Offered:** Food Bank and basic hygiene/essential items for those in need

Hours: Mon, Tue, Wed, Fri 10:00 am – 1:15 pm; Sat 10:00-11:30 Eligibility

**Eligibility Requirements:** Client must be an Irving resident

Clients Must Bring: Picture ID for all adults and proof of Irving residency (any utility bill, rental lease, car registration, or valid piece of mail)

**Other Programs:** Counseling available

## **THE BRIDGE**

1818 Corsicana St, Dallas, TX 75201

**T.** 214-670-1100

**E:** [bridgenorthtexas.org](http://bridgenorthtexas.org)

**Services Offered:** Emergency shelter and transitional housing (3-6 months) for homeless women and men, meals, access to bathing facilities, access to health care-onsite clinic, job assistance, legal services, benefits assistance, storage, animal kennel mail services and barbershop services

**Hours:** 7 days per week, 24 hours; First time clients must go to Welcome Building for intake process – Mon – Fri 11AM-2PM.

**Eligibility Requirements:** Homeless

## **BRIGHTER TOMORROWS**

### **Shelter address confidential**

**T.** 972-254-4003

**E:** sanora@brightertomorrows.net

24-hr 972-262-8383

Irving, TX 75061

[www.brightertomorrows.net](http://www.brightertomorrows.net)

Brighter Tomorrows provides transitional housing in a two-year program to help survivors of domestic violence and sexual violence by establishing financial stability. Life skills classes, budget planning, parenting classes, support groups and individual counseling services are offered in an effort to advance the goal of moving residents into permanent safe housing. Clients may apply online at <http://www.brightertomorrows.net> or call the contact number above.

**Hours:** Shelter is open 24 hours a day, 7 days a week; Resource and counseling center is open M-F, 8 a – 5 p

**Services Offered:** Full service emergency shelter for victims of domestic violence; crisis counseling; support groups; court and hospital accompaniment; community education; licensed therapy for sexual assault; protective orders; child care and assistance with employment

### **Requirements:**

- Individuals must be alcohol and drug free
- Individuals must be working or able to work
- Must have minor children under the age of 18 years old
- Must be fleeing domestic violence (with documentation to support these claims)
- Clients must abide by facility rules

## **BROTHER BILL'S HELPING HAND**

3906 N Westmoreland, Dallas, TX 75212  
Mailing: PO Box 565846, Dallas, TX 75356  
T. 214-638-2196  
F. 214-638-2198  
E: [helpinghand@bbhh.org](mailto:helpinghand@bbhh.org)  
Clinic: 214-638-2194  
Website: [www.bbhh.com](http://www.bbhh.com)

**Services Offered:** Food pantry; ESL classes in January; computer lab; women's job training program; Bible study in English; Low Cost Community Clinic (primary health and optometry by appointment only); Community Grocery Store – Appointment only

**Hours:** Mon – Fri 8:30 am – 4:30 pm

**Eligibility Requirements:** Client must live in 75208-75212 zip codes

**Clients Must Bring:** Picture ID and documentation showing residence

**Application Process:** By appointment only- please call directly

**Limits:** Client may receive groceries a max of 2 times per month

## **BUCKNER CENTER FOR HUMANITARIAN AID**

**Domestic Aid and Assistance**  
5405 Shoe Dr., Mesquite, TX 75149  
T. 214-367-8080  
F. 214-367-8093  
E. [missions@buckner.org](mailto:missions@buckner.org)  
Website: [www.buckner.org](http://www.buckner.org)

### **Services Offered:**

Food pantry, clothing assistance, and furniture assistance and empowerment classes

**Hours:** Call for appointment.

- Monday, Tuesday, Thursday for Food and Clothing
- Wednesday: Empowerment Classes for ESL, Life Skills and Job Readiness

- Closed Friday for donation pick-ups
- Closed weekends

**Eligibility Requirements:**

- 75149, 75150, 75180, 75217, 75227
- Clients Must Bring: Picture ID; proof of income; proof of address

**Application Process:** Call for appointment

**Limits:** Clients issued ID card for quarterly visits; client's need assessed and re- evaluated after 4th visit

**CARE CENTER MINISTRIES**

7912 Antoinette St., Dallas, TX 75217

T. 214-824-9852

F. 214-824-3499

E. [jcrane@crecenterministries.org](mailto:jcrane@crecenterministries.org)

**Website:** [www.carecenterministries.org](http://www.carecenterministries.org)

**Hours:** Mon – Fri 9 am – 5 pm

**Services Offered:** Food and clothes; 1year sober living residential program for men, single women or parenting women suffering from substance abuse, domestic violence or criminal history

**Eligibility:** Targeted clients living in **75217** zip codes for the food pantry; Clients must bring picture ID for all adults and proof of residency

**Housing Eligibility:**

Clients must have valid photo ID; must have demonstrated need- homeless or at risk of homelessness; no income required; client must participate in faith based 12 step sponsorship and substance abuse counseling; must abide by house rules and work towards self-sufficiency; **male and female clients cannot be housed together regardless of relationship**; school age children must be enrolled in school

**Exceptions:** No sex offenders or clients on mood altering/psyche medications

## **CATHOLIC CHARITIES OF DALLAS**

1421 W. Mockingbird Lane  
Dallas, Texas 75247  
**T:** 214-520-6590  
**F:** 214-520-6595  
HUD Counselor: 972-246-6043  
**Website:** [www.ccdallas.org](http://www.ccdallas.org)

This is a nonprofit faith based organization that services those in need and strives to protect some of the most vulnerable populations through various support programs and more.

### **Services Offered:**

- **Children, Family and Senior Services** ( Call **T** 214-826-8300)
- **Financial Coaching & Education** (by appointment only ; Call **T** 972-246-6035 )
- **Employment Services**
- **Community Food Pantries** (by appointment only; **T** 972-246-6027)
- **Immigration and Legal Services** (clients must meet with case worker to determine eligibility; call for appointment **T** 214-634-7182))
- **Refugee Programs** (**T** 214-553-9909)
- **Disaster Preparedness and Relief Services** ( **T** 972-246-6011)

## **CHRISTIAN COMMUNITY ACTION**

200 S. Mill St., Lewisville, TX 75057  
**T.** 972-221-1224  
**Website:** [www.ccahelps.org](http://www.ccahelps.org)  
**After-Hours Crisis Line:** 972-436-4357

**Services Offered:** Food pantry; financial assistance (rent/mortgage, utilities, clothing, prescriptions, etc.); case management services; housing; training; career placement services and job search support group; seasonal meals & support programs

**Hours:** Mon – Fri 9:00 am – 5:00 pm (closed 12-1PM daily for lunch; appointments required)

### **Qualifications for Assistance:**

Christian Community Action serves the following school districts: Lewisville ISD, Lake Dallas ISD, Argyle ISD, Northwest ISD, Coppell ISD, Frisco ISD, Little Elm ISD and the Denton County portion only of Carrollton/Farmers Branch ISD ; Must be 18 years of age or older; provide verification of financial need

**Clients Must Bring:** Picture ID and social security cards for all adults in household as well as birth certificates for children; proof of income; proof of bills (lease or mortgage); proof of 90-day residency if requesting financial assistance

**CITY OF DALLAS, OFFICE OF COMMUNITY CARE- FRESH START HOUSING**

Dallas City Hall 1500 Marilla Street, 1AN Dallas, Texas 75201 T: 214-670-6338	Martin Luther King Jr. Center 2922 MLK Jr Blvd Dallas, TX 75215 T 214-670-8442	West Dallas Multipurpose Center 2828 Fish Trap Road Dallas, TX 75212 T 214-670-6530
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This housing program provides rental assistance, onsite case management and supportive services to homeless individuals and families, including ex-offenders on parole and ex-offenders living with HIV/ AIDS (don't have to be homeless); criminal convictions must be non-violent offenses and applicants must reside in Dallas County. The goal of the program is to assist participants in obtaining and remaining in stable housing, increase skills and / or income, and become self-sufficient.

**Project Based Voucher Assistance Program (Dallas Housing Authority)**

Dallas Housing Authority (DHA) and the City of Dallas in partnership provides project-based housing vouchers to homeless families and children.

**HOPWA (Housing Opportunities for Person with AIDS) Services**

Provides rent assistance and support services for persons living with HIV/AIDS and their families.

**Home- HILI Tenant Based Rental Assistance (TBRA)**

Provides assistance with rent, utility deposits and supportive services up to 24 months to eligible households in City of Dallas impacted by the High Impact Landlord Initiative (HILI)

**Eligibility Criteria**

- 18 yrs. Older
- 80% and below AMFI
- Ex-offender on parole (Non- Violent convictions)
- Homeless with verification
- Medical diagnosed with HIV/AIDS (HOWPA TBRA only)



## **CITY OF DALLAS, OFFICE OF COMMUNITY CARE- HOPWA SHORT-TERM FINANCIAL ASSISTANCE PROGRAMS**

These programs are under the social service program umbrella and provide emergency financial assistance to individuals and families who are experiencing a temporary financial crisis, are homeless or at risk of imminent homelessness.

### **HOPWA STRMU- Short Term Rent, Mortgage Utility**

Can assist with paying past due rent, mortgage or utility bills; assists with current month plus 2 months arrears- applicant must show how remainder can be covered; payments made directly to the landlord, mortgage company or utility company; funding is limited and based on first-come, first serve basis. (By appointment only at MLK Center and Multipurpose Center))

### **HOPWA Permanent Housing Placement (PHP)**

Can assist individuals and families living with HIV/AIDS with paying security deposits, the first month's rent and utility connection; Assistance is only for clients moving to a new place because they are homeless, living with family or friends or being compelled to move; **the** apartment's leasing office must be willing to register as a City of Dallas as a vendor; The program cannot pay to place a client in housing that is too large or too small for the number of occupants-. The general guidelines are: apartment size must match the household size; apartment cannot be an efficiency unit, have a den or study in it; the goal is to help clients find and maintain permanent housing therefor the apartment has to be affordable- affordable is defined as "the rent does not exceed 60% of the client's income; funding is limited and based on first-come, first served basis.

***(This program assists only after a client has located eligible housing. It does not assist in finding an eligible housing unit. If assistance is needed to find an affordable unit, contact [www.homebaseforhousing.org](http://www.homebaseforhousing.org).***

## **CITY SQUARE**

511 N. Akard St., Ste. 302

Dallas, TX 75201

**T** Legal Department 214-87-1000 (By appointment only)

2835 Al Lipscomb Way

Dallas, TX 75215

**T.** 214-823-8710

**F.** 214-824-5355

Medical **T** 214-421-1783 (By appointment only)

**Website:** [www.citysquare.org](http://www.citysquare.org)

**Mission:** City Square exists to fight causes and effects of poverty through service, advocacy and friendship through 17 unique programs.

### **Food Pantry and Opportunity Center Location:**

1610 S Malcolm X Blvd

Dallas, TX, 75226

(Building 100 for Housing and building 350 for the Food Pantry)

**Services Offered:** Food pantry; thrift store; technology training; medical, dental care and legal services (by appointment only); children's programs; employment circle and affordable housing; transition services for foster care youth

**Food Pantry Walk-In Hours:** Tue – Fri 9:00 am – 4:00 pm, closed 12:00-1PM for lunch

**Requirements:** Current photo ID and social security card

**Housing Assistance Walk-In Hours:** Closed Mon, Saturdays and Sunday

Tues, Thurs and Fri 9am-3-PM

Wed 9am- Noon

**Or Call Homeless Crisis Helpline at 1-888-411-6802**

## **COMMUNITY BREADBASKET- WhyHunger**

106 Malloy Bridge Rd,  
Seagoville, TX 75159

**Mission:** Welcome to the WhyHunger database. Find community-based organizations and emergency food providers who are leading by example - actively forging new ideas, improving the health of their communities, and building the movement to end hunger and poverty.

**Services Offered:** Community Food Pantries

**Hours:** Wed. and Fri. 10:00-11:30 am and 12:30-2:00 pm

**Eligibility Requirements:** 75159, 75114, 75253, 75172

**Application Process:** Call **1(800) 5-HUNGRY**, text your zip code to 1-800-548-6479 or visit [www.whyhunger.org](http://www.whyhunger.org) to locate a local emergency food providers and other support services.

## **CROSSROADS COMMUNITY CHURCH SERVICES** (An outreach of First United Methodist Church)

1822 Young St., 2nd Floor (Located in same bldg. as the Stewpot)  
Dallas, TX 75201  
T. 214-560-2511  
F. 214-560-2512  
[www.ccsdallas.org](http://www.ccsdallas.org)

**Services Offered:** Food and clothing

**Hours:** Mon – Thu 8:30 am – 12:00 pm

### **Requirements:**

- Have residence in the City of Dallas (752\_\_ zip code)
- Low-income
- Have original picture ID for all individuals age 18 and over in household
- Original birth certificate or a Medicaid Card for all individuals under the age of 18 in household

- Current lease (naming ALL household residents you will be registering) or tax/mortgage statement
- Current proof of residence (current electric or water bill, rent receipt with apartment stamp)

**Important: Please bring your own reusable bags to take your groceries home!**

**INFORMATION FOR REFERRALS FROM STEWPOT:**

**If you are homeless, in order to receive clothing, you must have:**

- Referral slip from The Stewpot
- Original picture / Stewpot ID

**COMMUNITY COUNCIL AND DALLAS AREA AGENCY ON AGING**

1341 W. Mockingbird Lane, Suite 1000 (West Tower)

Dallas, TX 75247

T. 214-871-5065

**Website:** [www.ccadvance.org](http://www.ccadvance.org)

**Mission:** The Community Council exists to provide leadership and solutions to human service needs by partnering with community based agencies to coordinate service delivery and access to services for those in need.

**Services Offered:**

- Link to Texas 2-1-1 comprehensive database of services
- Community Youth Development (CYD) program offering mentoring, recreation and educational support to youth ages 10-17 from zip codes 5216 to 75217
- Dallas Area Agency on Aging- offering support services for seniors 60years and older to include benefits counseling, care coordination (in-home care, incontinence supplies, adaptive home care needs), transportation, health management classes and home delivered meals

**Call directly for eligibility information and to schedule an appointment**

## **DALLAS AREA RAPE CRISIS CENTER**

**National Sexual Assault Hotline (RAINN) T: 1-800-656-4673**

**24-Hour Crisis Hotline T: 972-641-7273**

**Clinical Offices 11300 N Central Expy Ste. 601**

Dallas, TX 75243

**For general Inquires, email: [info@dallasrapecrisis.org](mailto:info@dallasrapecrisis.org)**

Dallas Area Rape Crisis Center (DARCC) provides survivors and their loved ones the resources they need to reclaim their lives. DARCC has licensed staff and trained advocates to help those impacted by sexual violence navigate the journey of healing in a safe and confidential environment.

DARCC's offers comprehensive outreach services to include counseling, crisis intervention, prevention and education programs to the community.

## **DALLAS COUNTY HEALTH AND HUMAN SERVICES (DHHS)**

**Mission:** The mission of the Dallas County Department of Health and Human Services is to protect the health of the citizens of Dallas County through disease prevention and intervention, and through promotions of a healthy community and environment. This is done through assessment, community input education, disease monitoring, regulation, and human and financial services.

2377 N. Stemmons Fwy. Suite 201

Dallas, TX 75207-2710

**T. 214-819-1800**

**F. 214-819-1810**

**Hours:** Mon – Fri 7:45 am – 5:00 pm

### **Services Offered:**

- Immunization Clinic
- HIV/STD Testing
- CEAP (Comprehensive Energy Assistance Program): utility assistance for elderly, disabled, and working poor; Call to verify availability of funds T214.819.1848
- Dallas County Housing Agency -Section 8 Housing Assistance, Call for waitlist availability T 214-819-1871
- Section 8 Homeownership Program, Call for more information T 214-819-6060
- Family Self Sufficient Employment Program, Call for more information T214-819-2889

## **DALLAS HOUSING AUTHORITY**

3939 N. Hampton Rd.

Dallas, TX 75212

T: 214-951-8300

Or

Housing Voucher Program

2575 Lone Star Drive

Dallas, TX 75212

**Website:** www.dhantx.com

**Mission:** The Dallas Housing Authority (DHA) has a simple mission - to provide qualified low income families with safe and affordable housing. DHA receive federal funds from the U.S. Department of Housing and Urban Development (HUD) to manage **their income based Public Housing and Voucher**

**Choice Program.** DHA owns and operates 31 properties in their public housing program offering on site case management and support services. Qualified tenants pay 30 percent of their income for rent. Unfortunately, the demand for affordable housing is greater than the supply which means that DHA has to generate waitlist for their public housing units.

### **Voucher Programs**

The Housing Choice Voucher (formerly Section 8) is a housing assistance program that empowers and allows the individual voucher holder to choose where he or she resides. Dallas Housing Authority (DHA) pays a portion of the participant's rent directly to a private landlord. The program participants pay the balance of the rent directly to the private landlord.

### **WHAT ARE THE QUALIFICATIONS?**

- Have an annual income at the time of admission that does not exceed the HUD income limits
- Pass a criminal background screening
- Provide acceptable documentation of Social Security numbers for all family members except those who do not contest their immigration status
  
- Cannot owe money to DHA or any other housing authority in connection with any federal housing program
- Meet the applicant selection criteria
- Are not already adequately housed in any public housing authority-owned dwelling unit

## **ENROLLMENT**

DHA has CLOSED the Housing Choice Voucher Program to new applicants until further notice. DHA will publicly announce when it's accepting applications during an open enrollment period.

**Applications are accepted online only at [www.dhantx.com](http://www.dhantx.com)**

### **DALLAS LIFE**

1100 Cadiz St., Dallas, TX 75215

**Mailing: PO Box 130116, Dallas, TX 75221**

**T:** 214-426-5114

**F:** 214-421-1380

**E:** [info@dallaslife.org](mailto:info@dallaslife.org)

**Website:** [www.dallaslife.org](http://www.dallaslife.org)

**Mission:** Dallas Life is a nonprofit, faith based emergency shelter serving homeless individuals and families in north Texas. Their primary goal is to help those in crisis to overcome their addiction and homeless circumstances in meeting their basic needs like food, clothing and shelter, providing recovery services, medical attention and spiritual guidance.

**Services Offered:** Emergency shelter for homeless men, women and children (dorms for singles, private rooms for married couples and families); meals; clothing (Fridays only); recovery program; job placement program; dental and medical clinic; clothing and educational services

**Application Process:** Walk-in

**Hours:** 7 days a week, check-in 4:30 pm – 6:30 pm

**Clients Must Bring:** Two forms of ID (picture ID & SS card); limit 2 pieces of luggage weighing 25 pounds or less; children must have birth certificate, SS card and immunization records; married couples must have a valid marriage license to be together

### **Limits/Exclusions:**

- Shelter is free for the first 5 nights and then resident pay \$12 for each subsequent night in the Pay-To-Stay Program; there is a 10-Month New Life Program which is free for those having no income if the resident is active in case management component and willing to work/volunteer in the center  
**children always stay for free**

- A limited number of clients may stay free up to 30 days if they work at the center or join a faith-based drug/alcohol program requiring a 10-month commitment and desire to change.
- Shelter will not accept individuals with violent criminal convictions
- Shelter will not accept individuals with sexual criminal convictions

### **DALLAS 24-HOUR CLUB**

4636 Ross Ave, Dallas, TX 75204  
 T: 214-823-3200  
 dallas24hourclub.org

#### **Contact**

Aaron Smith

E: [24hourclubaaron@gmail.com](mailto:24hourclubaaron@gmail.com)

**Intake:** 9:30 AM – 4:30 PM 7 days a week

This is a safe, sober transitional living program that provides a home for individuals dealing with substance abuse issues. The facility accommodates up to 53 men and 14 women in a roommate situation. Residents are required to maintain their sobriety while working to achieve permanent independent living. Food, clothing and toiletries are provided during the client's first month in the program, with a cafeteria on site. Rent is \$63/week during the first month, and increases to \$98/week after that. Residents receiving SSI or Veteran compensation benefits are required to pay their entire monthly rent up front.

#### **Requirements:**

- Ability to pass a UA/Breathalyzer
- Ability to pay rent
- Attend weekly house meetings, as well as seven AA/NA meetings per week
- Actively look for work between 9 am and 2 pm or volunteer in the community (if disabled)

#### **Exclusions:**

- Individuals with sex offenses
- Individuals with arson convictions
- Individuals who have been charged with selling drugs in a school zone
- Ross Avenue Meeting Schedule
- Background check: No aggravated charges

#### **Temporary 24 Hour Club Office and Ross Avenue Group**

Agape Clinic - Second Floor



## **DRESS FOR SUCCESS DALLAS**

Located in Prism at Midtown  
5580 Peterson Ln Suite 155  
Dallas, TX 75240  
T: 972-392-9770

**Mission:** Their purpose is to offer long-lasting solutions that enable women to break the cycle of poverty. Dress for Success is part of a global movement for change, empowering women to obtain safer and better futures. They provide women with professional attire to secure employment and development tools to help women thrive in work and in life.

**Hours:** Monday, Wednesday, Fridays 10 am -3 pm  
Office Closed: Tuesdays & Thursdays

**Eligibility Requirements:** Once a client has received an interview notice, she can reach out to the following contacts to obtain a referral to visit the boutique to shop for an outfit

Dr. Lauren Freeman  
[lauren@dressforsuccessdallas.org](mailto:lauren@dressforsuccessdallas.org)

## **DUNCANVILLE OUTREACH MINISTRY**

202 E. Cherry St., Duncanville, TX 75116  
T. 972-296-4986  
F. 972-296-4997  
E. [dom202@prodigy.net](mailto:dom202@prodigy.net)  
[www.duncanvilleoutreachministry.com](http://www.duncanvilleoutreachministry.com)

**Mission:** Duncanville Outreach Ministry (DOM) is a nonprofit, faith based organization associated with the First United Methodist Church in Duncanville. The organization strives to reduce and alleviate hunger within the community by distributing food and financial assistance to qualified needy families in the City of Duncanville in the zip codes 75116 and 75137.

### **Services Offered:**

- Food pantry assistance for qualifying residents in need on a monthly basis
- Financial assistance for utilities, rent and prescriptions –**When Funding is Available**

- Thrifty Station store sells clothing, household items, personal hygiene, and other items at a discount; this store is open to the general public

<b>Food Pantry/Office Hours</b>	9:30a to 12:30p M-F
<b>Thrifty Station Hours</b>	9:00a to 3:00p M-F 10:00a to 1:00p Sat.

**EXODUS MINISTRIES**

4630 Munger Ave, Ste.110  
 Dallas, TX 75204  
 T. 214-827-3772

**Mission:** Exodus Ministries is a nonprofit and non-denominational Christian organization established in 1985. They serve mothers from all ethnic backgrounds that are recently released from corrections and re-entering their communities to overcome challenges, to reconnect with their children and positively changes the trajectory of their lives.

**Services Offered:** intensive residential housing program for female ex-convicts and their minor children; work readiness assessments and job counseling; parenting classes; financial literacy instruction; homemaking and budget management

***Eligibility Requirements:***

While incarcerated or in an in-patient drug rehabilitation facility, interested candidates must complete the online application is available [www.ExodusMinistries.org](http://www.ExodusMinistries.org) or by calling (214) 827-3772.

*Selection is based on availability of space and demonstrated need.*

## **FAMILY GATEWAY- EMERGENCY SHELTER**

711 South St Paul St, Dallas, TX 75201

T. 214-823-4500 x201

F. 214-884-3110

E. [intake@familygateway.org](mailto:intake@familygateway.org)

Website: [www.familygateway.org](http://www.familygateway.org)

**Mission:** Family Gateway classifies as a homeless shelter serving homeless families with children; the agency aims to assist families in crisis and to keep families together, unlike traditional emergency shelters. The agency also works collaboratively with Dallas Housing Authority and Rapid Rehousing Continuum of Care partners to end homelessness and assist the families served in the emergency shelter component in securing permanent, stable housing.

**Services Offered:** Short term and transitional housing for homeless families with children; counseling; referrals; training programs in parenting, budgeting, nutrition and special children's programs; job search assistance

**Hours:** Mon – Fri 8:00 am – 4:30 pm

### **Eligibility Requirements:**

- Must be 18 years or older
- Must be currently homeless or facing homelessness within the next 72 hours
- Must have at least one child within your care and custody that is under the age of 18

**Call 1-888-411-6802 (Option 3) if you are a family with children experiencing a homeless crisis.** If we are assisting another person in need, please leave a message or complete our online help form by clicking the button below. Either of these actions will trigger our team's response.

**If you are in an emergency situation (you have no shelter tonight and no friends/family with whom you can stay), come directly to Family Gateway at 711 S. St. Paul Street for emergency assistance.** If our shelter is full, we will assist you with locating other available emergency shelter space.

**Clients Must Bring:** Texas ID, social security cards and birth certificates for all household members, current referral or eviction notice

***Assessment & Diversion Specialists are available to assist you with your housing needs 24 hours a day, 7 days a week.***

**FAMILY GATEWAY TRANSITIONAL HOUSING -PHASE I  
(Center Based)**

4712 Gaston Ave.  
Dallas, TX 75246  
T: 214-823-4500 ext. 203

This program has 30 private rooms for homeless families. It is open to families in which all adults are able to work. This is not a Housing First program, therefore the families who enter Phase I of the transitional housing program are required to participate in casework services, follow up on referrals and participate in intense job search Parenting, budgeting, healthy relationship and other classes are help which clients must attend.

***Requirements:***

- Families that include children (does not have to be “traditional” mom/dad and kids)
- Adults must be able to work

***Exclusions***

- Meth manufacturing charges are automatic exclusions from admission to any Family Gateway program. All other criminal charges (aside from sex offenses) are considered on a case-by-case basis
- Sex offenders
- Pregnant women – This facility is unable to extend their temporary shelter services to women who are expecting. They are able to provide *permanent supportive housing services* to women who are pregnant as long as the already have at least 1 other minor child with them in the home and they meet the other requirements of the program.

**FAMILY GATEWAY TRANSITIONAL HOUSING - PHASE II (Apartment Housing)**

4712 Gaston Ave.  
Dallas, TX 75202  
T: 214-823-4500

This program has 20 two bedroom apartments for families. This program is generally only open to those families who have completed the 16 week Phase I Transitional Housing Program. In very special specific cases, families may transition directly to phase II through other referral agencies without having to have completed the 16 week Center based program. Phase II is a 12 months program. While living in the apartments, the families will maintain casework services, counseling,

referrals and job placements assistance. Parenting and budgeting classes are available for clients. Home inspections are mandatory.

### ***Requirements***

- Families that include children (does not have to be “traditional” mom/dad and kids)
- Parents must be able to work
- Major disabilities (physical or mental) – this is reviewed on a case-by-case basis. The facility will house those who have disabilities as long as they are able to work. It is important that the individual with the disability is seeking the appropriate medical care and, if applicable, is medication compliant.

### ***Exclusions***

- Meth manufacturing charges are automatic exclusions from admission to any Family Gateway program. All other criminal charges (aside from sex offenses) are considered on a case-by-case basis
- Sex offenders
- Pregnant women – This facility is unable to extend their temporary shelter services to women who are expecting. They are able to provide *permanent supportive housing services* to women who are pregnant as long as they already have at least 1 other minor child with them in the home and they meet the other requirements of the program.

## **FAMILY GATEWAY – PERMANENT SUPPORTIVE HOUSING**

4712 Gaston Ave., Dallas, TX 75246

T: 214-823-4500

Lucy Washington,

lwashington@familygateway.org

The program places qualified families in subsidized apartments through the City of Dallas’ Project Based Voucher program; rent is income based and all utility bills paid; residents are required to take part in on-site life skills activities and case management services.

### **Requirements:**

Major disabilities (physical or mental) – this is reviewed on a case-by-case basis. It is important that the individual with the disability is seeking the appropriate medical care and, if applicable, is medication compliant.

## **THE FAMILY PLACE**

P.O. Box 7999

Dallas, TX 75209

**Website:** [www.familyplace.org](http://www.familyplace.org)

**Emergency Shelter Hotline**

**T:** 214-941-1991

**Batterer's Intervention (Crisis Hotline):**

**T:** 214-692-8295

**Mission:** The Family Place empowers victims of family violence by providing safe housing, counseling and skills that create independence while building community engagement and advocating for social change to stop family violence. The Family Place is the largest family violence service provider in North Texas, providing 178 shelter beds each night, including the state's only shelter for men and children.

**All programs are free and offered in English and Spanish**

**Services Offered:** can provide safe transportation to the emergency shelter or connect clients to other support services such as outreach counseling for victims of family violence, abuse or incest; outreach counseling to victims and perpetrators of family violence, abuse or incest; 24-hour hotline; children's counseling; legal services; medical and dental care; day care; job and life skills training

**Hours:** Shelter intake and hotline: 24 hours a day/7 days a week; outreach services: Mon – Fri 9:00 am – 5:00 pm (some evening and Saturday times available)

**Application Process:** Appointment necessary for outreach services; walk-ins are taken at the emergency shelter accessed by **24-Hour Crisis Hotline 214-941-1991**

## **FIRST BAPTIST CARROLLTON- FRIENDSHIP HOUSE**

1907 Sunridge Rd. (**\*Note New Address-** has moved from the church campus)  
Carrollton, TX 75006  
T. 972-512-3838  
**Website:** [www.foodpantries.org/li/carrollton\\_friendship\\_house\\_75006](http://www.foodpantries.org/li/carrollton_friendship_house_75006)

**Services Offered:** Food, clothing, small household items

**Hours:** Open Tues- Thurs by appointment only  
**TEMPORARILY CLOSED January and February 2019 during move**

**Application Process:** Call for appointment

**Eligibility Requirements:** 75001, 75006, 75007, 75008, 75010, 75019, 75244, 75287; 75234  
(food and clothes only)

**Clients Must Bring:** Valid photo ID and proof of residency (rent receipt or utility bill)

**Limits:**

- Clients may receive food 3 times every 6 months
- Clients may receive clothing 2 times a year

**FRIENDS OF THE FAMILY**

PO Box 640, Denton, TX 76202  
T. 940-387-5131  
F. **940.383.1816**  
E: [info@dcfof.org](mailto:info@dcfof.org)  
**Webster:** [dcfof.org](http://dcfof.org)

**24-hour Crisis Hotline** [940-382-7273](tel:940-382-7273) or [800-572-4031](tel:800-572-4031)

**Mission:** Friends of the Family offers emergency shelter for survivors of relationship violence, rape and sexual assault. Persons seeking shelter may call the crisis line 24 hours a day, 7 days a week, at 800-572-4031 or 940-382-7273.

**Eligibility for shelter:** will be determined based on safety concerns related to relationship violence or sexual assault, resulting in the person having no safe place to stay. In the event a caller is not eligible for our shelter, referrals to other local resources will be provided.

**Services Available at Shelter**

- Adult Advocacy and Case Management
- Child Advocacy and Case Management
- Crisis Intervention
- Individual Counseling
- Youth After School Program
- Play Therapy and Adolescent counseling
- Parenting and Healthy Relationship Groups
- Basic Needs
- Pet Shelter

### **FRISCO FAMILY SERVICES**

8780 Third St., Frisco, TX 75034  
 Mailing: PO Box 1387, Frisco, TX 75034  
**T:** 972.335.9495  
**F:** 972.335.9487  
**Website:** friscofamilyservices.org

Food Pantry  
 9085 Dogwood St.  
 Frisco, TX 75033

**Mission:** Frisco Family Services is a nonprofit organization who strives to help members of its communities who are facing hunger, homelessness and other urgent needs improve their quality of life and achieve self-sufficiency.

**Services Offered: One-time** Emergency Financial Assistance (rent/mortgage, utilities, medical and gas vouchers) to qualified applicants in need- based on availability of funds

**Seasonal/Other Assistance:** Food Pantry, Angel Tree, Thanksgiving and Christmas food baskets, clothing vouchers, school supplies and summer meal program

**Hours:** Mon, Tue, Thu, Fri 9:00 am – 5:00 pm; Wed 9:00 am – 6:00 pm

**Eligibility Requirements:** Clients must be residents of either Frisco or FISD

**Clients Must Bring:**

Picture ID for all adult household members  
 Social Security Cards for all household members  
 Birth certificates for all children  
 Proof of residence/current lease agreement or mortgage statement  
 copies of all household bills/proof of all income and verification of financial hardship if seeking financial assistance

**Application Process:** Appointments only, must come in to apply



## **GENESIS WOMEN'S SHELTER**

4411 Lemmon Ave, Ste. 201, Dallas, TX 75219

T. 214-946-4357

F. 214-559-2361

Website: [www.genesisshelter.org](http://www.genesisshelter.org)

**Mission:** Genesis women's shelter exists to help women with children fleeing domestic violence find a safe place to stay so they can heal and get back on their feet

### **Services Offered:**

- Undisclosed emergency shelter - a safe haven for women and children fleeing domestic violence
- Transitional Housing - families needing to stay in the shelter beyond 6 weeks may move into Annie's House. Annie's House allows them to stay up to 12 months in a private apartment, with access to tools and resources to build a safe, happy future.
- Free Residential and Non-Residential Outreach Counseling services in both, English and Spanish available to women and children

**To get help, call the Crisis Hotline 24/7 at 214-946-HELP (4357)**

**For more information or to schedule counseling at the Outreach Center, call 214-389-7700.**

## **GOOD SAMARITANS OF GARLAND**

214 N. 12th St., Garland, TX 75040

T: 972-276-2263

F: 972-487-8253

E: [info@goodsamofgarland.org](mailto:info@goodsamofgarland.org)

Website: [www.goodsamofgarland.org](http://www.goodsamofgarland.org)

**Services Offered:** Food only

**Hours:** Mon – Fri 9:00 am – 3:30 pm (closed noon-1:00 pm).

**Eligibility Requirements:** Recipients must be Residents of Garland, Rowlett and Sachse; limited to assistance every 31 days

**Food distributed by appointment only**, please call 972-276-2263 on Friday morning, beginning at 8:30 a.m.

**Clients Must Bring:**

1. Photo ID
2. Proof of residency (utility bill or copy of your lease)
3. Proof of income
4. Proof of household size

**GOOD SHEPHERD LUTHERAN CHURCH, IRVING - FISH AND LOAVES FOOD PANTRY**

2620 W. Grauwlyer Rd., Irving, TX 75061

**T:** 972-790-2121

**F:** 972-790-2121

**E:** [mail@gslicirving.com](mailto:mail@gslicirving.com)

**Website:** [www.gslicirving.com](http://www.gslicirving.com)

**Mission:** The Fish and Loaves Food Pantry is an outreach ministry of the Good Shepherd Lutheran Church that strives to meet the community needs in providing temporary assistance to its neighbors in crisis and low-income.

**Services Offered:** Food only

**Hours:** Saturday mornings 9:30 am – 12:30 pm

**Eligibility Requirements:** Clients must be Irving residents

**Clients Must Bring:** Proof of Irving address and photo ID for all household members (acceptable IDs can be social security card, birth certificate, school ID , State ID

**Application Process:** Walk-in

**Limits:** Clients may receive food up to three times with at least a month between each visit

## **GRACE PLACE CHURCH OF CHRIST – FOOD PANTRY**

520 Big Stone Gap Rd  
Duncanville, TX 75137

**T:** 972-298-4656

**F:** 972.298.4829

**Website:** [www.ourgraceplace.org](http://www.ourgraceplace.org)

**Services Offered:** Food Pantry

**Hours:** Office Hours: Mon 10:00 am – 12:00 pm, Tue 3:00 pm – 5:00 pm

**Eligibility Requirements:** Clients must reside in 75116, 75137, 75138, 75236, 75237, 75249

**Clients Must Bring:** ID for all household members and proof of residency

**Application Process:** Walk-in

**Limits:** One visit every 30 days (drop in or long term)

## **GRAND PRAIRIE FOOD AND CLOTHING CO-OP**

118 N.E. 4th St., Grand Prairie, TX 75050

**T:** 972.264.8540

**F:** 972.264.6920

**E:** [gpfood-cloting@sbcglobal.net](mailto:gpfood-cloting@sbcglobal.net)

**Website:** [sites.google.com/site/gpfcco/home](http://sites.google.com/site/gpfcco/home)

**Services Offered:**

Provides food, clothes and some rent and utility assistance-  
***For Verifiable Crisis Situations Only***

**Hours:** Mon – Fri 9:00 am – 11:30 am (except bank holidays)

**Eligibility Requirements:** 75050, 75051, 75052, 75053, 75054

**Clients Must Bring:** Photo ID for all adult household members; birth certificates or school IDs for children; proof of address

**Application Process:** Walk-in

**Limits:** Clients may receive non-financial assistance up to 3 times per year ; Clients may receive financial assistance once in 12 months and only with verifiable documentation of need

## **GRAND PRAIRIE UNITED CHARITIES**

1417 Densman St., Grand Prairie, TX 75051

T. 972.262.2014

F. 972.262.4994

E. [unitedcharities@sbcglobal.net](mailto:unitedcharities@sbcglobal.net)

Website: [www.gpuc.org](http://www.gpuc.org)

### **Services Offered:**

Food Pantry, Rent/Mortgage/Shelter, TXU Utility Assistance, Grand Prairie Water Assistance and Prescription **(financial assistance is subject to available funding)**

**Hours:** Mon – Thurs 9:00 am – 1:00 pm (Last sign-in at 1:00 p.m., closed Fridays)

**Eligibility Requirements:** Grand Prairie residents living in Tarrant and Dallas Counties

**Clients Must Bring:** Picture ID for all adult household members, Social Security Cards for all members of the household, proof of Income for the past 60 days, proof of residency (lease or mortgage statement) and current bill needing assistance

If the following apply, also provide: Child Support Documentation, Food Stamp Award Letter, Housing Award Letter and Social Security/Disability Award Letter

**Application Process:** Walk-ins taken for food or medicine; appointments necessary for rent/mortgage/utility assistance

### **Limits:**

- Clients may receive food once every 30 days
- Clients may receive financial assistance once every 12 months

## **BUILDING CONSTRUCTION UPDATE!**

Grand Prairie United Charities is undergoing construction. Please note, we are offering TXU Energy and Grand Prairie Water assistance from our temporary location at 202 College Street, Grand Prairie, TX 75050 Mon- Fri 9am-1PM. All programs except TXU Energy and Grand Prairie Water assistance are on hold until construction is complete.

## **HEALING HANDS MINISTRIES**

8515 Greenville Ave. Ste. N-108 Dallas, TX 75243

**T:** 214-221-0855

**F:** 214-221-1437

Mailing: P.O. Box 741524 Dallas, TX 75374

**Website:** [www.healinghandsdallas.org](http://www.healinghandsdallas.org)

Mission: Healing Hands Ministry is a volunteer based community organization that provides quality healthcare to medically disadvantaged residents of Dallas. The organization operates a medical and dental clinic.

**Services Offered:** Comprehensive medical and dental services including pediatric care, well-woman care, diabetes education, laboratory services, asthma education and rheumatology. See website for complete list of up-to-date services. Medicare and Medicaid accepted. Transportation is offered for any appointment made through the Healing Hands office.

**Hours:** Mon – Fri 9:00am – 4:00pm

**Eligibility Requirements:** medically disadvantaged residents of Dallas County and Lake Highlands

**Clients Must Bring:** Proof of residency, valid photo ID, most recent pay stub of everyone in household plus any other income such as food stamps or child support, certified disability letter or section 8 housing documentation, or food stamp letter, completed enrollment forms (available on website or at the clinic)

**Application Process:** Must complete an enrollment form before an appointment can be made. Enrollment forms can be picked up in person or downloaded and printed from the website [www.healinghandsdallas.org](http://www.healinghandsdallas.org)

### **HIGHLAND OAKS CHURCH OF CHRIST—CARING AND SHARING**

10805 Walnut Hill Lane, Dallas, TX 75238

**T.** 214-342-6040

**F.** 214-342-6043

**Website:** [www.hocc.org/care-and-concern/caring-and-sharing](http://www.hocc.org/care-and-concern/caring-and-sharing)

**Services Offered:** Food and clothes

**Hours:** Mon-Thurs 12-4PM (by appointment only)

**Eligibility Requirements:** Dallas residents living in zip codes 75238, 75243

**Clients Must Bring:** Picture ID for self; proof of address (lease) listing all in household; proof of income for household

**Application Process:** Walk-ins taken during the day for clients who want help with food; appointments required for clothes on Wed afternoon and for food and clothing during evening hours

**Limits:**

- Clients may receive help with food once every 3 months
- Clients may receive help with clothing once every 6 months

**HOLY CROSS CATHOLIC CHURCH- OUTREACH MINISTRIES**

4906 Bonnie View, Dallas, TX 75241

T. 214-375-3715

F. 214-375-2511

**Services Offered:** Food Pantry

**Hours:** Every other Tuesday from 1-3PM only

**Eligibility Requirements:** Residents in zip codes 75216, 75241 and homeless clients

**Clients Must Bring:** Picture ID with zip code, proof of income (including benefits); proof of address (utility bill, lease agreement, etc.), social security cards for all in household

**Application Process:** Walk-ins for homeless clients; clients in zip codes must make appointment

**Limits:** Clients may receive food 6 times a year

## **HOLY TRINITY CENTER**

3826 Gilbert Ave., Dallas, TX 75219

T. 214-521-3719

F. 214-521-3724

**Website:** [www.foodpantries.org/li/holy\\_trinity\\_center\\_75219](http://www.foodpantries.org/li/holy_trinity_center_75219)

**Services Offered:** Food pantry

**Hours:** Tue and Thu 9:00 am – 12:00 pm

Sat 10:00 am – 1:00 pm

**Eligibility Requirements:** Must live in zip codes 75204 West of Central Expy, 75205 and 75209 must live South of Mockingbird, will serve all of 75219 and zip code 75235 must live East of Inwood, South of Lemmon and North of Stemmons. Other zip codes include: 75219, 75226 and 75235

**Documentation Required:** Must have valid picture identification card, proof of income and residence.

**Eligibility Requirements:** 75201, 75204, 75205, 75209, 75219, 75226, 75235

**Clients Must Bring:** Photo ID; birth certificates for all children; proof of income; original utility bills and current lease

### **Limits:**

- Clients may receive food assistance once a month
- Seniors or disabled persons may receive food assistance every 2 weeks

## **HOMEWARD BOUND INC (Substance Abuse Treatment Center)**

5300 University Hills Blvd.,

Dallas, Texas 75208

T. 214-941-3500

The Colony, Dallas TX

214-469-1911

El Paso, TX

915-772-9111

**Mission:** Homeward Bound, Inc., strives to help people overcome drug and alcohol addiction. They offer complete substance abuse treatment, comprehensive residential, and outpatient programs. Their licensed counselors provide intensive residential treatment on a 24-hour/7-day per week basis.

## Services

- Medically Supervised Detox
- Men's Residential Program
- Women's Residential Program
- Crisis Residential Unit
- Statewide HIV Residential Program
- Specialized Female Intensive Residential
- Outpatient Services
- Recovery Support Services
- Trinity Center of El Paso
- Recovery Housing
- Drug Offender Education (Dallas)

### ***Requirements for Statewide HIV Program:***

- HIV/AIDS diagnosis
- Recent labs (within the past 60 days)
- A copy of last physical exam, if available
- Current psychological evaluation
- Annual income at or below 200% of poverty
- Current substance abuser
- 2-month (60-day) supply of psychotropic and HIV medicines (or ability to get refills)
- Complete list of medications
- Negative TB test
- Legible photo ID (Texas resident) and Social Security card if available

### **Intake/Referral Process:**

Detox and residential admission is **first come, first served walk -in basis** from people who are at our facility **on weekdays from 8 a.m. until 4 p.m.** The number of people admitted on any given day depends on the availability of beds.

Intake is closed on the weekend.



## **HOPE'S DOOR NEW BEGINNING CENTER**

860 Ave F. St. 100  
Plano, TX 75074  
**T:** 972-422-2911  
**F:** 972-423-4154

Counseling Outreach Center  
860 Ave F. Suite 100  
Plano, TX  
**T:** 972-422-2911

Garland Outreach Center  
218 North 10<sup>th</sup> Street  
Garland, TX 75040  
**T:** 972-422-2911

**Website:** [www.hdnbc.org](http://www.hdnbc.org)

**Mission:** Hope's Door New Beginning Center exists to help individuals and families escape and heal from domestic abuse, dating abuse and family violence through our free trauma-informed services.

### **Services Offered:**

- **Emergency Shelter** ( 2 undisclosed locations that can house up to 55 women and children) male victims with children can be served as well but are housed in a hotel
- **Transitional Housing-** HUD funded, income based apartments are available through this program for qualified families transitioning for the agency's emergency shelter
- **Project Hope** (partnership with Collin County's DA's office to provide victim advocacy and legal education)
- **Individual and Sexual Abuse Survivors Counseling**
- **Youth and Adolescent Counseling**
- **Intensive Case Management Services**
- **Batter's Intervention and Community Educational Services**

**Hours:** Hotline and shelter: 24 hours every day of the week

Counseling for victims: Mon – Thu 8:00a- 5:00p; Counseling for batterers: Mon – Sat 8:00a – 5:00p

Outreach Center Mon – Thurs 8:00 am to 6:00 pm; Friday: 8:00 am to 5:00 pm; Closed Sat - Sun

**Eligibility Requirements:** Must be individual or families fleeing domestic violence

If you are in immediate danger, please call 911 or our **24-hour crisis hotline at 972-276-0057.**

## **HOUSING CRISIS CENTER**

4210 Junius St., Dallas, TX 75246-1429

**T:** 214-828-4244

**F:** 214-466-7209

**E.** [hccdallas@hccdallas.org](mailto:hccdallas@hccdallas.org)

**Website:** [www.hccdallas.org](http://www.hccdallas.org)

**Mission:** The mission of the Housing Crisis Center is to prevent homelessness and to stabilize those at risk in decent, affordable, and permanent housing, and to empower them to solve their own housing problems in the future.

### **Services Offered:**

***Hope Again Program***- time limited supported housing program serving homeless families with children

***Veteran Supported Housing Program***

***Permanent Supported Housing Program*** for chronically homeless individuals, families and veterans

***Free Legal Counsel*** - Every second and fourth Wednesdays of each month; first come, first served on walk in basis starting at 5PM

***Landlord/Tenant Law Workshops***

***Housing Crisis Hotline*** Mon- Fri 9 am to 5 pm Call directly 214-828-4244

**Hours:** Mon – Fri 9:00 am – 5:00 pm (closed Sat- Sun and bank holidays)

**Application Process:** By Appointment Only

**Eligibility Requirements:** Applicants must have verification of homelessness; verification of financial hardship and/or veteran status; Current photo ID and Social Security cards for all family members; Proof of income from employment or award letter

## **INTERFAITH FAMILY SERVICES**

5600 Ross Ave, Dallas, TX 75206

**T:** (Primary) 214.827.7220

**F:** 214-451-3198

**E:** [scoordinator@interfaithdallas.org](mailto:scoordinator@interfaithdallas.org)

**Website:** [www.interfaithdallas.org](http://www.interfaithdallas.org)

**Mission:** Interfaith assists working families to break the cycle of poverty by offering services to empower the parents and children to overcome barriers through education and skill building in order to live self-sufficient lives.

**Services Offered:** subsidized transitional housing program, individualized case management, job search assistance, employment coaching, career planning, vocational training, GED assistance, financial literacy training, budget mentoring, after school program and tutoring, summer camp for children grades K-6, a summer work program for teens, and counseling for all ages.

**Hours:** Mon – Fri 9:00 am – 5:00 pm

### **Eligibility Requirements:**

- You must be homeless with children (18 years of age and under) living in one of the following situations: Hotel/motel (paid by another person, church, etc.), Emergency or transitional shelter, Living with friends or family or have an evictions notice.
- Clients must have legal custody of all children in the household
- At least 9 months consecutive employment in the 3 last years
- All adults must be able and willing to work at least 40 hours per week.
- Client must have lived independently for at least two years
- No violent or sexual assault criminal record
- MUST be drug free for a minimum of one year

**Application Process:** Families that are interested in applying must call the main number and speak with the service coordinator for initial screening for eligibility. Only eligible applicants are scheduled to complete and application and an in-office interview. Adult applicants must bring a picture I.D., Social Security card, and Birth Certificate. For child applicants please bring children's Social Security card, Birth Certificate, and shot records.

**Program Length:** 7-15 months

## **IRVING CARES**

440 South Nursery Rd. Suite 101, Irving, TX 75060

Mailing: PO Box 177425, Irving, TX 75017-7425

**T:** 972-721-9181

**F:** 972-438-7345

**E:** [icares@irvingcares.org](mailto:icares@irvingcares.org)

**Website:** [www.irvingcares.org](http://www.irvingcares.org)

**Services Offered:** Food pantry; limited rent and utilities assistance; employment services

**Hours:** Mon – Fri 9:00 am – 3:30 pm, Job Search Seminar every Wed 10:00 am - 12:00 pm

### **Eligibility Requirements:**

Clients must be a resident of Irving to receive food pantry and employment services assistance. In order to receive rental and utility assistance, clients must:

- Be a resident of Irving for 6 months total and 3 months at current location
- Have earned income (includes employment, social security, worker's comp, etc.)

**Clients Must Bring:** Picture ID for everyone in the household; proof of Irving residency; SS card not required

**Application Process:** Walk-in for food; telephone screening required financial assistance

**Limits:** Clients may receive food 6 times per year

## **JEWSH FAMILY SERVICES OF GREATER DALLAS**

5402 Arapaho Rd., Dallas, TX 75248

**T.** 972-437-9950

**F.** 972-437-1988

**E:** [info@JFSDallas.org](mailto:info@JFSDallas.org)

**Website:** [www.jfsdallas.org](http://www.jfsdallas.org)

Jewish Family Services of Greater Dallas provides mental health and social services to individuals regardless of race, ethnicity, religion or ability to pay.

**Services Offered:** Food assistance Programs, Job Resource Center, Care Management, Support Groups, Counseling, Case Management, Veteran Services, Financial Coaching, etc.

**Hours:**

- Mon, Tue, Wed 8:30 am – 8:00 pm; Thu 8:30 am -6:00 pm; Fri 8:30 am – 5:00 pm;
- Food pantry: Tue, Thu, Fri 9:00 am-1:00 pm by appointment
- Job Resource Center: Mon – Fri 9:00 am – 3:00 pm, Tue 6:00 pm – 8:00 pm; Job Resource Center: Mon – Fri 12:00 pm – 3 pm

**Eligibility Requirements:** Food is provided for qualified residents of the following North Dallas and Carrollton zip codes: 75209, 75220, 75225, 75229, 75230, 75231, 75234, 75238, 75240, 75243, 75244, 75248, 75252, 75254, 75287, 75001, 75006, 75007, 75010, and 75011

**Clients Must Bring:** Picture ID and Social Security cards for self and everyone in the household; lease agreement; utility bill; proof of income

**Application Process:** Appointments required

**Language Options:** Spanish speakers available

**Limits:** Clients may receive food once a month

**LEGACY COUNSELING CENTER**

4054 McKinney Ave., Ste 102

Dallas, TX 75204-2050

**T:** 214-520-6308, ext. 1

**F:** 214-521-9172

**Website:** [www.legacycares.org](http://www.legacycares.org)

Legacy Counseling Center is a non-profit organization that provides specialized counseling and support to individuals living with HIV/AIDS for over 25 years.

**Services Offered:**

- Mental Health Counseling – individual, couples and group HIV specific counseling services (bilingual therapist)
- Substance Abuse Treatment – Intensive Outpatient Program (IOP) and Supported Outpatient Programs
- Founders Cottage- transitional respite housing and continuous care for critically ill HIV/AIDS clients
- Homebase for Housing – assisting homeless and at risk homeless HIV/AIDS clients in brokering referrals to housing programs and support services
- Master Leasing Supported Housing Program

- Grace Project – annual conference for women living with HIV/AIDS

**Intake/Application Process:** referrals through medical case manager or Ryan White case manager

**Clients must bring:** I.D., social security card, letter of diagnosis and verification of Ryan White, Medicaid/Medicare or other private insurance

**Walk In Clinic and 24 Hour Crisis Line 214-207-3953**

### **LEGAL HOSPICE OF TEXAS**

1825 Market Center Blvd  
Dallas, TX 75207  
T: 214-521-6622  
F: 214-521-3310  
E: [info@legalthospice.org](mailto:info@legalthospice.org)

Legal Hospice of Texas provides timely and compassionate legal services, at no cost, to low income individuals with terminal illnesses or HIV disease.

**Services offered:** vocational issues, insurance, disability claims, employment issues, housing issues, credit issues, and estate planning

**Hours:** Mon- Fri 9:00 am – 5:00 pm

**Eligibility Requirements:** must be diagnosed with HIV/AIDS, selected chronic illness, terminal illness or be in the “end stage” of an illness. Must meet income requirements for individual or household, must have a legal issue, and must reside in one of the following counties: Collin, Cooke, Dallas, Denton, Ellis, Fannin, Grayson, Henderson, Hood, Hunt, Johnson, Kaufman, Navarro, Parker, Rockwall, Tarrant

**Intake/Application Process:** referrals through medical case manager or Ryan White case manager. Client can also inquire online. An intake specialist will contact client after inquiry or referral has been sent.

**Clients must bring:** I.D., social security card, birth certificate, and letter of diagnosis. The intake specialist will inform client of what else to bring to appointment

## **THE MAGDALEN HOUSE**

1302 Redwood Circle, Dallas, TX 75218

T. 214.324.9261

F. 214.324.5299

Email: [info@magdalenhouse.org](mailto:info@magdalenhouse.org)

Website: [www.magdalenhouse.org](http://www.magdalenhouse.org)

**Services Offered:** A 14-day non-medical detox program that provides women addicted to alcohol a safe place to withdraw and introduces them to a 12-step recovery program. Magdalen House serves women from all states.

**Application Process:** Clients must call first for intake screening process; no walk-ins accepted

**Hours:** Phone screenings happen starting at 9:00 am to 5:00 pm; Admissions intake happen daily starting at 9:00 am and clients MUST check in by 9:00 pm.

### **Eligibility Requirements:**

- Client must be a woman age 18 or older who desires to be sober
- Client must have consumed alcohol within past 72 hours
- Alcohol must be primary substance of use

**Clients Must Bring:** Picture ID, a week's worth of comfortable clothing; toiletries but nothing that contains alcohol, and 14 day supply of medications.

## **MASTER LEASING HOUSING PROGRAM (LEGACY COUNSELING CENTER)**

4054 McKinney Ave. Suite 102, Dallas, TX 75204

T: 214-520-6308 ext. 339

Master Leasing Program is a supportive housing program for individuals and families with a HIV/AIDS diagnosis. Clients will strive to overcome the barriers that led to homelessness and venture on the path to self-sufficiency through individualized case management.

### **Services:**

- Individualized case management
- Subsidized rent for low to no income households
- Furnished units
- Educational workshops

**Application Process:** By referral ONLY- applicants must complete an initial intake through the Homebase for Housing office located within Legacy Counseling Center at the address cited above

**Requirements:**

- Must have photo ID, Social security card and birth certificate or all adult household member
- Must have Birth Certificates and Social Security cards for every minor in the household
- Letter of Diagnosis
- Letter of Homelessness
- Proof of income or “No Income/No Assistance Attestation” signed by referring case manager

**Exclusion:**

- No sex crimes on record
- No violent criminal convictions
- No felonies drug convictions for distribution and/or manufacturing

**MEALS ON WHEELS (VISITING NURSES ASSOCIATION)**

1600 Viceroy Drive, Suite 400, Dallas, TX 75235

**T:** 214.689.0000

**F:** 214.631.7554

**E :** [mow@vnatexas.org](mailto:mow@vnatexas.org)

**Website:** [www.vnatexas.org](http://www.vnatexas.org).

**Services Offered:** provides hot, nutritious, prepared meals five days a week delivered to Dallas County residents who are unable to prepare meals for themselves due to illness, advanced age or disability

**Eligibility Requirements:** be over the age of 60 or disabled; be unable to drive or leave your home without assistance; limited financial resources; live in Dallas County

**Application Process:** Complete application form, which can found online. Send it to Danalee Morgan via fax at 214-689-2268 or email at [morgand@vnatexas.org](mailto:morgand@vnatexas.org).



## **MESQUITE CHURCH OF CHRIST FOOD PANTRY**

217 S. Locust, Mesquite, TX 75149  
T: 972-329-6866

**Services Offered:** Food

**Hours:** Tue, Wed, Thu 10:00 am -2:00 pm

**Eligibility Requirements:** 75040, 75041, 75042, 75043, 75087, 75088, 75089, 75098, 75114, 75126, 75142, 75149, 75150, 75159, 75160, 75161, 75180, 75181, 75182

**Clients Must Bring:** Picture ID; proof of address (utility bill or lease)

**Application Process:** Walk-in

**Limits:** Clients may pick up food once a month

## **MESQUITE SOCIAL SERVICES**

1035 Military Pkwy., Mesquite, TX 75149  
T: 972-285-3000  
F: 972-216-1470  
**Website:** [www.mesquitesocialservices.org](http://www.mesquitesocialservices.org)

Mesquite Social Services offers assistance to individuals experiencing poverty and/or short-term crisis by providing emergency basic needs and self-sufficiency programs.

Services offered: Food pantry, rent and utility assistance, GED Prep and testing Program, and budget counseling

**Hours:** Pantry Hours: Tues & Fri: 9:00 am; Thrift Store: Mon – Fri 10:00 am – 5:00 pm, Sat 10:00 am – 2:00 pm, Financial Aid: Wednesday appointments

**Eligibility Requirements:** Must reside in Mesquite or surrounding communities in area codes 75149, 75150, 75159, 75180, 75181, 75182; Utility assistance only for TXU and Atmos.

**Clients Must Bring:** Proof of crisis is required. Food Pantry –picture ID, proof of residence.

**Application Process:** Financial assistance calls Fri from 8:30 – until booked; walk-ins for food

**Limits:** Financial Aid is only available on Wednesdays; must have picture ID, SS card, and utility bill or mortgage/lease statement.

## **METROCARE SERVICES**

1345 River Bend Dr., Dallas, TX 75247 (headquarters)

**T:** 214-743-1200

**T:** 1.877-283-2121 (toll free)

**F:** 214-630-3469

**W:** [www.Metrocareservices.org](http://www.Metrocareservices.org)

**Locations:** search online for address to the various locations throughout the DFW area

**Services Offered:** Metrocare provides services and support for children and adults dealing with mental illness and/or developmental disabilities. Early childhood intervention; transitional and permanent housing; hospital transition services; service coordination; vocational training; supported employment; psychiatric evaluation; behavioral interventions; treatment for foster care, family preservation, autism services, medication monitoring; onsite pharmacy services; PTSD Veteran services & support for veteran families, rehabilitation services; housing services and assistance; intensive outpatient services

**Hours:** Mon – Fri 8:00 am – 5:00 pm at most clinics

**Eligibility Requirements:** Must reside in Dallas, Collin, Ellis, Hunt, Kaufman, Navarro, & Rockwall Counties

**Clients Must Bring:** 2 forms of I.D, social security card; 2 forms of proof of residency, proof of income (if married, financials from spouse) insurance if applicable, proof of government assistance if applicable. All documentation must be dated within 30 days.

**Application Process:** Walk-ins 8:00 am – 12:00 pm Mon – Fri at any Metrocare clinic. Go to the front desk and ask to complete an intake. Your credentials will be verified, your finances will be assessed, and then a psych evaluation will be completed.

### **Limits:**

- Clients may stay in the transitional housing program for up to 4 months Shelter Plus Care (S+C)
- We provide case management to chronically homeless (HUD definition), disabled persons for 3 S+C housing programs with the City of Irving, City of Dallas, and the Dallas Housing Authority. Homeless families may also be eligible.
- Efficiency Apartment Supportive Housing Program (EASH)
- This program targets chronically homeless (HUD definition), disabled singles and some US military veterans

**Path Outreach Supportive Housing Program (POSH)**

This program targets chronically homeless (HUD definition), disabled singles as well as homeless families with at least 1 disabled child who receives mental health services from Metrocare.

### **Emergency Solutions Grant (ESG)**

This is a temporary housing program that is operated in conjunction with the State of Texas and the Family Place, Dallas' largest domestic violence shelter. Serves ten individuals who are chronically homeless and disabled. Metrocare provides case management services in conjunction with the VA Hospital. Referrals come directly from the Veteran' Administration Hospital

### **Opportunity First Veterans**

#### ***Requirements***

- Must be compliant with treatment and program regulations
- Must be able to secure furniture, food and transportation with staff support
- Pays 30% of their income toward rent

### **METROCREST SERVICES**

13801 Hutton Dr., Suite 150, Farmers Branch, TX 75234

**T:** 972-446-2100

**F:** 214-694-2171

Metrocrest Services offers short term and emergency assistance to the residents of the North DFW area and Denton County.

**Services Offered:** financial assistance with rent and utilities, limited medical assistance, employment program, senior program, thrift store, food pantry, and assistance with signing up for SNAP/food stamp programs

**Eligibility Requirements:** Residents of Carrollton, Farmers Branch, Addison, Coppell, 75287 in Denton County

**Clients Must Bring:** Picture ID or Birth Certificate for all in household, proof of address (lease or mortgage), and proof of income

**Application Process:** Appointments preferred; walk-ins taken (call to confirm priority and need)

**Hours:** Mon – Fri 8:00am – 5:00pm; Sat 9:00am – 1:00pm

## **METRO DALLAS HOMELESS ALLIANCE (MDHA)**

2816 Swiss Ave

Dallas, TX 75204

**T:** 972-638-5600

**F:** 972-683-5621

**Website:** [www.mdhadallas.org](http://www.mdhadallas.org)

Info: mdhainfo@mdhadallas.org

The Metro Dallas Homeless Alliance is a non-profit organization leading the development of an effective homeless response system that will make the experience of homelessness in Dallas and Collin Counties rare, brief, and non-recurring.

### **Commitment:**

The Metro Dallas Homeless Alliance serves as the lead agency for the local Continuum of Care, through which Department of Housing and Urban Development funded service providers are funded, and it administrates the local Homeless Management Information System, that under federal mandate, tracks performance and drives improvement of service providers

### **Action:**

Under the national strategic plan to end homelessness, commissioned by Congress and the President, Opening Doors, the Metro Dallas Homeless Alliance is charged with transforming homeless services into a crisis response system that prevents homelessness and rapidly returns people who experience homelessness to stable housing.

## **MINNIE FOOD PANTRY**

3033 W. PARKER RD SUITE 116

PLANO, TX 75023

**T:** 972-596-0253

**Website:** [wwwminniesfoodpantry.org](http://wwwminniesfoodpantry.org)

Minnie's Food Pantry provides free food to low-income families, single parents, senior citizens, unemployed individuals, disabled veterans, working poor, and anyone else in need of emergency food assistance. Minnie's serves all of those in need, regardless of geographic boundaries, gender, race or religion. They also offer several programs and season support programs to assist families, children, and elders. Minnie's Food Pantry also collaborates with the VA to assist veterans in need.

### **Eligibility:**

Eligibility to receive food is determined by the TEXCAP guidelines, which measures a person's need based on their income. We distribute fresh meats, fresh fruits/vegetables, fresh dairy products and non-perishable items based on availability.

### **HOURS:**

WEDNESDAY-FRIDAY AND 1ST-4TH SATURDAY'S OF EACH MONTH 8:30AM-11AM

## **MISSION OAK CLIFF**

111 S. Beckley, Dallas, TX 75203

**T:** 214-942-6407

**F:** 214-942-8606

Mission Oak Cliff is the community ministry hub of Cliff Temple Baptist Church. It provides emergency food, clothing, counseling & advocacy services, and educational opportunities to families in the North Oak Cliff area of Dallas.

**Services Offered:** food pantry; clothing; classes for GED and ESL, job skills, nutrition, exercise, citizenship, community garden, and assistance with Medicaid and SNAP.

**Hours:** Food Pantry: Monday- Friday, 12:00- 3:00 pm; Clothing Closet: Tuesday and Friday 12:00 pm- 2:30 pm; GED classes: Monday- Friday 12:00 pm - 3:00 pm; ESL classes Tuesday and Friday 9:00 am- 11:00 am.

**Eligibility Requirements:** Must be resident of one of the following zip codes: 75203, 75208, 75211, 75216, 75224

**Clients Must Bring:** picture I.D. preferably for adults, documentation for children in the household (Social Security Card, Birth Certificate, school I.D., shot record, Medicaid card, report card, baptismal certificate all acceptable), proof of address/residency.

**Application Process:** Walk-in

**Limits:** once per month for a total of 6 times in a calendar year. Extra service times can be earned by completing classes

Call for appointment

### **MT. TABOR BAPTIST CHURCH**

3700 Simpson Stuart Rd, Dallas, TX 75241

**T:** 972-225-1704

**F:** 972-225-4811

**Website:**

**Services Offered:** Food and clothing pantry

**Hours:** Wednesdays 10:00 am – 1:00 pm Only

**Eligibility Requirements:** 75241, 75141

**Clients Must Bring:** Proof of address and proof of dependents

**Application Process:** Walk-in for food and clothes

**Limits:**

- Clients may receive food 6 times per year (once a month for 1 year)
- There are no set limitations for receiving clothes

### **NETWORK OF COMMUNITY MINISTRIES (RICHARDSON NETWORK)**

741 S. Sherman St.

Richardson, TX 75081

**T:** 972-234-8880

**F:** 972-234-8892 **Website:**

**Website:** [www.thenetwork.org](http://www.thenetwork.org)

The Network is a group of churches that came together and formed a non-denominational Church Alliance to assist families through trying times by giving assistance with the goal of helping individuals achieve long-term independence.

**Services Offered:** emergency food assistance program, clothes, utility assistance,

adolescents'/children's clinic, prescriptions, dental referrals, senior citizen aid, job resource center

**Hours:** General Hours: Mon – Thu 9:00 am – 6:00 pm, Fri 9:00 am – 12:00 pm

**Eligibility Requirements:** must reside in one of the following zip codes: 75042, 75044, 75080, 75081, 75082, 75083, 75231, 75238, 75240, 75243, 75248, 75251, 75252, 75254

**Application Process:** Appointment required

**Clients Must Bring:** Appointment phone call will clarify necessary documentation; picture ID and Social Security cards for everyone in household; proof of address

**Limits:** each case taken on an individual basis; Utility assistance primarily for TXU

### **NEXUS RECOVERY CENTER**

Main Campus: 8733 La Prada Drive, Dallas, TX 75228

T. 214-321-0156, ext. 3118

F. 214-321-3096

**Website:** [www.nexusrecovery.org](http://www.nexusrecovery.org)

Nexus offers programs for adult women and teenage girls ages 13 to 17, including those who are pregnant or accompanied by children. We provide a continuum of care from detox through aftercare. Clients served come from Dallas, Collin, Ellis, Kaufman, Rockwall, Ellis, Hunt, and Navarro counties.

**Services Offered:** residential programs (Adult, Adolescent, and Transitional), detox, case management, parenting classes, counseling, drug education, infant care and safety classes, support services, outpatient and aftercare.

**Hours:** Admissions hours Mon – Fri 8:00 am – 6:00 pm

### **Eligibility Requirements FOR ALL PROGRAMS:**

- Referral sheet from caseworker
- Consent from the client and attend meetings with Nexus on Wednesdays or Saturdays (aftercare or be in recovery)
- Maintain case management while living in the apartments 2.5 times per week (on site)
- If on disability, do not have to work but need to be involved with other classes or activities
- If able to work, need to be seeking employment

- Documentation of homelessness

**Application Process:** Clients should call 214.321.0156, ext. 3118 to make an appointment

**Clients Must Bring:** picture I.D., proof of residency (required by NorthSTAR and DSHS); social security card; proof of income (required by NorthSTAR and DSHS if client is employed)

**Exclusions FOR ALL PROGRAMS:**

- Violent crimes or domestic violence (must have been 10-15 years ago)
- Sexual assault/registered sex offender
- Meth manufacturing on a case-by-case

**Language Options:** Spanish speakers available

**NORTH DALLAS SHARED MINISTRIES**

2875 Merrell Rd., Dallas, TX 75229

**T:** 214-358-8700

**F:** 214-358-8797

**E:** [admin@ndsm.org](mailto:admin@ndsm.org)

**Website:** [www.ndsm.org](http://www.ndsm.org)

North Dallas Shared Ministries' goal is to deliver aid as efficiently and effectively as possible by providing emergency assistance, helping access entitlement, health and community programs designed to achieve long-term stability, promoting wellness and financial independence, and developing resource materials that can lead to additional services and support.

**Services Offered:** Food pantry, clothing closet, rent and utility assistance, dental and vision services, job counseling, ESL classes, Friday Food Basket Program for seniors 60+, applications for food stamps and Medicaid, medical clinic for adults and children without insurance, women's clinic, and income tax preparation

**Hours:**

Emergency Aid Center: Mon – Fri 9:00 am – 3:00 pm, Sat 9:00 am – 11:30 am

Clothing Closet: Mon–Fri 9:30 am – 2:00 pm, Sat 9 am – 11:30 am

**Eligibility Requirements:** must reside in one of the following zip codes: 75001, 75115, 75204, 75205, 75209, 75219, 75220, 75225, 75229, 75230, 75231, 75234, 75235, 75240, 75243, 75244, 75247, 75248, 75251, 75252, 75254, and 75287. Job counseling services are open to all



in the city of Dallas. All seniors are eligible for the Friday Food Basket program

**Application Process:** Walk-in

**Clients Must Bring:** Picture I.D. and Social Security cards for everyone in household, Birth Certificates for all children in household, proof of address, proof of income, receipts of recent expenses, utility bills, late notice from landlord (for rental assistance)

### **OUTCRY IN THE BARRIO**

4419 Hamilton Ave

Dallas, Texas 75210

**T:** 214-565-5005 (open 24 hrs)

**Website:** [www.outcrydallas.org](http://www.outcrydallas.org)

Outcry Dallas is a residential inpatient facility in which our residents have a full schedule consisting of a Bible based curriculum. It is a home for men who are suffering from drug-addiction, alcoholism, are involved in gangs. Outcry Dallas' goal is to transform crime & drug-infested neighborhoods through the power of Jesus Christ!

#### **Eligibility Requirements:**

- Must be at least 18 yrs. or older
- Willingness to transform one life
- Must participate in the Praise and Worship services offered at the facility
- Must participate in bible study and bible courses taught at the facility
- Must follow house rules and work in kind

**Intake Process:** No walk-ins. Client must call in to complete a phone intake. He will then be directed on what needs to be done next.

**Clients must bring:** I.D., and social security card

#### **Limitations:**

- No sexual offenses in criminal background
- Must be able to ambulate stairs in the facility
- No medical staff to dispense medications

**OUR DAILY BREAD (Community Outreach Connection, Inc.)**

6960 S. Polk St. Dallas, TX 75232

T. 214-371-2633

**Website:** [www.cocinc.org](http://www.cocinc.org)

**Services Offered:** Food pantry and clothes

**Hours:** Mon 10:00 am – 1:30 pm, Fri 8:00 am – 12:00 pm, Sat 9:00 am – 2:00 pm (clients must arrive 15 minutes before closing to receive service)

**Eligibility Requirements:** must reside in one of the following zip codes: 75216, 75224, 75232, 75237, 75241

**Clients Must Bring:** TX ID or driver's license for adults, birth certificate, Medicaid card or school records for all children, Green Card (if applicable) award letter or proof of government assistance (if applicable) proof of address, proof of income.

**Application Process:** Walk-in

**Language Options:** No Spanish speakers available; translation assistance can be provided

**OUR FRIENDS PLACE**

6500 Greenville Ave Suite 620

Dallas, TX 75206

T: 214-520-6268

F: 214-526-6219

E: [info@OurFriendsPlace.org](mailto:info@OurFriendsPlace.org)

**Website:** [www.OurFriendsPlace.org](http://www.OurFriendsPlace.org)

Our Friends Place is dedicated to helping young women break the generational cycles of abuse, neglect, poverty and homelessness through empowering self-reliance and independence.

**Services Offered:** Transitional Living Center (TLC) for young women ages 18-24 who are not pregnant or parenting, case management, life & job skills training, employment assistance, assistance in enrolling in education or vocational program, and affordable rent based on income.

**Hours:** Office: Mon – Fri 9:00 am – 4:30 pm

**Eligibility Requirements:** Young women ages 18-24; must be able to be legally employable in US and willing and able to enroll in an education or vocational program; must be able to pass a drug test and not be pregnant or parenting.

**Clients Must Bring:** Must bring or obtain shortly after entering - picture ID, social security card, and birth certificate

**Application Process:** No walk-ins; call in to complete phone application, followed by face-to-face assessment scheduled at office

## **OXFORD HOUSE**

Various locations statewide

**T:**214-448-6269 (Dallas area)

**Website:** [www.oxfordhouse.org](http://www.oxfordhouse.org)

The Oxford House offers a supportive way of living and opportunities to learn life skills in a clean and sober environment. Homes are run by residents who provide supportive network and environment for people in recovery.

### **Eligibility:**

- Age 18 or older
- Completion of in-patient alcohol or drug treatment OR completion of medical detoxification program
- Some source of income to pay rent
- Must be able to live independently

### **Expectations:**

- Agree to follow house rules and guidelines
- Stay current on house expenses/rent
- Maintain sobriety

**Application process:** Go to the website and find a house according to state. Call the individual house of interest, and schedule an interview. Print out the application online, fill it out, and bring it to the appointment along with I.D, and social security card. The intake specialist will notify client of what else is needed at the interview.

**PILGRIM REST BAPTIST CHURCH CRISIS MINISTRY**

3516 Monger Ave., Dallas, TX 75204

T: 214-821-4443

F: 214-821-4474

**Services Offered:** Rent and Utility Assistance

**Hours:** Tues – Thu: 11:00 am – 3:00 pm

**Eligibility Requirements:** Must have income

**Clients Must Bring:** Picture ID; Income Verification, Late Payment Notice\_

**Application Process:** Appointment only; call 214-821-4443

**POWERHOUSE TRANSITIONAL CENTER**

2654 Hudspeth Ave Dallas, TX 75216

4110 Robertson Dr. Dallas, TX 75241

T: 214-478-5903

Joe Pritchard, Owner/Program Director

Powerhouse is a full service licensed Transitional home for Males that provides & promotes quality day-to-day supportive services to guide individuals into a state of independence. Powerhouse is devoted to executing services in the areas of mental illness, homelessness, history of substance abuse, criminal history, and transportation as needed.

**Services Provided:** affordable housing, meals, daily living training, counseling, psycho-social training, character building and medication monitoring

**Eligibility:** must be at least 18 yrs. or older, must be able to live independently, must have enough income to pay monthly rent

**Application/Intake:** call and complete a phone interview, ask for availability. Client will be directed on what to do next.

**Exclusions:** can only house one sex offender per location. No children.

## **PROMISE HOUSE**

224 W. Page, Dallas, TX 75208

**T:** 214-941-8578

**F:** 214-941-8670

**Website:** [www.promisehouse.org](http://www.promisehouse.org)

Promise House embraces homeless, runaway and at-risk teens and adolescents, giving them needed support, encouragement and hope to live a better life. Promise House is dedicated to providing the strength, stability, and hope that teens need today to fulfill their promise for a healthy, productive and self-sufficient tomorrow.

**Services Offered:** 24-hour emergency/crisis intervention, therapeutic groups, psychiatric services, recreational programs, case management, transitional living, maternity shelter, mental health services, drug and alcohol evaluation/treatment, career planning services, independent living life skills courses, and more.

**Programs offered:** Emergency Youth Shelter, Transitional Living Program, and Wesley Inn Program.

**Hours:** Shelter Hours: 24 hours a day/7 days a week Office Hours: Mon – Fri 8:30 am – 5:30 pm

**Eligibility Requirements:** For youth ages 10-17 for shelters and 16-24 for transitional program. Call for intake and specialist will give specific requirements for program of interest.

## **RECONCILIATION OUTREACH PROGRAM**

1421 N. Peak St., Dallas, TX 75204

**T.** 214-545-6500

**F.** 214-545-6525

**Website:** [www.rodallas.org](http://www.rodallas.org)

**Services Offered:** food, clothes, employment opportunities, computer classes, after-school tutoring, day camps, transitional housing, and rehabilitation programs in a faith based environment.

**Hours:** Mon – Thu 9:00 am – 5:00 pm, closed Friday

**Eligibility Requirements:** No violent crimes, no sex offenders

**Application Process:** Appointments required. Call to schedule an appointment.

**Clients Must Bring:** Texas ID; SS cards for self and all in household

**RESOURCE CENTER OF DALLAS**

2701 Reagan St., Dallas, TX 75219-0869

**T:** 214-528-0144

**F:** 214-522-4604

**Website:** [www.myresourcecenter.org](http://www.myresourcecenter.org)

Resource Center has provided programs of interest to LGBTQ individuals and critical assistance to people affected by HIV/AIDS since 1983.

**Services Offered:** food pantry, hot meals, counseling, intensive outpatient program, case management, dental services, HIV support groups, computer access, etc.

**Hours:** Mon – Fri 9:00 am – 6:00 pm

**Eligibility Requirements:** Clients must be HIV positive to qualify for assistance.

**Application Process:** Appointment Only: Mon – Fri 9:00 am – 4:00 pm.

**Clients must bring:** I.D, proof of residency, proof of income, referral from case manager, letter of diagnosis for HIV case management

**RICHARDSON EAST CARE CORPS**

1504 East Campbell Rd Richardson, TX 75081

**T:** 972-231-8231

**Website:** [www.carechurch.org](http://www.carechurch.org)

CARE Corps is a benevolence ministry that serves our community with a local North Texas Food Bank pantry and rent/utility assistance.

**Services offered:** Food pantry and rent/utility assistance to those residing in 75231, 75238, 75240, 75243, 75248, 75254, 75042, 75044, 75080, 75081, and 75082.

**Clients must bring:** I.D., social security card, and proof of residency for every person in the household who is using the assistance.

**Intake Process:** (for food pantry) walk-in with required documents at distribution times or schedules an intake over the phone. (for financial rent/utility assistance) call and schedule an appointment on Thursdays only from 10-11 am.

**Food Distribution:** Tuesdays and Thursdays 12:00 pm to 2:30 p.m. and every 4th

Wednesday Evening 6:00 pm to 7:00 pm.

**SALVATION ARMY**

Administrative Offices

8787 N. Stemmons Freeway Suite #800

Dallas, TX 75247

**T:** 214-637-8100 (Dallas)

**T:** 817-344-1820 (Fort Worth)

Carr P. Collins Social Service Center

(Homeless Shelter)

5302 Harry Hines Blvd.

Dallas 75235

**T:** 214-424-7050

Adult Rehabilitation Center

5554 Harry Hines Blvd.

Dallas 75235

**T:** 214-630-5611

Domestic Violence Hotline

**T:** 214-424-7208

The Salvation Army, an international movement, is an evangelical part of the universal Christian Church. Caring for the poor. Feeding the hungry. Sheltering the homeless. Clothing the naked. Loving the unlovable. Befriending the friendless. There are various locations throughout the DFW area.

**Services offered:** homeless shelter, emergency housing, voluntary alcohol and substance abuse rehabilitation program, prison release substance abuse program, disaster response, domestic violence and abuse program, food pantry, financial assistance, clothing, counseling, and transitional housing programs.

**Hours:** shelter is open 24 hours a day, 7 days a week. Shelter Intake hours every day 4:00 pm – 7:00 pm (or until all slots are filled) Social Service office hours Mon – Fri 8:00 am – 4:00 pm. Food Pantry hours Mon – Fri 1:00 pm – 3:30 pm

**Eligibility Requirements:** Clothing is only given to victims of domestic violence, fire, flood, or individuals who have been released from incarceration within the last 30 days. Services all for Dallas County excluding Garland and Irving residents (see Garland Salvation Army and Irving Salvation Army for assistance). Substance Abuse Program accepts court ordered referrals only

**Application Process:** Walk in for shelter and domestic violence assistance. Appointments required for financial assistance; call to schedule an appointment.

**Clients Must Bring:** Picture ID for self; SS cards for all in household; proof of address; copy of lease for rental assistance; copy of utility bill for utility assistance; last pay stub

### **SAMARITAN HOUSE SERVICES**

929 Hemphill Street  
Fort Worth, TX 76104

**T:** 817-509-4328

**Website:** [www.samaritanhouse.org](http://www.samaritanhouse.org)

Samaritan House Services and The Village at Samaritan House offer permanent, supportive housing for homeless, low income individuals and families affected by HIV/ AIDS and other special needs; creating positive change individuals and families who are affected by major health conditions, substance abuse issues, and mental illness who are homeless or at-risk of homelessness.

**Eligibility requirements:** must be 18 years of age or older, have low income, have a diagnosis of HIV/AIDS, be homeless or be at imminent risk of homelessness.

**Services offered:** affordable subsidized housing, meals, counseling, case management, transportation, substance abuse recovery, life skills classes, and follow-up care.

**Application/ intake process:** call and schedule an intake

**Clients will need to bring:** I.D., social security card, letter of diagnosis, and proof of homelessness

### **THE SAMARITAN INN**

1710 N. McDonald  
McKinney, TX 75071

**Admin #** 972-632-1290

**T.** 972-542-5302

**F.** 972-569-9988

**Website:** [www.thesamaritaninn.org](http://www.thesamaritaninn.org)

The Samaritan Inn provides a free of charge homeless program that helps willing people regain their dignity and independence.

**Services Offered:** Short-term program housing program, case management, thrift store

**Hours:** Intake hours: Sun – Sat 11:00 am – 2:00 pm and Office hours: Mon – Fri 8:00 am – 5:00 pm



**Eligibility Requirements:** No active drug use, client cannot have a violent criminal history, client must be able to find and maintain employment

**Referral process:** only accepted from support programs like legal and financial counseling, as well as mental and physical health services.

**Clients Must Bring:** Government-issued picture ID card, SS card

**Application Process:** Walk-in or referral; clients may also call ahead to schedule an appointment

**Language Options:** Spanish speakers available

**Limits:** Maximum time in shelter is determined on an individual basis but the average is 90 days. Gateway Apartments Residents may stay between 3 and 18 months.

## **SENIOR SOURCE**

3910 Harry Hines Blvd., Dallas, TX 75219

T. 214-823-5700

F. 214-826-2441

**Website:** [www.theseniorsource.org](http://www.theseniorsource.org)

The overall goal of The Senior Source is to enhance the overall quality of life and empower all older adults in Dallas to thrive.

**Services Offered:** Support groups, relocation, housing, hospice, transportation resources, housekeeping services, legal services, end of life planning, and mental health services, resume writing, interviewing skills, and navigating effective job searches, including utilizing social media.

**Hours:** Mon-Fri 8:00-5:00

**Eligibility Requirements:** Must be over 60 years of age.

**Application Process:** Contact the Elder Support Program Director to complete an intake.

**Clients Must Bring:** Photo ID and proof of income

## **SHARED HOUSING CENTER**

402 N. Good Latimer, Dallas, TX 75204

T. 214-821-8510

F. 214-828-1499

**Website:** [www.sharedhousing.org](http://www.sharedhousing.org)

Shared Housing Center was created in 1984 to provide and facilitate affordable housing options, and supportive services that foster independence, empowerment, and self-worth and to serve a multicultural, intergenerational population.

**Services Offered:** Transitional housing for older adults and homeless single parent families, counseling, crisis intervention, financial planning/budgeting, education and employment assistance, life skill training, and after school programs.

**Hours:** Office Hours: Mon – Thu 9:00 am – 5:00 pm; Applications: Mon – Thu 9:00 am – 4:00 pm

**Eligibility Requirements:** for transitional housing, the women must be at least 21, no felonies, no pregnant women, single parent families can have no more than 3 children, and children cannot be older than 10. Single adults must be at least 50 yrs. of age to get into housing program.

**Application Process:** Clients should call for an interview

**Clients Must Bring:** Clients should bring photo ID, social security cards, and birth certificates for all minor children in the family. Call and verify with the intake specialist.

**Limits:** Clients can stay in transitional housing program for one year

**Requirements:** must agree to case management aspect of program, must be self-sufficient, and must pay a percentage of the rent according to income.

**Exclusions:** no criminal background or substance abuse issues

## **SHARING LIFE COMMUNITY**

3544 E. Emporium Circle, Mesquite, TX 75150

**T.** 972.285.5819

**F.** 972.285.0329

**E:** sharinglife@aol.org

**Website:** www.sharinglifeoutreach.org

**Services Offered:** Food pantry, clothes, utility assistance, medical aid supplies, financial literacy programs; computer training, job skills readiness, outreach programs, school supplies, education and health fairs, and senior commodity distribution

**Hours:** Walk-in: Tue – Thu 9:00 am – 3:00 pm, Thu 6:00 pm – 8:00 pm; Friday senior citizens only 9:00 am – 3:00 pm, food assistance by appointment Mon 9:00 am – 11:00 am; Sat 9:00 am – 12:00 pm

**Eligibility Requirements:** must reside in one of the following zip codes: 75043, 75126, 75149, 75150, 75159, 75180, 75181, 75182, 75217, 75218, 75227, 75228, 75253

**Clients Must Bring:** Picture ID, proof of address, and proof of income

**Application Process:** Call and schedule an appointment. Walk-in on Tue 9:00 am – 3:00 pm. Fri– Senior citizens only 9:00 am – 3:00 pm

## **SONYA'S HOUSE INC**

7008 Sorcery Rd

Dallas, TX 75249

**T:** 682-777-5943

Sonya's House is transitional housing in a home-style setting. Our goal is to provide low-income housing and holistic care for women living with HIV/AIDS understanding that this life change can be mental, spiritual, physical, and financial. No one should endure this battle alone and we are here to help.

**Services offered:** furnished affordable housing, case management, peer support, recovery coaching, meals, and medication delivery from Safemed Pharmacy.

**Application Process:** call and check availability. Schedule intake and complete interview.

**Clients will need to bring:** I.D., social security card, birth certificate, and letter of diagnosis, proof of residency, and proof of income

**Exclusions:** no sexual criminal offenses, no women with children, no married couples, and no pets.

**Limitations:** length of stay is 6 months

### **THE STEWPOT OF FIRST PRESBYTERIAN CHURCH**

1822 Young St., Dallas, TX 75201 (Entrance on Park Avenue)

**T:** 214.746.2785

**F:** 214.746.2791

**Website:** [www.thestewpot.org](http://www.thestewpot.org)

The Stewpot offers a safe haven for homeless and at-risk individuals of Dallas, providing resources for basic survival needs, as well as opportunities to start a new life.

**Services Offered:** Case management, clothing, mail services, identification cards, assistance with state identification, birth certificates and other vital records, dental clinic, AA/NA Meetings, personal grooming, eye and medical clinics, Representative Payee Services, and children, youth & family programs.

**Hours:** Appointments are made at the front desk Mon- Fri at 8:00 am and 1:00 pm for same day appointments; closed each day 12:00 pm – 1:00 pm

**Application Process:** Appointments for assistance made in person on a first come basis

### **TEXAS OFFENDER RE ENTRY INITIATIVE (T.O.R.I.)**

Dallas Metroplex Economic Dev Corp  
1810 High Hill Blvd  
Dallas, TX 75203  
**T.** 214-623-4286

Forth Worth Metroplex Economic Dev Corp  
1270 Woodhaven Blvd, Suite 5245  
Forth Worth, TX 76112  
**T.** 214-623-4286

Under the stewardship of Bishop T. D. Jakes, The Texas Reentry Initiative (T.O.R.I.) was launched in January 2005 to provide hope – in the form of tangible solutions – for the countless men and women returning to society after incarceration. Whether an individual needs assistance obtaining housing, employment, education, or healthcare, among other services, T.O.R.I. provides dedicated support that helps former inmates acclimate back into society.

### **Services Offered:**

- Healthcare Access
- Education- access to diverse training programs, job readiness training and GED classes
- Employment- skills assessments and job placement for clients enrolled in case management component
- Family Reunification Services
- Case Management/Mentorship (12 month program)
- Housing- assisting participants in accessing affordable housing; through a partnership with the Dallas Housing Authority is able to provide participant who graduate with a T.O.R.I. Completion Certificate in securing Section 8 vouchers for income based housing

### Eligibility Requirements:

- Adult males and females experiencing hopelessness, unemployment, lack of support, social, psychological, and/or substance abuse issues due to their criminal backgrounds that may be hindering them from successful re-entry into their homes and communities
- Client must have valid state ID and Social Security Card
- Pay one time \$5 administration fee

Application by Walk in: Hours Monday- Friday 9am to 4PM

## **TURTLE CREEK RECOVERY CENTER**

2707 Routh Street, Dallas, TX 75201,

**T:** 214-871-2483

**Website:** [www.tcrecovery.org](http://www.tcrecovery.org)

Turtle Creek Recovery Center ("TCRC"), a 501 (c)(3) agency founded in 1968, is the only integrated residential and outpatient program in North Texas dedicated to serving both men and women who have co-occurring disorders of severe mental illness and alcohol or drug addiction.

### **Admission/Eligibility Requirements:**

Persons aged 18-65 who meet the following criteria may be admitted to the program:

- A diagnosis of mental illness and co-occurring substance abuse
- medically stabilized
- No current potential for violent behavior
- Not actively suicidal
- A readiness to accept help and work on recovery

### **Services Offered:**

#### **Routh Street Intensive Residential Treatment Program**

Our 32-bed residential program provides a safe therapeutic environment with room and board, dual diagnosis classes, recovery and relapse prevention components, counseling and case

management services. The focus is on assisting clients in managing themselves in the community. The average client residential stay is about 14 days.

#### **Outpatient Program**

Turtle Creek Recovery Center's Intensive Outpatient Program (IOP) is designed to help individuals struggling with addiction who would benefit from a structured day program. We offer an evidence-based curriculum that incorporates best practices in substance abuse treatment, including counseling, education, and skills training. IOP offers individualized care for persons struggling with addiction, as well as continuity for clients following completion of residential treatment.

Outpatient groups meet Monday through Friday from 9 am to 12 pm or 1 pm to 4 pm, with coffee and snack breaks. A light breakfast and lunch are also provided. Successful completion of IOP usually takes between four to six weeks. After IOP graduation, we offer continued care in our Supportive Outpatient Program (SOP), which helps bridge the transition out of treatment. Bus passes are offered to clients who have transportation challenges. Outpatient clients have access to our counseling and support services.

### Vocational Assistance

Clients can receive information and referrals to various job search and employment resources in the community.

### Housing Referrals

Clients receive information and referrals to various housing resources in the community, with the aim of identifying available transitional, supportive, or permanent housing options.

### Service Coordination

Client are assessed and referred to the appropriate community based organizations as needed to aid the client in becoming self sufficient

### **Referrals for admission on a walk-in basis Monday-Friday mornings from 7:00A--11:00A**

For more information and phone screenings, call 214-871-2483

### **UNDER 1 ROOF**

5787 S. Hampton Road 270

Dallas, TX 75232

T: 214-343-4000

**Website:** [www.under1roofdallas.org](http://www.under1roofdallas.org)

Verna Jones, Executive Director

### **Mission:**

Under 1 Roof is a nonprofit agency offering transitional, permanent supportive housing and case management services to homeless and low-income individuals as well as families in Dallas and Collin Counties. Our vision is a community where everyone has safe affordable housing and the tools to become self-reliant.

### **Eligibility Requirements**

- Admission by referral from emergency shelters only
- Birth Certificate

- TX ID
- Social Security Card
- Proof of income
- 3<sup>rd</sup> party verification of homelessness

**Exclusions**

Cannot accept violent offenders

**UNION GOSPEL MISSION (UGM)- CALVERT PLACE (Men)**

3211 Irving Blvd., Dallas, TX 75247

**T:** 214-637-6117

**F:** 214-634-8340

214-637-6117 ext.110

**E:** [Cobasantel1@gmail.com](mailto:Cobasantel1@gmail.com)

**Website:** [www.ugmdallas.org](http://www.ugmdallas.org)

**Services Offered:** an emergency shelter for homeless men which provides food; clothes; medical care; discipleship/rehabilitation; education and computer training; GED preparation; work experience; Bible studies; chapel services; transitional housing

**Hours:** Shelter: 24/7

**Intake:** Mon-Sun 4:30 p – 6:45 p at The Bridge, located at 1818 Corsicana Street, Dallas, TX

**Eligibility Requirements:** Homeless men

**Clients Must Bring:** SS card and form of picture ID

**Application Process:** Clients should walk-in to intake office at 1818 Corsicana (The Bridge)

**Exclusions:**

- Sex offenders who do not fulfill their legal requirements; those who are able to fulfill legal registry requirements will be considered on case by case



## **UNION GOSPEL MISSION (UGM) CENTER OF HOPE (Women)**

4815 Cass St., Dallas, TX 75235

**T:** 214.638.2988

**F:** 214.637.2790

**Website:** [www.ugmdallas.org](http://www.ugmdallas.org)

**Services Offered:** UGM Center of Hope (COH) is our shelter and Discipleship Program site exclusively for single women with children; the capacity is 235 and the women and children can stay for up to 90 days. This center offers on-site state licensed child care to allow the women to partake in the Discipleship Program, case management and self-sufficiency classes .

### **Intake Hours:**

Monday – Friday, 9:30 a.m. – 3 p.m.

Saturday, Sunday and holidays from 10 a.m. to 12 p.m., 1 – 2 p.m.

### **Eligibility Requirements:**

- Homeless women and children
- Valid government issued ID and social security card for all women
- Birth certificates for all children

**Language Options:** Currently do not have Spanish speakers available

**Exclusions:** Clients may stay in the shelter for a maximum of 90 days; no one under the influence of drugs and/or alcohol; no women who have been involved with domestic violence; individuals must bring prescribed medication for mental health that they have been taking for at least two weeks consecutively; no boys over the age of 14.

### **UNION GOSPEL MISSION (UGM) RIVER POINTE (Single Women)**

UGM River Pointe  
9823 Summerwood Circle, Dallas , TX 75243

**Services Offered:** UGM's River Pointe apartment complex serves up to 30 single women without children. Each unit, formerly a condominium, is set up to accommodate up a minimum of four single women and the maximum length of stay is 90 days.

#### **Intake Hours:**

Monday – Friday only, 9:30 – 11 a.m.

#### **Eligibility Requirements:**

- Homeless women
- Must have valid government issued ID and social security card

### **US DEPARTMENT OF HOUSING AND URBAN DEVELOPMENT (HUD) VA SUPPORTIVE HOUSING (VASH)**

4500 S. Lancaster Rd., Building 71-A  
Dallas, TX 75216  
**T:** 214-467-1814

**Mission:** HUD-VASH is a collaborative program and partnership between HUD, Veteran Affairs and local housing authorities to provide housing vouchers and supportive services to chronically homeless veterans and their families.

**To apply for HUD-VASH,** please contact your local VA Homeless Program. Veterans can contact the HUD-VASH program directly, or obtain a referral from a case manager in another VA program.

#### **Requirement:**

- Verification of chronic homeless status

- Veterans with current DD214 verifying the veteran was honorably discharged
- Photo ID
- Social Security Card
- Birth certificate for ALL family members living in the house
- Proof of income

### **VICTIM RELIEF MINISTRIES**

P.O. Box 251086 Plano, TX 75025

**T:** 972-400-1163

**E:** info@victimrelief.org

**Website:** www.victimrelief.org

**Mission:** The mission of Victim Relief Ministries (VRM) is to provide physical, emotional and spiritual support to victims, their families, and friends in times of crisis brought on by natural disaster, crime, accident, illness, and abuse. From hurricanes to tornadoes to wildfires to floods, VRM has responded to all types of disasters and also works with local government officials to help the people affected by these disasters.

#### **Services Offered:**

- Assist victims in establishing security and safety
- Provide repair and clean up to damaged residence
- Provide emergency transportation and vehicle repairs
- Provide accompaniment to hospitals, courts and other agencies
- Provide emergency food, furniture and clothing
- Provide emergency financial aid
- Provide bilingual language assistance
- Assist in referring victims to other service agencies
- Provide comforting and grief counseling
- Provide spiritual care by Chaplains
- Connect victim with a local congregation
- Maintain contact with the victim to monitor recovery

**Hours:** Mon – Fri 9:00 a.m. – 4:00 p.m. (by appointment)

**Eligibility Requirements:**

- Clients must be referred by police or partnering agency
- Client must attend in-person interview and intake
- For verifiable victims of crisis and natural disaster only

**WHITE ROCK CENTER OF HOPE**

10021 Garland Rd., Suite A, Dallas, TX 75218

T. 214-324-8996

F. 214-328-2948

**Website:** [www.whiterockcenterofhope.org](http://www.whiterockcenterofhope.org)

**Mission:** The White Rock Center of Hope is a nonprofit, faith based organizations serving residents in need in five east Dallas zip codes.

**Services Offered:** Food, clothing closet, rent and utilities assistance (based on availability of funds)

**Hours:** Mon – Fri 9:00 am – 2:00 pm (last appointment at 1:00 pm); Sat 9:00 am – 12:00 pm

**Eligibility Requirements:** 75218, 75223, 75228, 75238, 75214; Sec 8 or subsidized housing may only receive food and/or clothing

**Clients Must Bring:** Picture ID, verification of residency and social security cards for head of household and all household members  
For rent and utility assistance- all the above plus eviction or disconnection notice

**Application Process:** Appointments preferred; walk-ins taken

**Limits:**

- Clients may receive financial assistance once every 12 months
- Clients may receive clothes 4 times per year
- Clients may receive food once a month

## **WILKINSON CENTER**

3402 N. Buckner Blvd., Ste. 302, Dallas, TX 75228

**T:** 214-821-6380 x200

**F:** 214-827-1972

**E:** info@wilkinsoncenter.org

**Website:** www.thewilkinsoncenter.org

**Mission:** The Wilkinson Center is an agency that combines food, emergency assistance and educational opportunities to families in an effort to help positively change their lives. The center utilizes a holistic approach to poverty intervention. Our vision is to eliminate generational poverty in East and Southeast Dallas, including Pleasant Grove.

**Services Offered:** Food pantry, adult educational services (ESL, GED, Job Readiness Training and Financial Literacy) and emergency rent and utility assistance.

**Hours:** Food Pantry: Mon, Wed, Thurs. 9:00 am - 12:00 pm, Tue 1:00 pm - 4:00 pm  
Family Education Center: Mon - Thurs 9:00 am - 1:30 pm

**Eligibility Requirements:** 75204, 75206, 75214, 75217, 75223, 75226, 75227, 75228, 75246 for food pantry and limited to 1 family visit per month; no zip code requirements for adult education classes; clients must live in Dallas County and be enrolled in Rapid-Rehousing program for financial assistance

Appointments for financial assistance are scheduled by calling 214-821-6380 ext. 220. We are an Emergency Service model which means that an unexpected emergency must have occurred that caused an individual to fall behind in the current month.

Client Must Bring:

- Proof of address
- Photo ID's for all adults in household
- Current typed Lease Agreement with name, address and zip code on it
- Verification of income for all tenants on the lease
- For rental assistance, a 6 month payment ledger from the leasing agent showing all payments and the running balance owed
- For utility assistance, a 6 month payment ledger from the utility company showing all payments and the running balance owed

- A current utility bill with name, address and zip code on it
- Birth Certificates for all children in the household